School Quality Surveys

Results and Analysis

Montgomery Independent School District

School Year: 2022-2023

MONTGOMERY
INDEPENDENT SCHOOL DISTRICT

Project Overview

The Montgomery Independent School District (MISD) School Quality Surveys asked parents/guardians, campus-based staff, and students in grades 6-12 for feedback on school quality and the learning environment. In addition, the survey asked parents/guardians and all staff members for feedback on the district. Results will be used to inform decisions at the campus and district levels.

K12 Insight partnered with district team members to develop the surveys, which addressed the following topics with parents/guardians, campus-based staff, and students:

- Academic Support
- Student Support
- School Leadership
- Family Involvement
- Safety and Behavior
- School Operations

Additional questions were asked of parents/guardians and all staff members about the following topics:

- Communication and Customer Service
- School Board
- District Leadership
- District Operations
- Employee Experience and Work Environment (staff only)

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Details of the Study and Understanding the Results

The parent/guardian and staff surveys were open from Sept. 20 to Oct. 14 and the student survey was open from Sept. 20 to Oct. 21.

Email invitations with unique survey links were sent to parents/guardians and staff. Parents/Guardians could also participate via a public link on the district's website. Parents/Guardians with more than one child attending school in the district could take a shortened survey for each additional child. The parent/guardian survey was translated into Spanish.

Students used their student IDs to access the survey in school.

This report summarizes district-level survey results and breaks them down by participant group. When possible, survey results are compared with those from 2021-2022.

K12 Insight uses census sampling, which provides data reflective of all voices in the community. While all parents/guardians, staff, and students in grades 6-12 were invited to take the survey, not all participated. Statistical tests designed to infer the perceptions of a larger population from a smaller sample size are not appropriate; rather, descriptive statistics provide the most accurate representation of the data. Therefore, the findings herein cannot be generalized beyond the participants. Nevertheless, this study offers valuable insights about the perceptions of parents/guardians, staff, and students in grades 6-12.

Findings for each item in the report exclude participants who did not answer. In charts and graphs, data labels less than 5 percent are not shown. Percentages may not total 100 due to rounding.

This report includes the analysis of the open-ended survey question: Please share any other thoughts you have about your experiences with Montgomery ISD. Responses from the open-ended question were closely analyzed and coded to identify similarities and dissimilarities within the data. Pattern coding was then utilized to identify and categorize similarly coded data to develop the major themes.

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Summary and Insights

- Participants continue to rate school quality highly (as Excellent or Good), with the following increases from each stakeholder group:
  - Parents/Guardians: 95%, up from 93% last school year
  - Campus-based Staff: 94%, up from 88%
  - Students (Gr. 6-12): 77%, up from 75%

- Participants gave some of the highest favorable responses (Strongly Agree or Agree) to items in the Academic Support, Student Support, and Safety & Behavior dimensions, including the following examples:
  - 94% of parents/guardians and 85% of students said their school has high learning standards for students, which is a 3 percentage-point increase from last school year (91% and 82%, respectively)
  - 92% of parents/guardians and 80% of students said students are academically challenged by their schoolwork
  - 91% of parents/guardians, 98% of campus-based staff members, and 85% of students said there is a staff member to whom students can go for help with a school problem; 81% of parents/guardians, 97% of campus-based staff members, and 68% of students said the same of a personal problem
  - 92% of parents/guardians said their student's school is safe, an increase from 90% last school year; and 95% of campus-based staff said their school is safe, an increase from 94%

- The following are items with the largest increase in favorability (Strongly Agree or Agree responses) for each participant group:
  - In the Safety and Behavior dimension, 79% of parents/guardians said they trust that discipline is enforced fairly at their child's school this year, up 14 percentage points from 65% last school year
  - In the Student Support dimension, 87% of campus-based staff said their school offers a variety of extracurricular activities, up 10 percentage points from 77% last school year
  - In the Academic Support dimension, 77% of students said learning standards/expectations are clearly explained, up 8 percentage points from 69% last school year

Summary and Insights (Continued)

- There were decreases in satisfaction with the Child Nutrition Department for all participant groups.
  - 68% of parents/guardians said they were satisfied with the meals at their child's school this year compared with 75% last school year
  - 78% of campus-based staff said they were satisfied with the Child Nutrition Department this year compared with 84% last school year
  - 49% of students said they were satisfied with meals at their school this year compared with 53% last school year

- The Net Promoter Score® (NPS) gauges stakeholder loyalty by asking how likely they are to recommend their school/district to others. A positive score means more people are promoting the school/district than detracting from it. All participant groups gave high scores for their school and the district. The highest NPS was 61, given by parents/guardians who said they would recommend their child's school to a family member or friend. Both parents/guardians and staff had increases in their school and district NPS. The district NPS by all staff had the largest increase of 11 points, from 48 last school year to 59.

- Within the Communication and Customer Service dimension, 81% of all participating staff members said that district leaders build trust with the community, a 5 percentage-point increase from 76% last school year. However, 84% of all participating staff members said it is easy to find the information they need, a 7 percentage-point decrease from 91%.

- Within the MISD Finances and Operations dimension, participating parents/guardians and staff had several increases in favorability. For example, 82% of parents/guardians said MISD is planning to accommodate future growth, up 16 percentage points from 66% last school year. There was a 12 percentage-point increase this year for all staff on that same item, with 90% saying the same about district accommodation of growth compared with 78% last school year. In addition, 79% of all staff said MISD is financially responsible, up 10 percentage points from 69%.

- Participating parents/guardians increased their agreement for all items within the Board of Education dimension. The greatest was a 6 percentage-point increase, with 61% of parents/guardians agreeing that the Board of Trustees and Superintendent work cohesively together this year compared with 55% last school year.

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Summary and Insights (Continued)

- Items related to professional learning and growth increased for participating staff. For example:
  - 80% of all staff said they have been provided with professional development opportunities to meet the current requirements of their job, up 6 percentage points from 74% last school year
  - 79% said MISD offers quality professional development, up 10 percentage points from 69%
  - 73% said MISD helps employees see opportunities for professional growth and long-term opportunities in the district, up 7 percentage points from 66%

- Items within the Work Environment dimension also increased. The largest increase was 9 percentage points, with 88% of all participating staff saying that leaders contribute to a positive work culture, up from 79%.

Participation

Responding Group	School Year	Number of Invitations Delivered (NMax)	Number of Responses (N)	Public-access Link Responses	Additional Survey	Response Rate (%)	Total Responses
Parents/Guardians	**2022-2023**	**5,958**	**1,552**	**286**	**239**	31%*	**2,077**
	2021-2022	7,624	1,833	1,117	392	39%*	3,342
Staff Members	**2022-2023**	**1,413**	**525**	—	—	**37%**	**525**
	2021-2022	1,299	664	—	—	51%	664
Students (Gr. 6-12)	**2022-2023**	**5,496**	**1,626**	—	—	**30%**	**1,626**
	2021-2022	5,350	2,996	—	—	56%	2,996

Language of Participation for Parents/Guardians	Total Responses
English	2,054
Spanish	23

Only parents/guardians who took the survey via email invitation or the public-access link are included in the response rate. Parents/Guardians who took the survey again for an additional child are not calculated in the response rate.

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Key Performance Indicators (KPI)

	Key Performance Indicator	School Year	Parents/Guardians (N=2,077)	Staff (N=525)	Students (Gr. 6-12) (N=1,626)
Goal 2	Parents/Guardians, staff members, and students satisfied with the district police department	**2022-2023**	**97%**	**97%**	**81%**
		2021-2022	96%	96%	75%
	Parents/Guardians, campus-based staff members, and students reporting experiencing a safe and secure school environment	**2022-2023**	**92%**	**95%**	**75%**
		2021-2022	90%	94%	73%
	Students reporting that their social and emotional needs are being met by their school	**2022-2023**	—	—	**71%***
		2021-2022	—	—	71%*

This number represents the Strongly Agree or Agree responses for all items within the Student Support dimension.

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Key Performance Indicators (KPI)

	Key Performance Indicator	School Year	Parents/Guardians (N=2,077)	Staff (N=525)	Students (Gr. 6-12) (N=1,626)
Goal 3	Staff members satisfied with the district Technology Department	**2022-2023**	—	**70%**	—
		2021-2022	—	77%	—
	Parents/Guardians satisfied with the Transportation Department	**2022-2023**	**81%**	—	—
		2021-2022	87%	—	—
	Parents/Guardians, staff members, and students satisfied with the Child Nutrition Department	**2022-2023**	68%	78%	49%
		2021-2022	88%	84%	53%
	Staff members satisfied with the Maintenance Department	**2022-2023**	—	**94%**	—
		2021-2022	—	90%	—

This number represents the Strongly Agree or Agree responses for all items related to positive work environment.

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Key Performance Indicators (KPI)

	Key Performance Indicator	School Year	Parents/Guardians (N=2,077)	Staff (N=525)	Students (Gr. 6-12) (N=1,626)
Goal 4	Staff members reporting a strong district culture	**2022-2023**	—	**88%***	—
		2021-2022	—	85%*	—
	Staff members who would recommend the district as a positive place to work	**2022-2023**	—	**90%**	—
		2021-2022	—	85%	—
	Staff members who said they believe the district offers quality professional development opportunities	**2022-2023**	—	**79%**	—
		2021-2022	—	69%	—
	Staff members reporting that they receive relevant job-embedded professional development	**2022-2023**	—	**80%**	—
		2021-2022	—	74%	—

This number represents the Strongly Agree or Agree responses for all items related to positive work environment.

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Key Performance Indicators (KPI) (Continued)

	Key Performance Indicator	School Year	Parents/Guardians (N=2,077)	Staff (N=525)	Students (Gr. 6-12) (N=1,626)
Goal 5	Parents/Guardians and staff members reporting satisfaction with frequency and clarity of district communication	**2022-2023**	**93%***	**95%***	—
		2021-2022	93%*	95%*	—
	Parents/Guardians and staff members reporting that district communication is transparent	**2022-2023**	**85%**	**86%**	—
		2021-2022	84%	85%	—
	Parents/Guardians and staff members reporting satisfaction with the district's customer service	**2022-2023**	**90%**	**89%**	—
		2021-2022	91%	89%	—

*This number represents the average of Very Satisfied and Satisfied responses for the two survey items related to frequency and clarity of MISD communication.

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Overall School Quality

Overall School Quality: Comparison by Respondent Type

How would you rate the overall quality of this school?

Respondent Type	Excellent	Good	Fair	Poor	Excellent/Good
Parents/Guardians (N=2,051)	66%	29%	5%		= 95%
Campus-based Staff (N=408)	54%	40%	5%		= 94%
Students (Gr. 6-12) (N=1,622)	33%	44%	19%		= 77%

Legend: ■ Excellent ■ Good ■ Fair ■ Poor

School Quality Dimensions

Dimension Scores: Comparison by Respondent Type

Percentage Strongly Agree or Agree

Academic Support
- Parents/Guardians: 82%
- Campus-based Staff: 89%
- Students: 68%

Student Support
- Parents/Guardians: 81%
- Campus-based Staff: 90%
- Students: 71%

School Leadership
- Parents/Guardians: 82%
- Campus-based Staff: 89%
- Students: 63%

Family Involvement
- Parents/Guardians: 82%
- Campus-based Staff: 93%
- Students: N/A

Safety and Behavior
- Parents/Guardians: 78%
- Campus-based Staff: 90%
- Students: 65%

■ Parents/Guardians (N=2,043)   ■ Campus-based Staff (N=407)   ■ Students (Gr. 6-12) (N=1,620)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Notes: This graph shows Strongly Agree or Agree responses for all items within each dimension. N/A indicates students did not answer questions for this dimension.

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Academic Support

Academic Support: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

This school has high learning standards for all students.
- 94%
- 93%
- 85%

This school's learning standards and expectations are clearly explained to students.
- 90%
- 92%
- 77%

Students are academically challenged by their schoolwork.
- 92%
- 90%
- 80%

Teachers give timely feedback about student work.
- 82%
- 89%
- 56%

X-axis: 0% 20% 40% 60% 80% 100%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=2,045) ■ Campus-based Staff (N=407) ■ Students (Gr. 6-12) (N=1,620)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Academic Support: Comparison by Respondent Type (Continued)

How strongly do you agree or disagree with the following statements?

Teachers give helpful feedback about student work.
- Parents/Guardians: 78%
- Campus-based Staff: 87%
- Students: 62%

Teachers successfully show students how lessons relate to life outside of school.
- Parents/Guardians: 63%
- Campus-based Staff: 84%
- Students: 34%

This school provides students with appropriate access to technology.
- Parents/Guardians: 80%
- Campus-based Staff: N/A
- Students: N/A

This school prepares students for success in postsecondary education.
- Parents/Guardians: 79%
- Campus-based Staff: N/A
- Students: N/A

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=2,045) ■ Campus-based Staff (N=407) ■ Students (Gr. 6-12) (N=1,620)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: N/A indicates a participant group did not answer that question.

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Academic Support

How strongly do you agree or disagree with the following statements?

This school has high learning standards for all students. (N=2,044)
- Strongly Agree: 48%
- Agree: 45%

This school's learning standards and expectations are clearly explained to students. (N=2,047)
- Strongly Agree: 43%
- Agree: 46%
- Disagree: 5%

Students are academically challenged by their schoolwork. (N=2,042)
- Strongly Agree: 44%
- Agree: 48%

Teachers give timely feedback about student work. (N=2,045)
- Strongly Agree: 39%
- Agree: 43%
- Disagree: 10%
- Don't Know: 5%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Academic Support (Continued)

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Don't Know
Teachers give helpful feedback about student work. (N=2,044)	36%	42%	11%	7%
Teachers successfully show students how lessons relate to life outside of school. (N=2,043)	30%	33%	8%	27%
This school provides students with appropriate access to technology. (N=2,043)	38%	42%	9%	9%
This school prepares students for success in postsecondary education. (N=2,048)	37%	42%	6%	12%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Academic Support

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Don't Know
This school has high learning standards for all students. (N=407)	49%	44%	5%	
This school's learning standards and expectations are clearly explained to students. (N=407)	42%	50%	5%	
Students are academically challenged by their schoolwork. (N=407)	41%	49%	6%	
Teachers give timely feedback about student work. (N=406)	38%	51%		8%
Teachers give helpful feedback about student work. (N=407)	39%	48%		8%
Teachers successfully show students how lessons relate to life outside of school. (N=408)	37%	47%	6%	9%

■ Strongly Agree   ■ Agree   ■ Disagree   ■ Strongly Disagree   ■ Don't Know

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Academic Support

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
This school has high learning standards for all students. (N=1,622)	21%	64%	8%		6%
This school's learning standards and expectations are clearly explained to students. (N=1,623)	20%	57%	13%		7%
Students are academically challenged by their schoolwork. (N=1,617)	29%	51%	10%		8%
Teachers give timely feedback about student work. (N=1,614)	10%	46%	25%	8%	11%
Teachers give helpful feedback about student work. (N=1,620)	13%	49%	22%	7%	9%
Teachers successfully show students how lessons relate to life outside of school. (N=1,622)	8%	27%	32%	25%	9%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Advanced Courses: Comparison by Respondent Type

How strongly do you agree or disagree with the following statement?

This school offers students sufficient opportunities to enroll in Advanced Placement and dual-credit courses.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know

Parents/Guardians (N=695): 44% | 43% | 8%

Campus-based Staff (N=122): 50% | 36% | 9%

Students (Gr. 6-12) (N=714): 39% | 52% | 7%

■ Strongly Agree   ■ Agree   ■ Disagree   ■ Strongly Disagree   ■ Don't Know

Note: Only parents/guardians of high school students, high school campus-based staff, and high school students answered this question.

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Academic Courses: Comparison by Respondent Type

How strongly do you agree or disagree with the following statement?

This school offers a variety of academic courses.

Respondent Type	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Parents/Guardians (N=1,158)	40%	51%	8%		
Campus-based Staff (N=209)	39%	53%	8%		
Students (Gr. 6-12) (N=1,622)	30%	53%	9%		6%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

Note: Only parents/guardians of high school students and high school campus-based staff answered this question.

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Student Support

Student Support: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

Statement	Parents/Guardians	Campus-based Staff	Students (Gr. 6-12)
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.	91%	98%	85%
There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem.	81%	97%	68%
There is a teacher, counselor, or other staff member to whom a student can go for help with a technology problem.	74%	85%	76%
This school offers students a variety of extracurricular activities.	80%	87%	82%
Students receive the support they need to prepare for the future.	84%	88%	63%
Students in this school receive support that addresses their individual needs.	76%	84%	53%

Percentage Strongly Agree or Agree

- Parents/Guardians (N=2,044)
- Campus-based Staff (N=406)
- Students (Gr. 6-12) (N=1,621)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Student Support

How strongly do you agree or disagree with the following statements?

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=2,046)	50%	41%			5%
There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=2,046)	44%	37%			13%
There is a teacher, counselor, or other staff member to whom a student can go for help with a technology problem. (N=2,045)	38%	36%			20%
This school offers students a variety of extracurricular activities. (N=2,046)	37%	44%	11%		6%
Students receive the support they need to prepare for the future. (N=2,042)	36%	48%	7%		8%
Students in this school receive support that addresses their individual needs. (N=2,040)	34%	42%	10%		10%

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Campus-based Staff

Student Support

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=408)	66%	33%	
There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=407)	63%	35%	
There is a teacher, counselor, or other staff member to whom a student can go for help with a technology problem. (N=407)	41%	44%	11%
This school offers students a variety of extracurricular activities. (N=404)	45%	43%	9%
Students receive the support they need to prepare for the future. (N=406)	38%	50%	8%
Students in this school receive support that addresses their individual needs. (N=406)	34%	50%	12%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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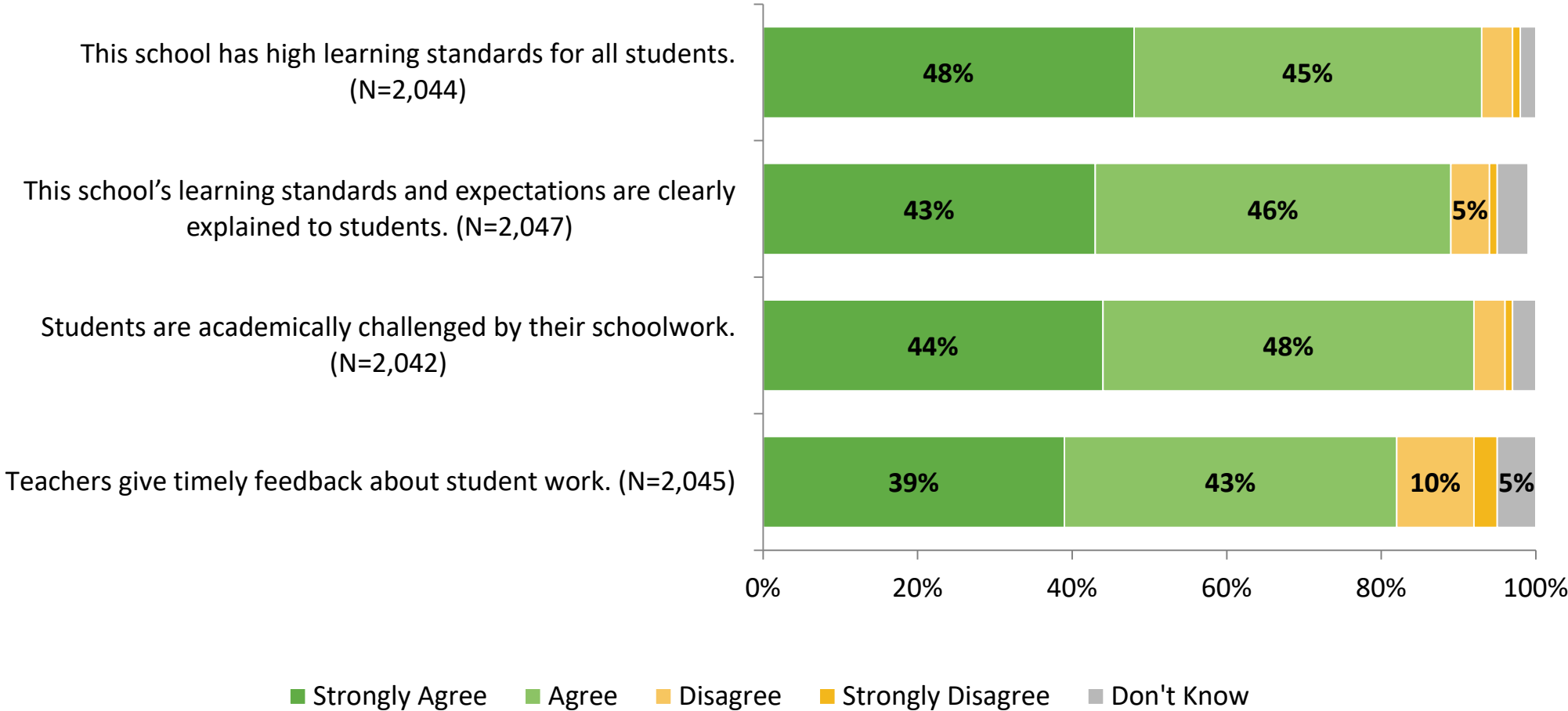
Student Support

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=1,622)	35%	50%	6%		6%
There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=1,621)	28%	40%	13%	8%	11%
There is a teacher, counselor, or other staff member to whom a student can go for help with a technology problem. (N=1,621)	24%	52%	10%		11%
This school offers students a variety of extracurricular activities. (N=1,621)	31%	52%	8%		7%
Students receive the support they need to prepare for the future. (N=1,620)	15%	48%	18%	7%	12%
Students in this school receive support that addresses their individual needs. (N=1,621)	11%	42%	25%	8%	14%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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School Leadership

School Leadership: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students.
- Parents/Guardians: 86%
- Campus-based Staff: 90%
- Students: 57%

School administrators (principals and assistant principals) clearly communicate the school's mission and vision.
- Parents/Guardians: 91%
- Campus-based Staff: 92%
- Students: 72%

School administrators (principals and assistant principals) are available when I have a concern.
- Parents/Guardians: 78%
- Campus-based Staff: 87%
- Students: 63%

School administrators (principals and assistant principals) are courteous when I have a concern.
- Parents/Guardians: 80%
- Campus-based Staff: 92%
- Students: 60%

School administrators (principals and assistant principals) are responsive when I have a concern.
- Parents/Guardians: 76%
- Campus-based Staff: 85%
- Students: 61%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=2,044) ■ Campus-based Staff (N=408) ■ Students (Gr. 6-12) (N=1,621)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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School Leadership

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Don't Know
School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=2,045)	44%	42%	5%	7%
School administrators (principals and assistant principals) clearly communicate the school's mission and vision. (N=2,045)	50%	41%		
School administrators (principals and assistant principals) are available when I have a concern. (N=2,044)	43%	35%		16%
School administrators (principals and assistant principals) are courteous when I have a concern. (N=2,042)	46%	34%		16%
School administrators (principals and assistant principals) are responsive when I have a concern. (N=2,044)	43%	33%		17%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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School Leadership

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=408)	48%	42%	7%		
School administrators (principals and assistant principals) clearly communicate the school's mission and vision. (N=408)	52%	40%	7%		
School administrators (principals and assistant principals) are available when I have a concern. (N=408)	49%	38%	9%		
School administrators (principals and assistant principals) are courteous when I have a concern. (N=408)	57%	35%			
School administrators (principals and assistant principals) are responsive when I have a concern. (N=408)	49%	36%	9%		

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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School Leadership

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=1,619): Strongly Agree 13%, Agree 44%, Disagree 20%, Strongly Disagree 9%, Don't Know 13%

School administrators (principals and assistant principals) clearly communicate the school's mission and vision. (N=1,621): Strongly Agree 21%, Agree 51%, Disagree 12%, Don't Know 12%

School administrators (principals and assistant principals) are available when I have a concern. (N=1,621): Strongly Agree 16%, Agree 46%, Disagree 15%, Strongly Disagree 5%, Don't Know 17%

School administrators (principals and assistant principals) are courteous when I have a concern. (N=1,622): Strongly Agree 15%, Agree 45%, Disagree 12%, Strongly Disagree 5%, Don't Know 24%

School administrators (principals and assistant principals) are responsive when I have a concern. (N=1,621): Strongly Agree 17%, Agree 44%, Disagree 14%, Strongly Disagree 5%, Don't Know 20%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Family Involvement

Family Involvement: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

Statement	Parents/Guardians	Campus-based Staff
School leaders and staff at my child's school are welcoming to families of different backgrounds.	83%	96%
Families are informed about school-sponsored activities, such as tutoring, after-school programs, and student performances.	81%	93%
Families are encouraged to attend school-sponsored activities, such as back-to-school night.	95%	96%
This school promotes opportunities for families to volunteer.	82%	87%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=2,042)   ■ Campus-based Staff (N=407)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Notes: Only parents/guardians and campus-based staff answered these questions. Text varied slightly between participant groups. Text displayed is from the parent/guardian survey.

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Family Involvement: Comparison by Respondent Type (Continued)

How strongly do you agree or disagree with the following statements?

This school educates families on ways to help their children at home with homework and other assignments.
- Parents/Guardians: 65%
- Campus-based Staff: N/A

Staff members and families treat each other with respect.
- Parents/Guardians: 88%
- Campus-based Staff: 95%

This school welcomes input provided by families.
- Parents/Guardians: 73%
- Campus-based Staff: 89%

This school communicates effectively with families.
- Parents/Guardians: 88%
- Campus-based Staff: 94%

Percentage Strongly Agree or Agree

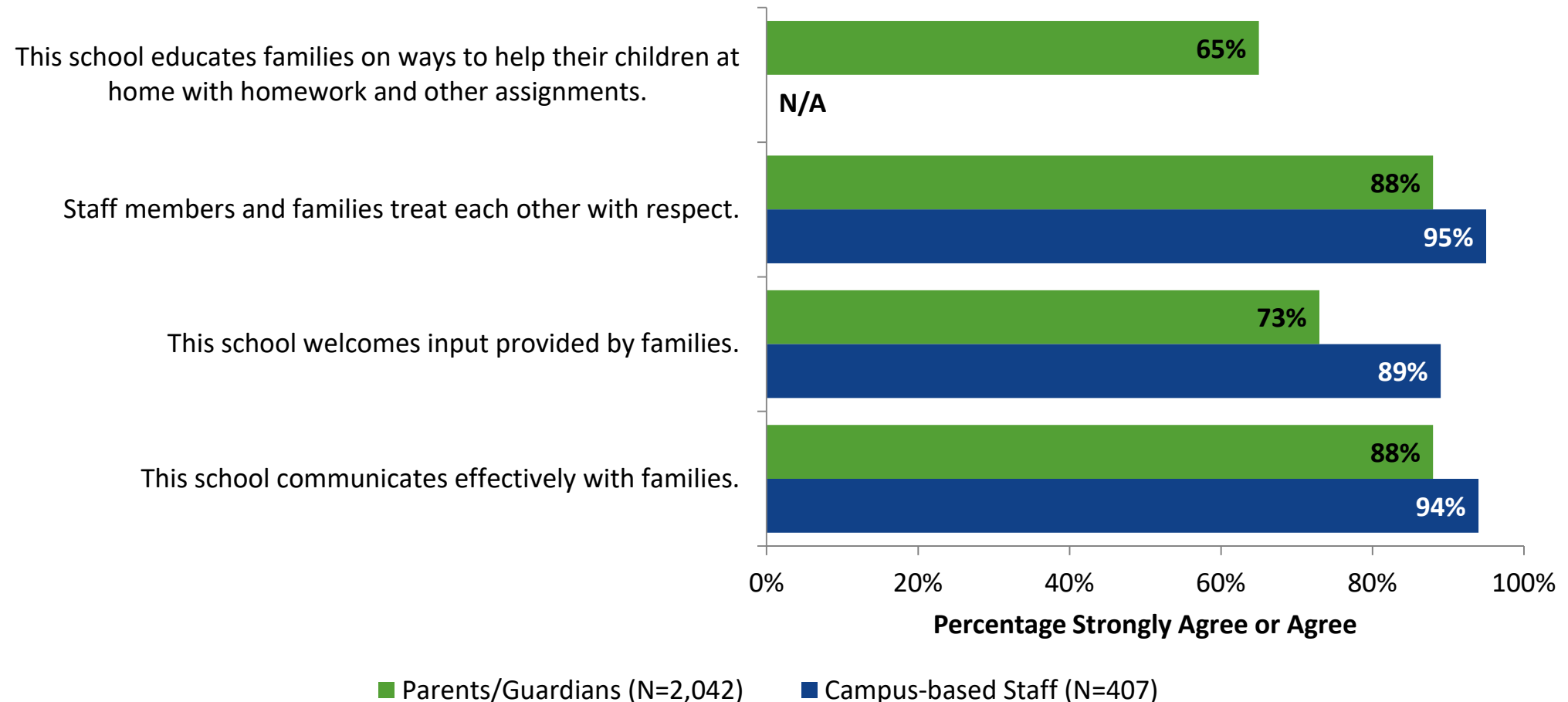■ Parents/Guardians (N=2,042) ■ Campus-based Staff (N=407)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Notes: Only parents/guardians and campus-based staff answered these questions. N/A indicates a participant group did not answer that question.

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Family Involvement

How strongly do you agree or disagree with the following statements?

School leaders and staff at my child's school are welcoming to families of different backgrounds. (N=2,039): Strongly Agree 48%, Agree 34%, Don't Know 14%

Families are informed about school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=2,043): Strongly Agree 40%, Agree 41%, Disagree 12%

Families are encouraged to attend school-sponsored activities, such as back-to-school night. (N=2,039): Strongly Agree 52%, Agree 42%

This school promotes opportunities for families to volunteer. (N=2,040): Strongly Agree 45%, Agree 37%, Disagree 8%, Don't Know 9%

■ Strongly Agree   ■ Agree   ■ Disagree   ■ Strongly Disagree   ■ Don't Know

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Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
This school educates families on ways to help their children at home with homework and other assignments. (N=2,043)	30%	35%	19%	5%	11%
Staff members and families treat each other with respect. (N=2,044)	46%	42%			8%
This school welcomes input provided by families. (N=2,043)	37%	36%	7%		19%
This school communicates effectively with families. (N=2,044)	44%	44%	7%		

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

Family Involvement

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
School leaders and staff at my school are welcoming to families of different backgrounds. (N=407)	63%	34%			
Families are informed about school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=406)	56%	36%	5%		
Families are encouraged to attend school-sponsored activities, such as back-to-school night. (N=407)	62%	33%			
This school promotes opportunities for families to volunteer. (N=407)	50%	37%	8%		5%
Staff members and families treat each other with respect. (N=407)	48%	47%			
This school welcomes input provided by families. (N=407)	45%	44%			7%
This school communicates effectively with families. (N=407)	56%	38%			

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know
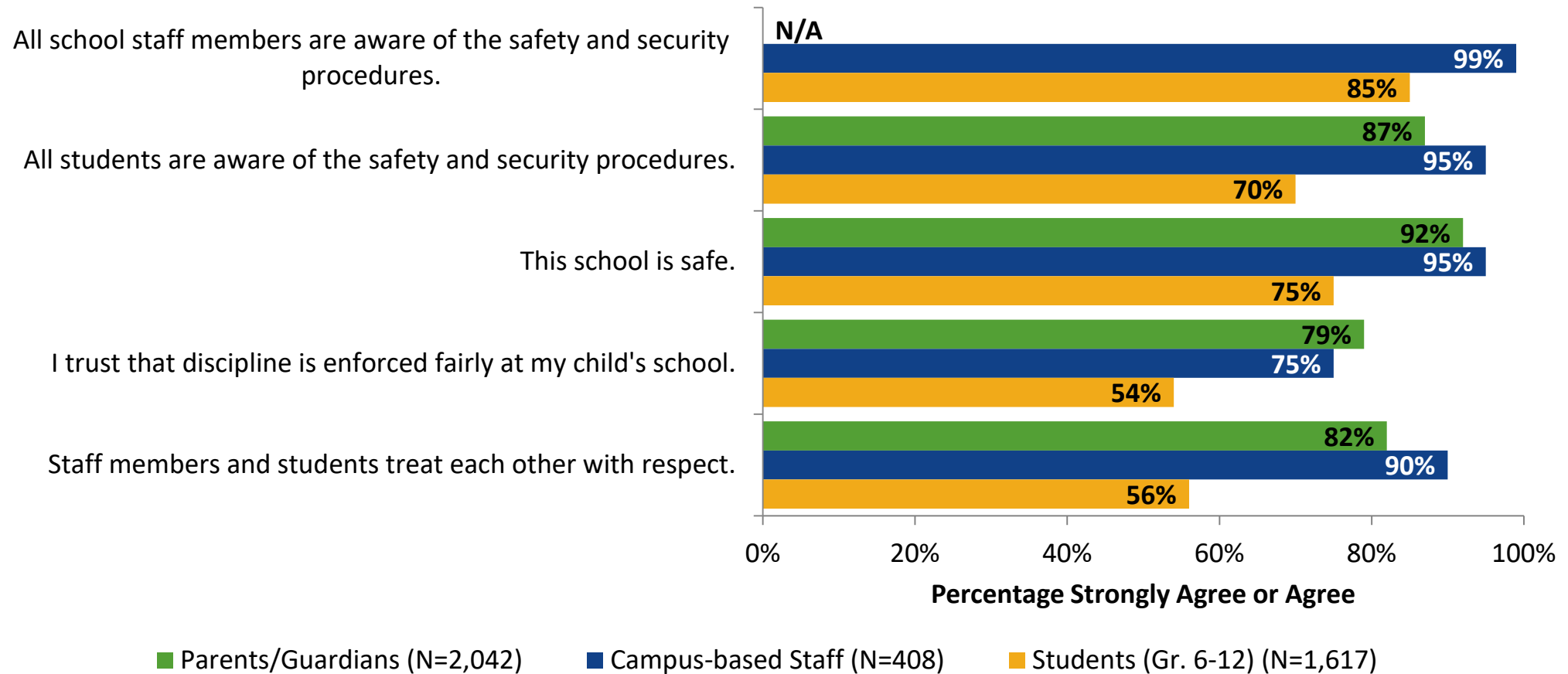
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Safety and Behavior

Safety and Behavior: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

All school staff members are aware of the safety and security procedures.
- N/A
- Campus-based Staff: 99%
- Students: 85%

All students are aware of the safety and security procedures.
- Parents/Guardians: 87%
- Campus-based Staff: 95%
- Students: 70%

This school is safe.
- Parents/Guardians: 92%
- Campus-based Staff: 95%
- Students: 75%

I trust that discipline is enforced fairly at my child's school.
- Parents/Guardians: 79%
- Campus-based Staff: 75%
- Students: 54%

Staff members and students treat each other with respect.
- Parents/Guardians: 82%
- Campus-based Staff: 90%
- Students: 56%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=2,042)   ■ Campus-based Staff (N=408)   ■ Students (Gr. 6-12) (N=1,617)
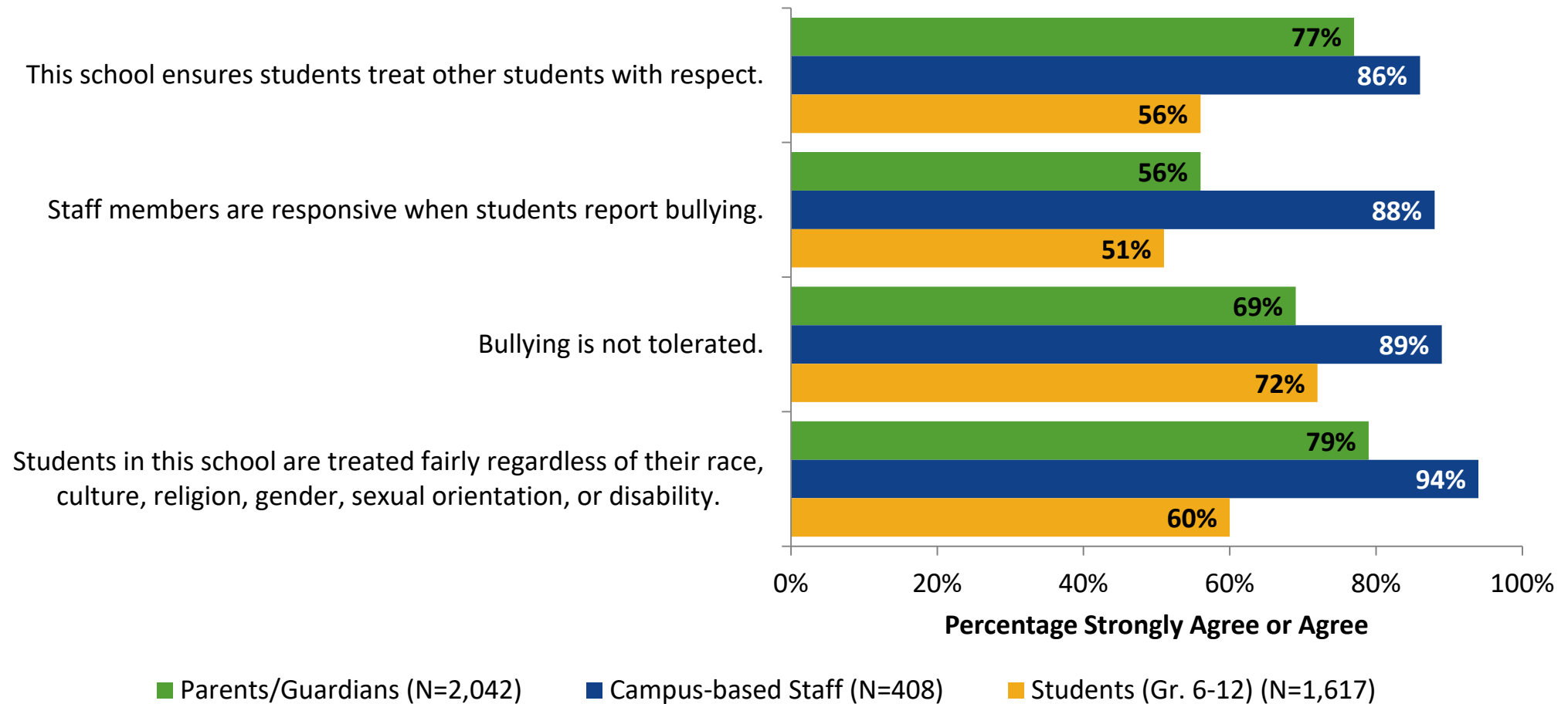
Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Notes: N/A indicates a participant group did not answer that question. Text varied slightly between participant groups. Text displayed is from the parent/guardian survey.
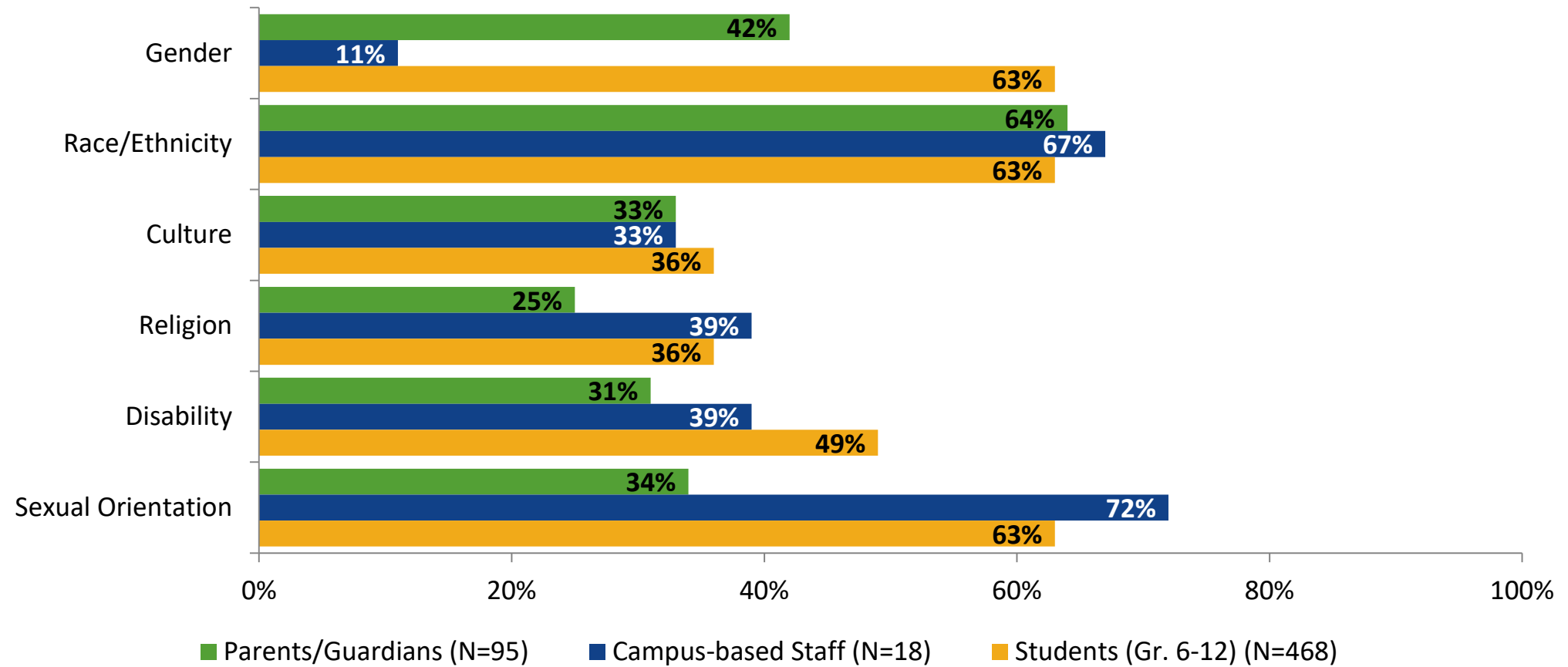
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Safety and Behavior: Comparison by Respondent Type (Continued)

How strongly do you agree or disagree with the following statements?

This school ensures students treat other students with respect.
- 77%
- 86%
- 56%

Staff members are responsive when students report bullying.
- 56%
- 88%
- 51%

Bullying is not tolerated.
- 69%
- 89%
- 72%

Students in this school are treated fairly regardless of their race, culture, religion, gender, sexual orientation, or disability.
- 79%
- 94%
- 60%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=2,042) ■ Campus-based Staff (N=408) ■ Students (Gr. 6-12) (N=1,617)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Unfair Treatment: Comparison by Respondent Type

For which of the following are students treated unfairly?

Category	Parents/Guardians (N=95)	Campus-based Staff (N=18)	Students (Gr. 6-12) (N=468)
Gender	42%	11%	63%
Race/Ethnicity	64%	67%	63%
Culture	33%	33%	36%
Religion	25%	39%	36%
Disability	31%	39%	49%
Sexual Orientation	34%	72%	63%

■ Parents/Guardians (N=95) ■ Campus-based Staff (N=18) ■ Students (Gr. 6-12) (N=468)

Notes: Only participants who disagreed or strongly disagreed that students are treated fairly regardless of their race, culture, religion, gender, sexual orientation, or disability answered this question. Percentage totals may exceed 100 since participants could select more than one answer.
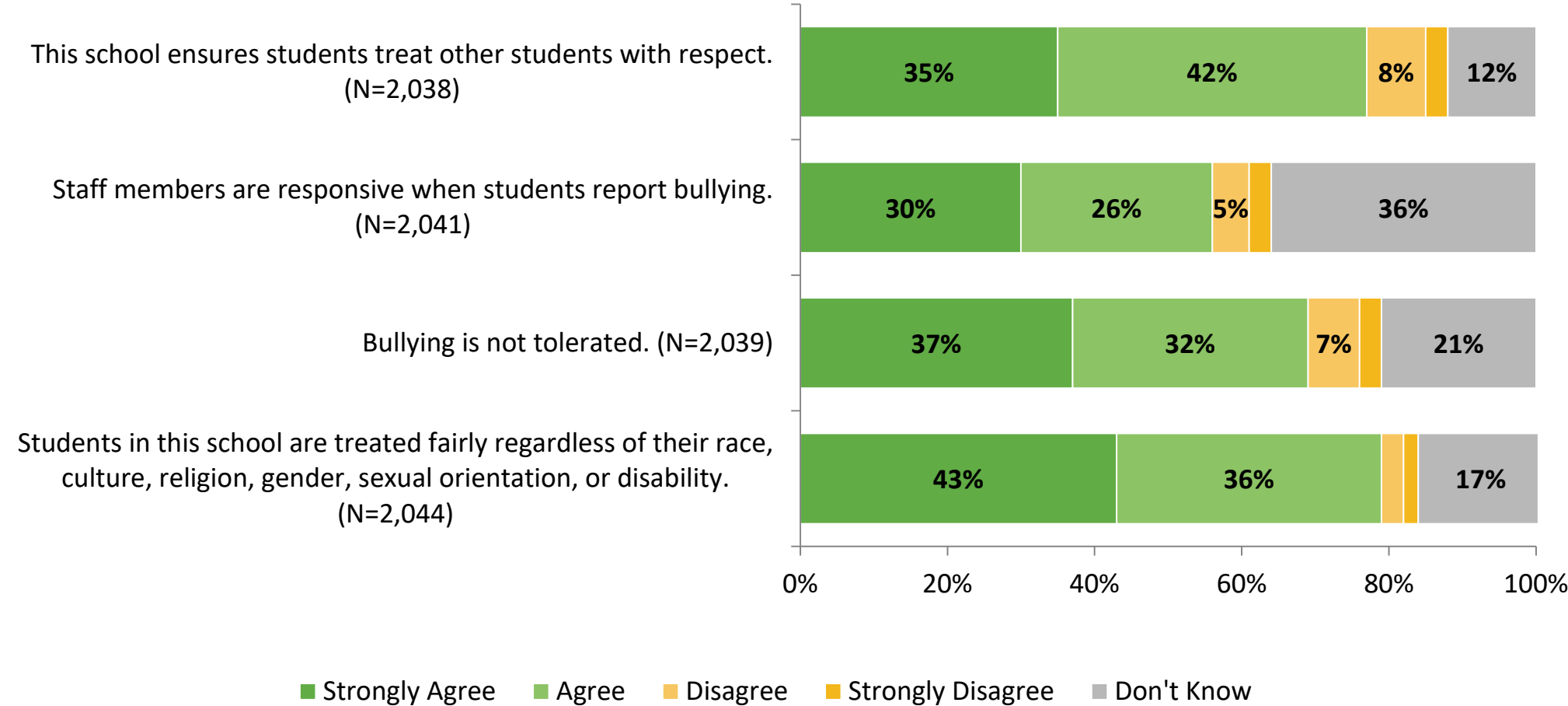
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Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

This school ensures students treat other students with respect. (N=2,038)
- Strongly Agree: 35%
- Agree: 42%
- Disagree: 8%
- Don't Know: 12%

Staff members are responsive when students report bullying. (N=2,041)
- Strongly Agree: 30%
- Agree: 26%
- Disagree: 5%
- Don't Know: 36%

Bullying is not tolerated. (N=2,039)
- Strongly Agree: 37%
- Agree: 32%
- Disagree: 7%
- Don't Know: 21%

Students in this school are treated fairly regardless of their race, culture, religion, gender, sexual orientation, or disability. (N=2,044)
- Strongly Agree: 43%
- Agree: 36%
- Don't Know: 17%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Safety and Behavior

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
All school staff members are aware of the safety and security procedures. (N=408)	68%	31%			
All students are aware of the safety and security procedures. (N=408)	51%	44%			
This school is safe. (N=405)	54%	41%			
Discipline is enforced fairly. (N=408)	32%	43%	14%	5%	5%
This school ensures students treat other students with respect. (N=407)	38%	48%	11%		

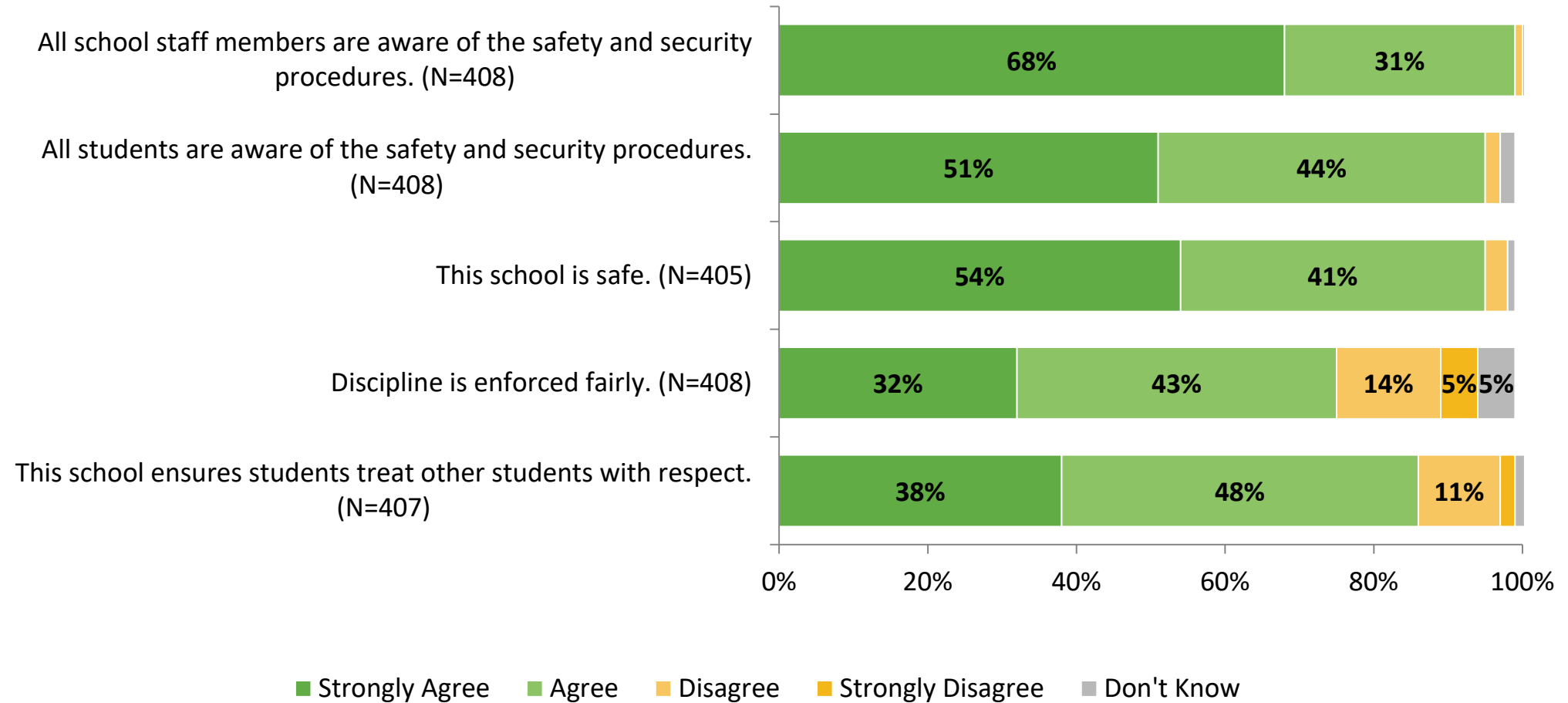■ Strongly Agree   ■ Agree   ■ Disagree   ■ Strongly Disagree   ■ Don't Know

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Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

Statement	Strongly Agree	Agree	Disagree	Don't Know
Staff members and students treat each other with respect. (N=408)	39%	51%	7%	
Staff members are responsive when students report bullying. (N=408)	44%	44%		9%
Bullying is not tolerated. (N=408)	49%	40%	6%	5%
Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disability. (N=408)	56%	38%		

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Safety and Behavior

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
All school staff members are aware of the safety and security procedures. (N=1,620)	35%	51%	5%		7%
All students are aware of the safety and security procedures. (N=1,618)	21%	50%	17%	5%	9%
This school is safe. (N=1,619)	28%	48%	9%	5%	11%
Discipline is enforced fairly. (N=1,617)	15%	39%	21%	15%	10%
This school ensures students treat other students with respect. (N=1,612)	15%	41%	23%	13%	8%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

Staff members and students treat each other with respect. (N=1,618): Strongly Agree 13%, Agree 43%, Disagree 23%, Strongly Disagree 12%, Don't Know 10%

Staff members are responsive when students report bullying. (N=1,615): Strongly Agree 18%, Agree 33%, Disagree 15%, Strongly Disagree 11%, Don't Know 23%

Bullying is not tolerated. (N=1,616): Strongly Agree 35%, Agree 37%, Disagree 11%, Strongly Disagree 7%, Don't Know 10%

Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disability. (N=1,618): Strongly Agree 23%, Agree 37%, Disagree 16%, Strongly Disagree 14%, Don't Know 10%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Satisfaction With MISD Police Department

Overall, how satisfied or dissatisfied are you with the MISD Police Department? (N=1,619)

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

Note: Only students answered this question.

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Highest- and Lowest-ranking Items

Survey Item	Percentage Strongly Agree or Agree (%)	School Quality Dimension
Families are encouraged to attend school-sponsored activities, such as back-to-school night.	95%	Family Involvement
This school has high learning standards for all students.	94%	Academic Support
Students are academically challenged by their schoolwork.	92%	Academic Support
This school is safe.	92%	Safety and Behavior
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.	91%	Student Support

Survey Item	Percentage Strongly Disagree or Disagree (%)	School Quality Dimension
This school educates families on ways to help their children at home with homework and other assignments.	24%	Family Involvement
Families are informed about school-sponsored activities, such as tutoring, after-school programs, and student performances.	15%	Family Involvement
Teachers give helpful feedback about student work.	14%	Academic Support
Students in this school receive support that addresses their individual needs.	13%	Student Support
Teachers give timely feedback about student work.	13%	Academic Support

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Highest- and Lowest-ranking Items

Survey Item	Percentage Strongly Agree or Agree (%)	School Quality Dimension
All school staff members are aware of the safety and security procedures.	99%	Safety and Behavior
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.	98%	Student Support
There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem.	97%	Student Support
School leaders and staff at my school are welcoming to families of different backgrounds.	96%	Family Involvement
Families are encouraged to attend school-sponsored activities, such as back-to-school night.	96%	Family Involvement

Survey Item	Percentage Strongly Disagree or Disagree (%)	School Quality Dimension
Discipline is enforced fairly.	19%	Safety and Behavior
Students in this school receive support that addresses their individual needs.	14%	Student Support
This school ensures students treat other students with respect.	13%	Safety and Behavior
There is a teacher, counselor, or other staff member to whom a student can go for help with a technology problem.	13%	Student Support
School administrators (principals and assistant principals) are responsive when I have a concern.	12%	School Leadership

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Highest- and Lowest-ranking Items

Survey Item	Percentage Strongly Agree or Agree (%)	School Quality Dimension
All school staff members are aware of the safety and security procedures.	86%	Safety and Behavior
This school has high learning standards for all students.	85%	Academic Support
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.	85%	Student Support
This school offers a variety of academic courses.	83%	Academic Support
This school offers students a variety of extracurricular activities.	82%	Student Support

Survey Item	Percentage Strongly Disagree or Disagree (%)	School Quality Dimension
Teachers successfully show students how lessons relate to life outside of school.	57%	Academic Support
This school ensures students treat other students with respect.	36%	Safety and Behavior
Discipline is enforced fairly.	36%	Safety and Behavior
Staff members and students treat each other with respect.	35%	Safety and Behavior
Teachers give timely feedback about student work.	33%	Academic Support

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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School Operations

School Cleanliness: Comparison by Respondent Type

How satisfied or dissatisfied are you with each of the following aspects below?

Percentage Very Satisfied or Satisfied

- **School grounds**
  - Parents/Guardians: 95%
  - Campus-based Staff: 88%
  - Students: 85%
- **School classrooms**
  - Parents/Guardians: 91%
  - Campus-based Staff: 81%
  - Students: 86%
- **School cafeteria**
  - Parents/Guardians: 92%
  - Campus-based Staff: 92%
  - Students: 74%
- **School bathrooms**
  - Parents/Guardians: 75%
  - Campus-based Staff: 83%
  - Students: 44%
- **Overall cleanliness of your student's/your school**
  - Parents/Guardians: 95%
  - Campus-based Staff: 88%
  - Students: 77%

■ Parents/Guardians (N=2,043) ■ Campus-based Staff (N=405) ■ Students (Gr. 6-12) (N=1,619)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Don't Know

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School Cleanliness

How satisfied or dissatisfied are you with each of the following aspects below?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
School grounds (N=2,045)	57%	39%			
School classrooms (N=2,044)	55%	36%			6%
School cafeteria (N=2,042)	53%	39%			5%
School bathrooms (N=2,041)	41%	34%	5%		18%
Overall cleanliness of your student's school (N=2,045)	55%	40%			

■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

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School Cleanliness

How satisfied or dissatisfied are you with each of the following aspects below?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
School grounds (N=405)	35%	54%	9%		
School classrooms (N=405)	30%	51%	13%		
School cafeteria (N=405)	38%	54%	5%		
School bathrooms (N=404)	28%	54%	12%		
Overall cleanliness of your school (N=407)	31%	56%	9%		

■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know
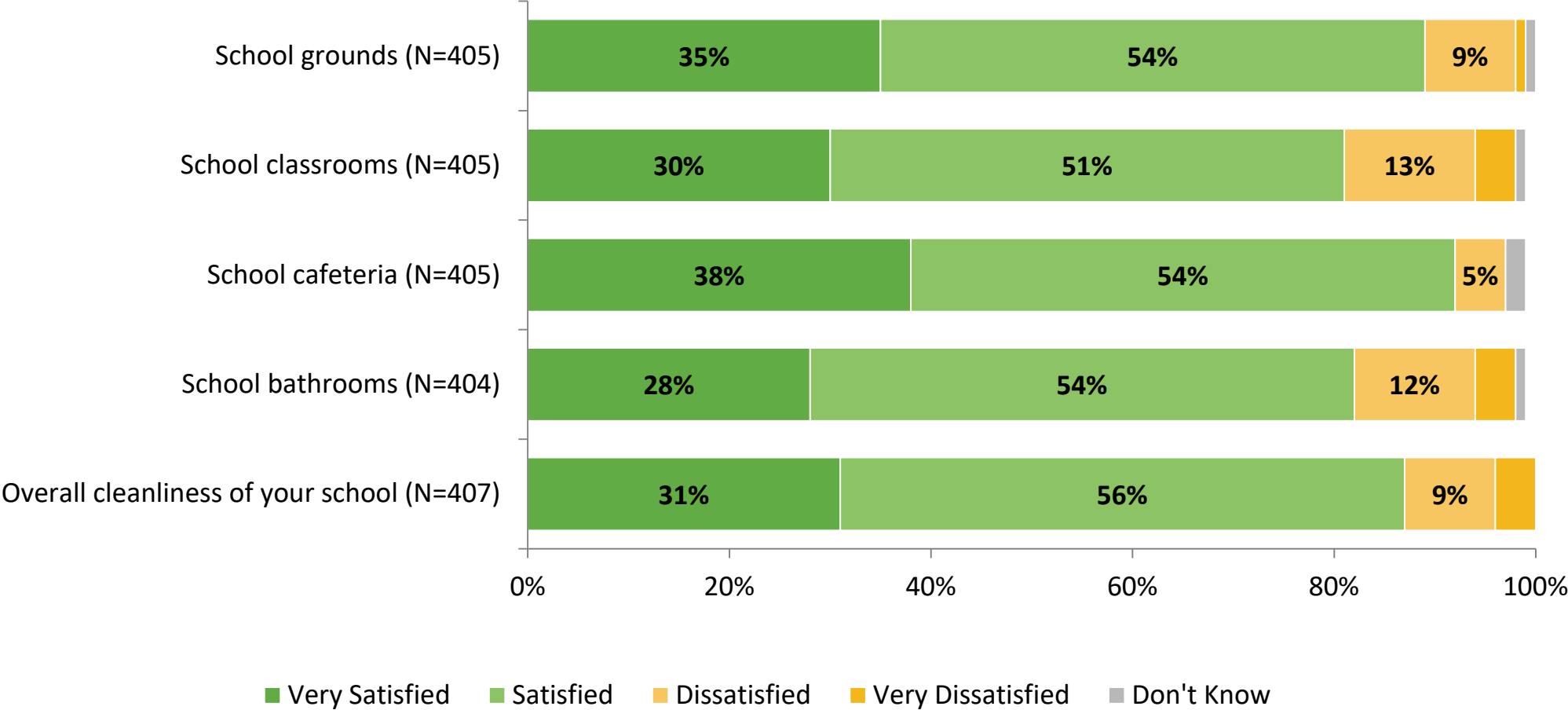
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School Cleanliness

How satisfied or dissatisfied are you with each of the following aspects below?

Aspect	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
School grounds (N=1,620)	23%	62%	7%		5%
School classrooms (N=1,618)	22%	64%	8%		
School cafeteria (N=1,619)	19%	54%	15%	7%	5%
School bathrooms (N=1,618)	9%	35%	30%	21%	5%
Overall cleanliness of your school (N=1,618)	20%	57%	13%	5%	5%

■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

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Satisfaction With School Meals: Comparison by Respondent Type

Overall, how satisfied or dissatisfied are you with the meals provided at your student's/your school?

Respondent	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
Parents/Guardians (N=2,041)	23%	45%	12%		15%
Students (Gr. 6-12) (N=1,619)	12%	37%	20%	18%	12%

■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

Note: Only parents/guardians and students answered this question.

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Satisfaction With Child Nutrition Department

Overall, how satisfied or dissatisfied are you with the Child Nutrition Department? (N=406)

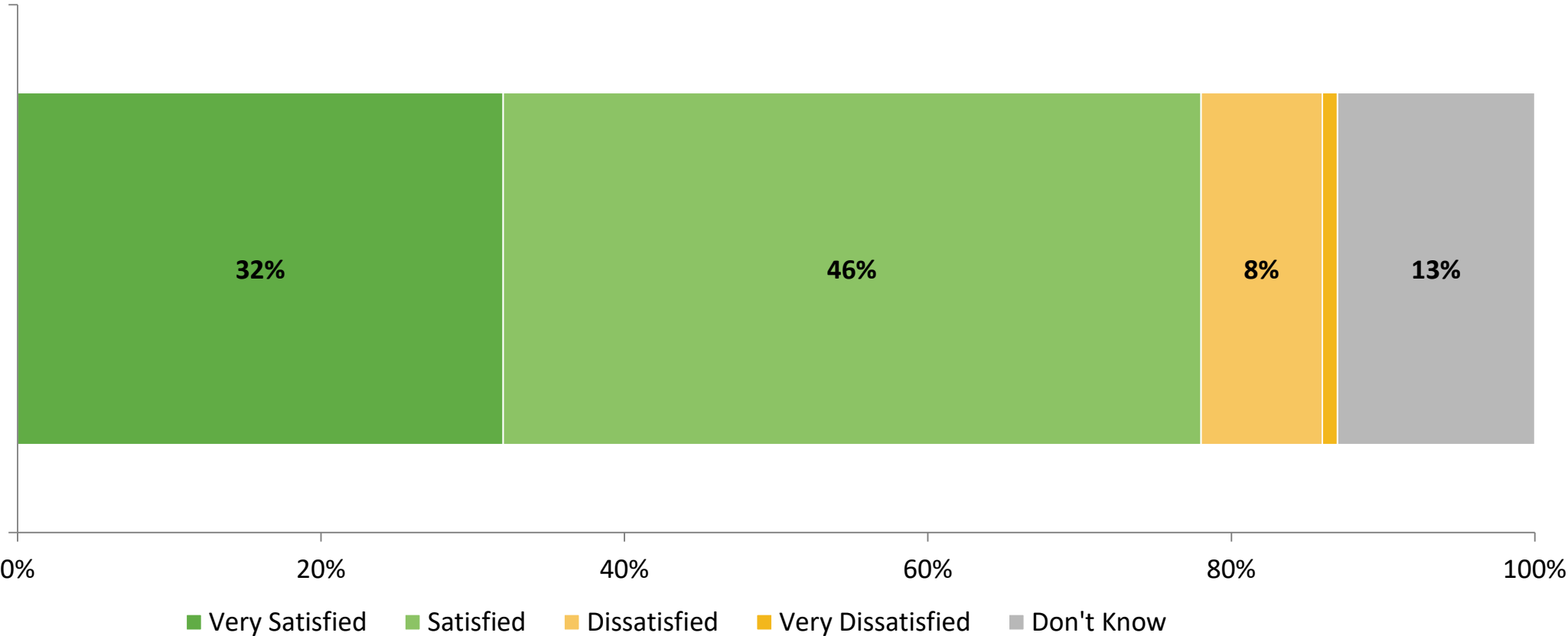| Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know |

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Satisfaction With Technology: Comparison by Respondent Type

Overall, how satisfied or dissatisfied are you with technology at your student's/your school?

Respondent	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
Parents/Guardians (N=2,043)	32%	44%	9%		11%
Students (Gr. 6-12) (N=1,619)	18%	55%	15%	6%	6%

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

Note: Only parents/guardians and students answered this question.

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Campus Technology

How strongly do you agree or disagree with the following statements?

This school provides teachers with appropriate access to technology. (N=217)
- Strongly Agree: 14%
- Agree: 42%
- Disagree: 32%
- Strongly Disagree: 12%

This school encourages teachers to integrate technology into their daily instruction. (N=217)
- Strongly Agree: 24%
- Agree: 60%
- Disagree: 11%
- Strongly Disagree: 5%

This school prepares students for success in postsecondary education. (N=216)
- Strongly Agree: 26%
- Agree: 59%
- Disagree: 9%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

63

Note: Only teachers answered these questions.

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Transportation

Does your student ride a school bus? (N=2,046)

■ Yes ■ No

How strongly do you agree or disagree with the following statements?

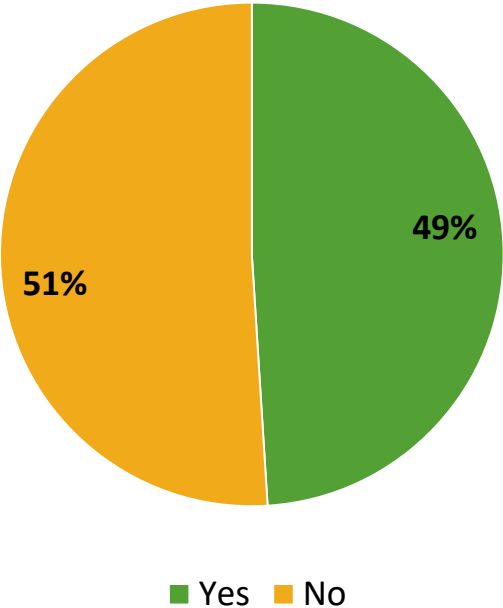| Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
My student is safe when riding the school bus. (N=995)	36%	53%	6%		
My student's school bus is on time most days. (N=997)	42%	47%	6%		
My student is comfortable on the school bus. (N=996)	33%	48%	13%	6%	
My student's time on the bus is not too long. (N=996)	30%	48%	14%	7%	

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

Note: Only parents/guardians with students who ride a school bus answered these questions.

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Transportation

Do you ride a school bus? (N=1,617)

How strongly do you agree or disagree with the following statements?

Yes 55%
No 45%

I feel safe when riding the school bus. (N=894): Strongly Agree 24%, Agree 53%, Disagree 11%, Strongly Disagree 6%, Don't Know 5%

My school bus is on time most days. (N=893): Strongly Agree 32%, Agree 48%, Disagree 11%, Strongly Disagree 6%

I am comfortable on the school bus. (N=892): Strongly Agree 22%, Agree 45%, Disagree 19%, Strongly Disagree 10%

My time on the bus is not too long. (N=894): Strongly Agree 20%, Agree 41%, Disagree 17%, Strongly Disagree 18%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

Note: Only students who ride a school bus answered these questions.

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Satisfaction With Transportation Department

Overall, how satisfied or dissatisfied are you with the Transportation Department? (N=996)

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

Bar values: 30% | 51% | 13%

Note: Only parents/guardians with students who ride a school bus answered this question.

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Net Promoter Scores

Net Promoter Score — School: Comparison by Respondent Type

If you had a family member or friend moving to the area, how likely are you to recommend they send their child to this school?

Respondent Type	Promoters (9-10)	Passives (7-8)	Detractors (0-6)	NPS
Parents/Guardians (N=2,034)	71%	19%	10%	NPS = 61
Campus-based Staff (N=389)	69%	21%	10%	NPS = 59
Students (Gr. 6-12) (N=1,605)*	33%	37%	31%	NPS = 2

■ Promoters (9-10) ■ Passives (7-8) ■ Detractors (0-6)

*New item for students in 2022-2023
Notes: The Net Promoter Score® (NPS) serves as a proxy for public confidence in a school/the district and can potentially be connected to district growth. It is calculated by subtracting the percentage of detractors from the percentage of promoters, which gives a value between -100 and 100. A positive score means there are more people promoting a school/the district than detracting from it. Passives represent individuals who do not have an unequivocal opinion about their school or the district. The Net Promoter Score has been rounded to a whole number.

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Net Promoter Score — District: Comparison by Respondent Type

If you had a family member or friend moving to the area, how likely are you to recommend Montgomery ISD?

Respondent Type	Promoters (9-10)	Passives (7-8)	Detractors (0-6)	NPS
Parents/Guardians (N=1,821)	71%	20%	9%	NPS = 62
All Staff (N=517)	69%	21%	10%	NPS = 59
Students (Gr. 6-12) (N=1,605)*	41%	31%	28%	NPS = 13

■ Promoters (9-10)　■ Passives (7-8)　■ Detractors (0-6)

*New item for students in 2022-2023
Notes: The Net Promoter Score® (NPS) serves as a proxy for public confidence in a school/the district and can potentially be connected to district growth. It is calculated by subtracting the percentage of detractors from the percentage of promoters, which gives a value between -100 and 100. A positive score means there are more people promoting a school/the district than detracting from it. Passives represent individuals who do not have an unequivocal opinion about their school or the district. The Net Promoter Score has been rounded to a whole number.

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District Questions

Satisfaction With MISD Communication: Comparison by Respondent Type

Rate your level of satisfaction with each aspect below.

Amount of communication from MISD
- 94%
- 95%

Frequency of delivery from MISD
- 93%
- 96%

Relevance of material from MISD
- 93%
- 92%

Clarity of content from MISD
- 93%
- 94%

Percentage Very Satisfied or Satisfied

■ Parents/Guardians (N=1,828)   ■ All Staff (N=522)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Don't Know
Note: Only parents/guardians and staff members answered these questions.

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Satisfaction With MISD Communication

Rate your level of satisfaction with each aspect below.

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

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Satisfaction With MISD Communication

Rate your level of satisfaction with each aspect below.

	Very Satisfied	Satisfied	Dissatisfied
Amount of communication from MISD (N=523)	45%	50%	
Frequency of delivery from MISD (N=523)	44%	52%	
Relevance of material from MISD (N=519)	40%	52%	5%
Clarity of content from MISD (N=521)	40%	53%	

■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

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MISD Communication and Customer Service: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

MISD communicates effectively with families.
- Parents/Guardians: 93%
- All Staff: 84%

The information shared by MISD is clear and easy to understand.
- Parents/Guardians: 95%
- All Staff: 94%

District leaders are transparent in their communication efforts with the community.
- Parents/Guardians: 85%
- All Staff: 86%

District leaders have built trust with the community.
- Parents/Guardians: 79%
- All Staff: 81%

MISD provides multiple ways for community members to contact staff members, such as email, phone, in person, and social media.
- Parents/Guardians: 92%
- All Staff: 97%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=1,824) ■ All Staff (N=520)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only parents/guardians and staff members answered these questions.

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MISD Communication and Customer Service: Comparison by Respondent Type (Continued)

How strongly do you agree or disagree with the following statements?

Communication is consistent between all channels (for example, school/district website, robocalls, district social media, etc.).
- Parents/Guardians: 89%
- All Staff: 91%

It is easy to find the information I need about the district.
- Parents/Guardians: 82%
- All Staff: 84%

The school/district web pages are easy to use.
- Parents/Guardians: 79%
- All Staff: 82%

District staff are responsive when I have a concern.
- Parents/Guardians: 73%
- All Staff: 81%

The district has the best interests of my student(s)/our family in mind.
- Parents/Guardians: 84%
- All Staff: 89%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=1,824) ■ All Staff (N=520)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Notes: Only parents/guardians and staff members answered these questions. Text varied slightly between participant groups. Text displayed is from the parent/guardian survey.

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MISD Communication and Customer Service

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
MISD communicates effectively with families. (N=1,826)	45%	49%			
The information shared by MISD is clear and easy to understand. (N=1,824)	45%	49%			
District leaders are transparent in their communication efforts with the community. (N=1,823)	39%	46%	5%		8%
District leaders have built trust with the community. (N=1,824)	37%	42%	6%		14%
MISD provides multiple ways for community members to contact staff members, such as email, phone, in person, and social media. (N=1,822)	44%	47%			5%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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MISD Communication and Customer Service (Continued)

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree
Communication is consistent between all channels (for example, school/district website, robocalls, district social media, etc.). (N=1,826)	42%	48%	5%
It is easy to find the information I need about the district. (N=1,824)	33%	49%	12%
The school/district web pages are easy to use. (N=1,828)	29%	50%	15%
District staff are responsive when I have a concern. (N=1,823)	34%	39%	5% / 20%
The district has the best interests of my student(s)/our family in mind. (N=1,824)	37%	47%	5% / 9%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

MISD Communication and Customer Service

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
MISD communicates well with stakeholders. (N=522)	37%	47%			13%
The information shared by MISD is clear and easy to understand. (N=520)	41%	53%			
District leaders are transparent in their communication efforts with the community. (N=517)	39%	47%	7%		5%
District leaders have built trust with the community. (N=522)	36%	46%	8%		10%
MISD provides multiple ways for community members to contact staff members, such as email, phone, in person, and social media. (N=522)	49%	48%			
Communication is consistent between all channels (for example, school/district website, robocalls, district social media, etc.). (N=521)	43%	49%			

■ Strongly Agree   ■ Agree   ■ Disagree   ■ Strongly Disagree   ■ Don't Know

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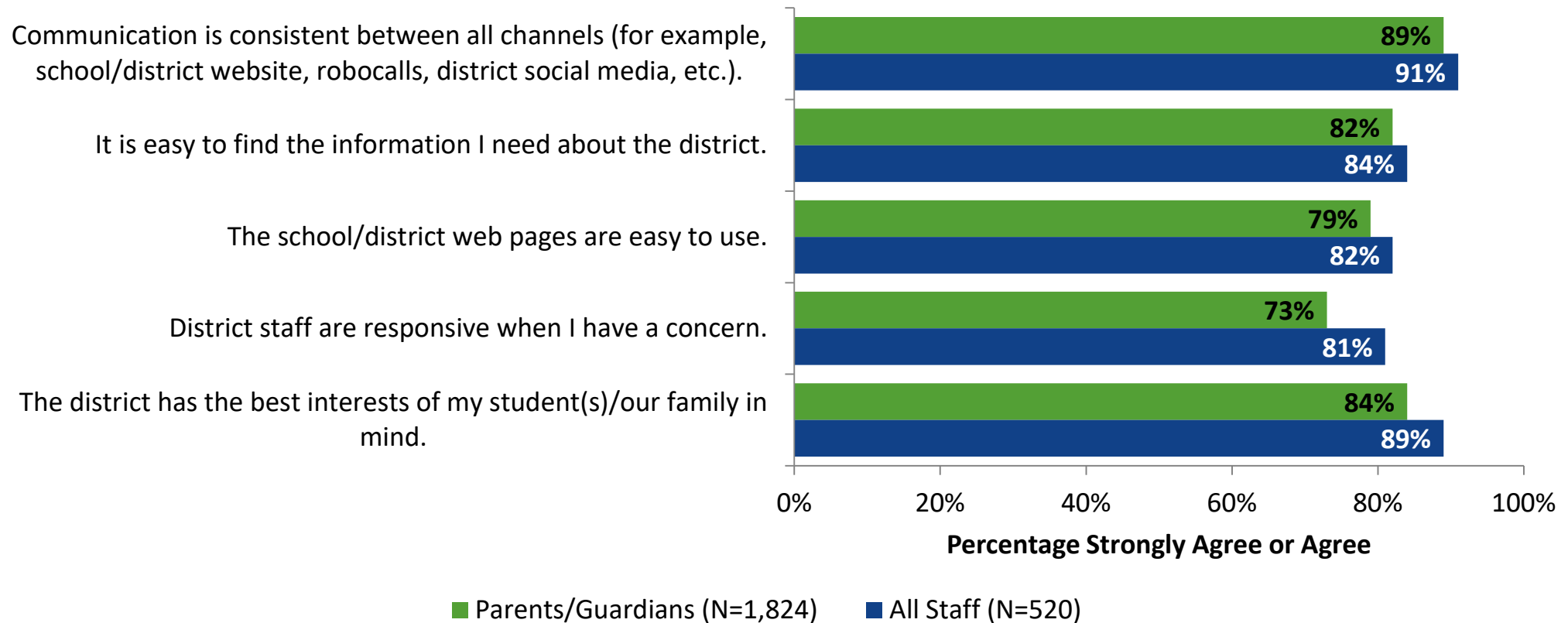# MISD Communication and Customer Service (Continued)

How strongly do you agree or disagree with the following statements?

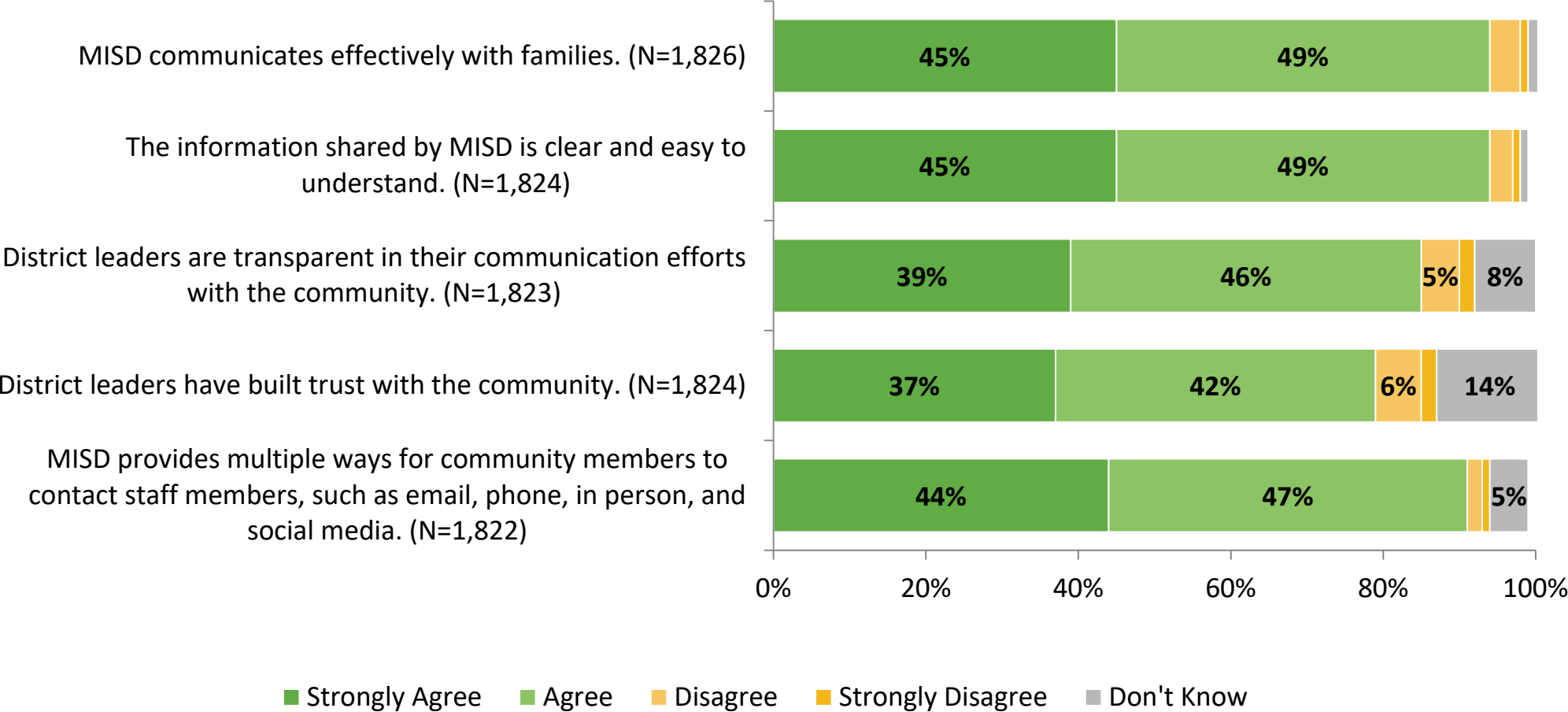| Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
It is easy to find the information I need about the district. (N=519)	36%	49%	13%		
The school/district web pages are easy to use. (N=522)	31%	50%	15%		
District staff are responsive when I have a concern. (N=518)	34%	47%	9%		7%
The district has the best interests of students in mind. (N=520)	40%	49%	6%		
I am provided opportunities to give input on decisions that affect me. (N=520)	30%	47%	15%	5%	
The district takes my input on decisions that affect me seriously. (N=519)	27%	40%	17%	7%	9%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Satisfaction With MISD Customer Service: Comparison by Respondent Type

Overall, how satisfied or dissatisfied are you with the quality of customer service Montgomery ISD provides to you and your family?

Parents/Guardians (N=1,825)
- Very Satisfied: 42%
- Satisfied: 48%
- Dissatisfied: 5%

All Staff (N=523)
- Very Satisfied: 34%
- Satisfied: 55%
- Dissatisfied: 6%

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

Notes: Only parents/guardians and staff members answered this question. Text varied slightly between participant groups. Text displayed is from the parent/guardian survey.
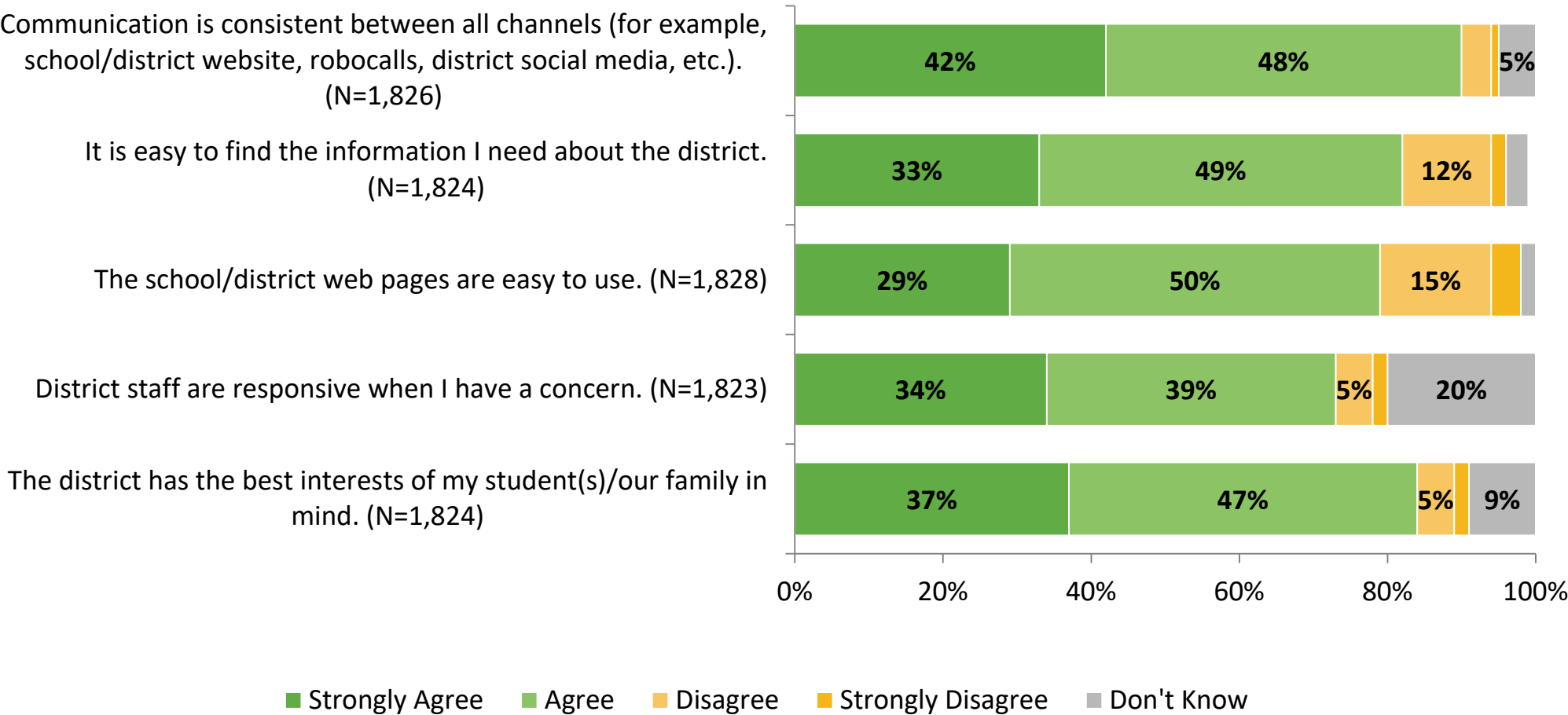
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MISD Finances and Operations: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

Montgomery ISD is financially responsible.
- 71%
- 79%

Montgomery ISD provides modern and up-to-date resources such as technology and student learning materials.
- 77%
- 60%

Montgomery ISD is planning to accommodate future growth.
- 82%
- 90%

Montgomery ISD provides reliable transportation for students before and after school, including for students who wish to participate in district activities outside of the regular school day.
- 73%
- 75%

Montgomery ISD ensures that all school buildings are clean and well maintained.
- 89%
- 81%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=1,822) ■ All Staff (N=523)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only parents/guardians and staff members answered these questions.

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MISD Finances and Operations

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Montgomery ISD is financially responsible. (N=1,824)	26%	45%	5%		23%
Montgomery ISD provides modern and up-to-date resources such as technology and student learning materials. (N=1,824)	28%	49%	10%		10%
Montgomery ISD is planning to accommodate future growth. (N=1,822)	34%	48%			13%
Montgomery ISD provides reliable transportation for students before and after school, including for students who wish to participate in district activities outside of the regular school day. (N=1,820)	29%	44%	7%		17%
Montgomery ISD ensures that all school buildings are clean and well maintained. (N=1,820)	39%	50%			7%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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MISD Finances and Operations

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Montgomery ISD is financially responsible. (N=524)	27%	52%	9%		9%
Montgomery ISD provides modern and up-to-date resources such as technology and student learning materials. (N=523)	17%	42%	25%	10%	5%
Montgomery ISD is planning to accommodate future growth. (N=523)	33%	56%	6%		
Montgomery ISD provides reliable transportation for students before and after school, including for students who wish to participate in district activities outside of the regular school day. (N=521)	27%	48%	10%	5%	10%
Montgomery ISD ensures that all school buildings are clean and well maintained. (N=523)	27%	54%	13%		

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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District Departments: Comparison by Respondent Type

Overall, how satisfied or dissatisfied are you with each of the following departments below?

Child Nutrition — 84% (Parents/Guardians), 91% (All Staff)
Communications — 93% (Parents/Guardians), 96% (All Staff)
Curriculum and Instruction — 92% (Parents/Guardians), 91% (All Staff)
Finance — 92% (Parents/Guardians), 87% (All Staff)
Human Resources — 95% (Parents/Guardians), 92% (All Staff)
Maintenance — 97% (Parents/Guardians), 94% (All Staff)
Police Department — 97% (Parents/Guardians), 97% (All Staff)
Specialized Learning — 88% (Parents/Guardians), 83% (All Staff)
Technology — 87% (Parents/Guardians), 70% (All Staff)
Transportation — 88% (Parents/Guardians), 89% (All Staff)

Percentage Very Satisfied or Satisfied

- Parents/Guardians (N=1,602)
- All Staff (N=495)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Not Applicable
Notes: Only parents/guardians and staff members answered these questions. Not Applicable responses have been excluded from calculations.

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District Departments

Overall, how satisfied or dissatisfied are you with each of the following departments below?

Department	Very Satisfied	Satisfied	Dissatisfied
Child Nutrition (N=1,639)	26%	58%	12%
Communications (N=1,798)	40%	53%	5%
Curriculum and Instruction (N=1,787)	35%	57%	7%
Finance (N=1,498)	32%	60%	6%
Human Resources (N=1,425)	37%	58%	
Maintenance (N=1,629)	42%	55%	
Police Department (N=1,704)	47%	50%	
Specialized Learning (N=1,334)	37%	51%	8%
Technology (N=1,698)	33%	54%	10%
Transportation (N=1,503)	33%	55%	9%

■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied

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Note: Not Applicable responses have been excluded from calculations.

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District Departments

Overall, how satisfied or dissatisfied are you with each of the following departments below?

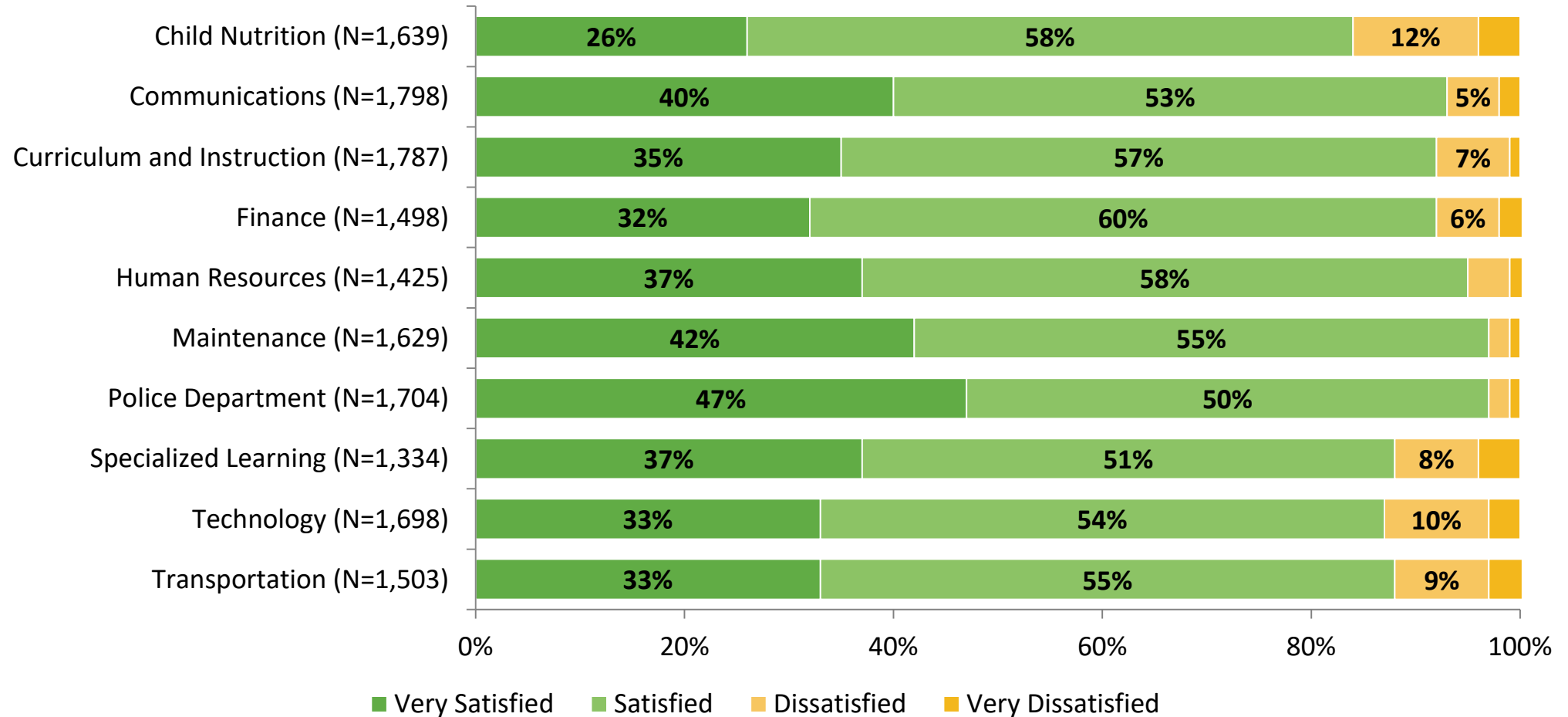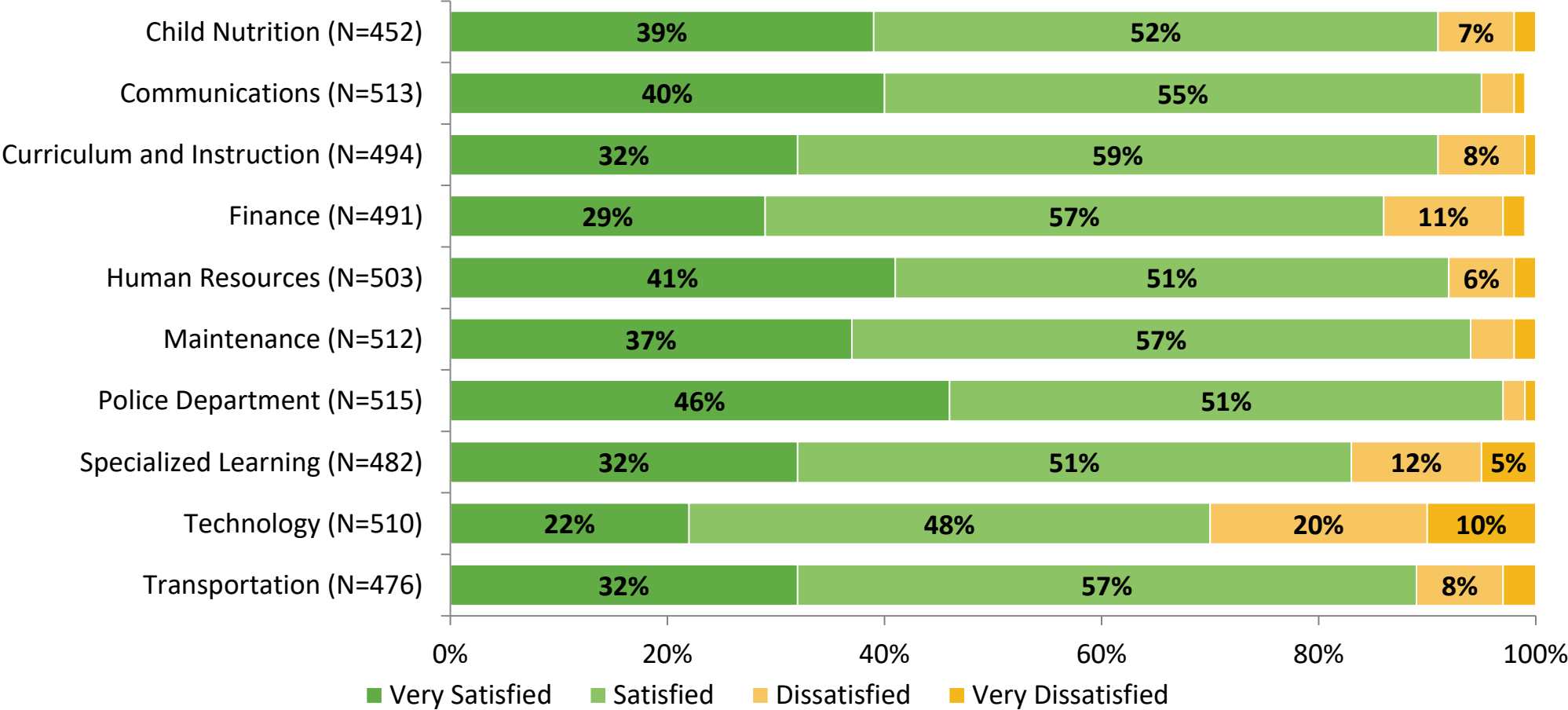| Department	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Child Nutrition (N=452)	39%	52%	7%	
Communications (N=513)	40%	55%		
Curriculum and Instruction (N=494)	32%	59%	8%	
Finance (N=491)	29%	57%	11%	
Human Resources (N=503)	41%	51%	6%	
Maintenance (N=512)	37%	57%		
Police Department (N=515)	46%	51%		
Specialized Learning (N=482)	32%	51%	12%	5%
Technology (N=510)	22%	48%	20%	10%
Transportation (N=476)	32%	57%	8%	

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied

Note: Not Applicable responses have been excluded from calculations.

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Board of Education: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

Board members make decisions consistent with the mission and vision of the district.
- Parents/Guardians: 70%
- All Staff: 85%

Board members make decisions that are in the best interests of students.
- Parents/Guardians: 69%
- All Staff: 83%

The MISD Board of Trustees and Superintendent work cohesively as a team.
- Parents/Guardians: 61%
- All Staff: 80%

Percentage Strongly Agree or Agree

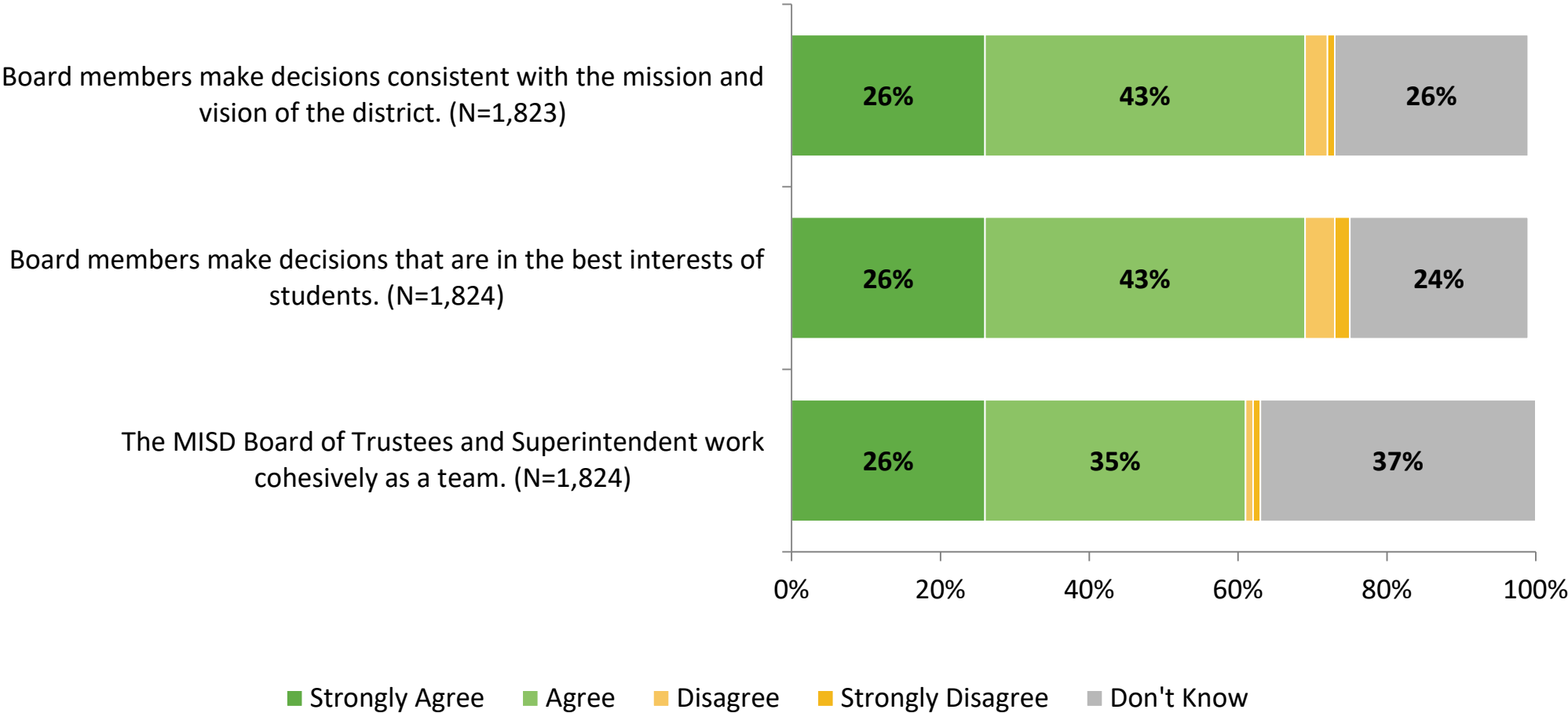■ Parents/Guardians (N=1,824)   ■ All Staff (N=522)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only parents/guardians and staff members answered these questions.

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Board of Education

How strongly do you agree or disagree with the following statements?

Board members make decisions consistent with the mission and vision of the district. (N=1,823)
- Strongly Agree: 26%
- Agree: 43%
- Don't Know: 26%

Board members make decisions that are in the best interests of students. (N=1,824)
- Strongly Agree: 26%
- Agree: 43%
- Don't Know: 24%

The MISD Board of Trustees and Superintendent work cohesively as a team. (N=1,824)
- Strongly Agree: 26%
- Agree: 35%
- Don't Know: 37%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Board of Education

How strongly do you agree or disagree with the following statements?

Board members make decisions consistent with the mission and vision of the district. (N=523)
- 37% Strongly Agree
- 48% Agree
- 11% Don't Know

Board members make decisions that are in the best interests of students. (N=522)
- 38% Strongly Agree
- 45% Agree
- 5% Disagree
- 11% Don't Know

The MISD Board of Trustees and Superintendent work cohesively as a team. (N=522)
- 38% Strongly Agree
- 42% Agree
- 18% Don't Know

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Superintendent and District Leadership: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

The superintendent and district leadership effectively support campuses in meeting the needs of students.
- 68%
- 79%

The superintendent and district leadership make decisions consistent with the goals, mission, and vision of the district.
- 71%
- 86%

The superintendent and district leadership are responsive when suggestions or concerns are shared with them.
- 60%
- 72%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=1,824) ■ All Staff (N=522)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only parents/guardians and staff members answered these questions.

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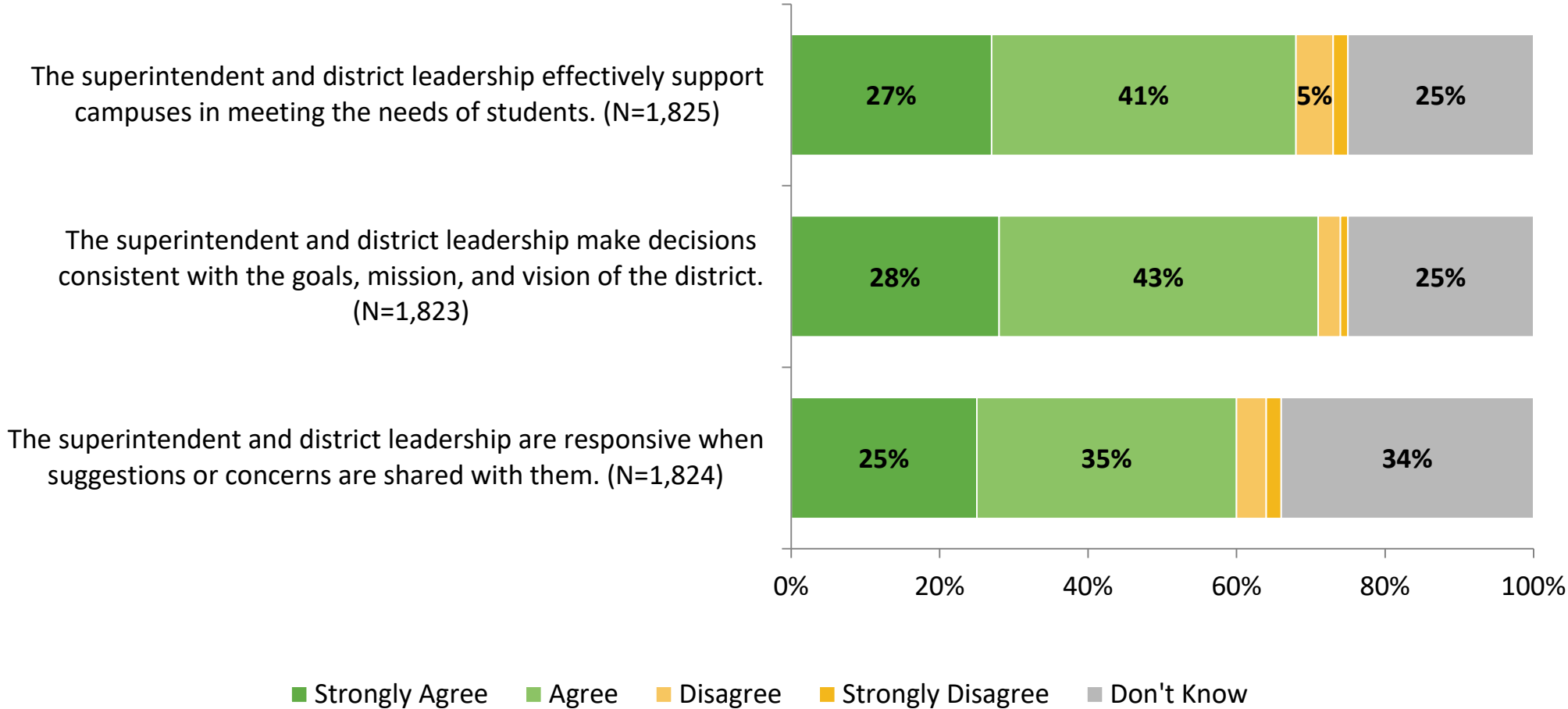© 2022

Superintendent and District Leadership

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
The superintendent and district leadership effectively support campuses in meeting the needs of students. (N=1,825)	27%	41%	5%		25%
The superintendent and district leadership make decisions consistent with the goals, mission, and vision of the district. (N=1,823)	28%	43%			25%
The superintendent and district leadership are responsive when suggestions or concerns are shared with them. (N=1,824)	25%	35%			34%

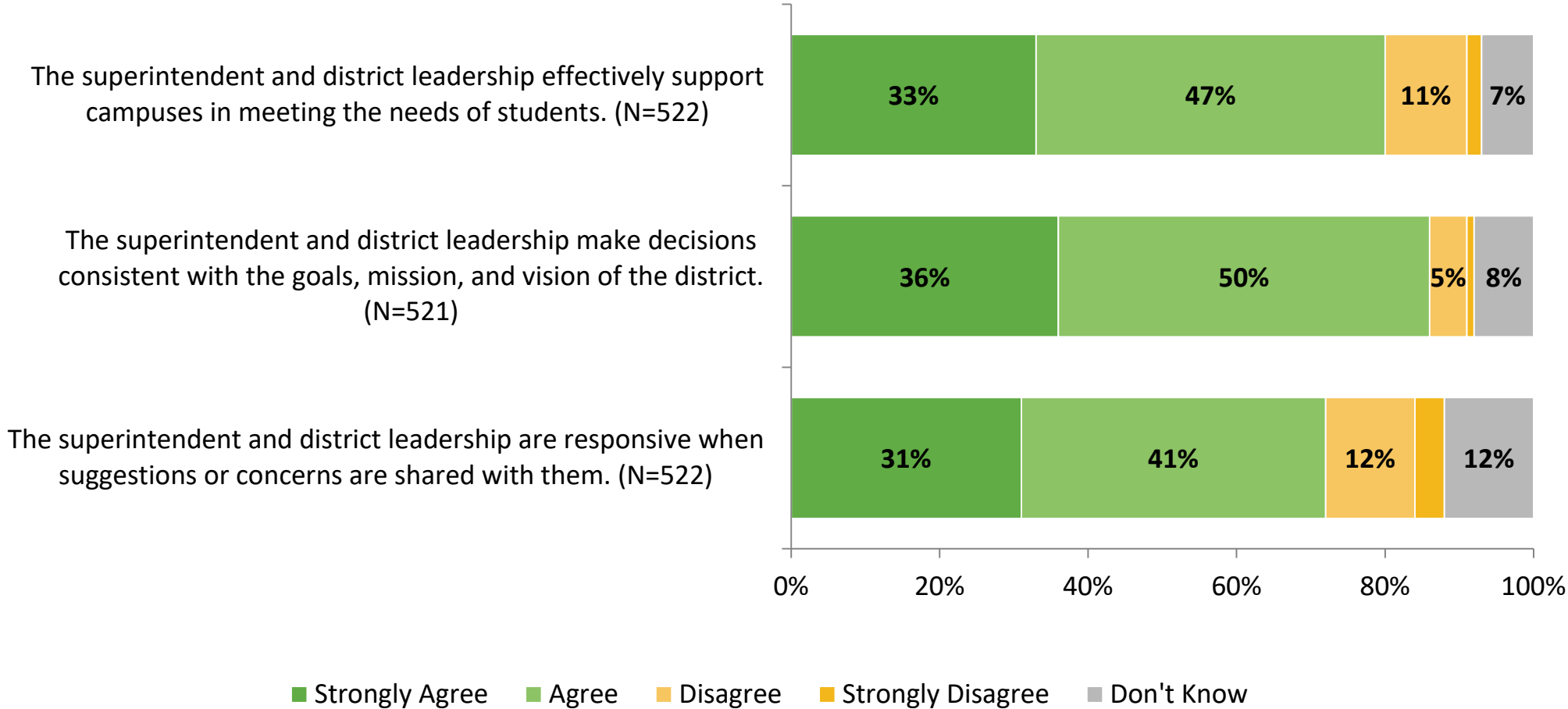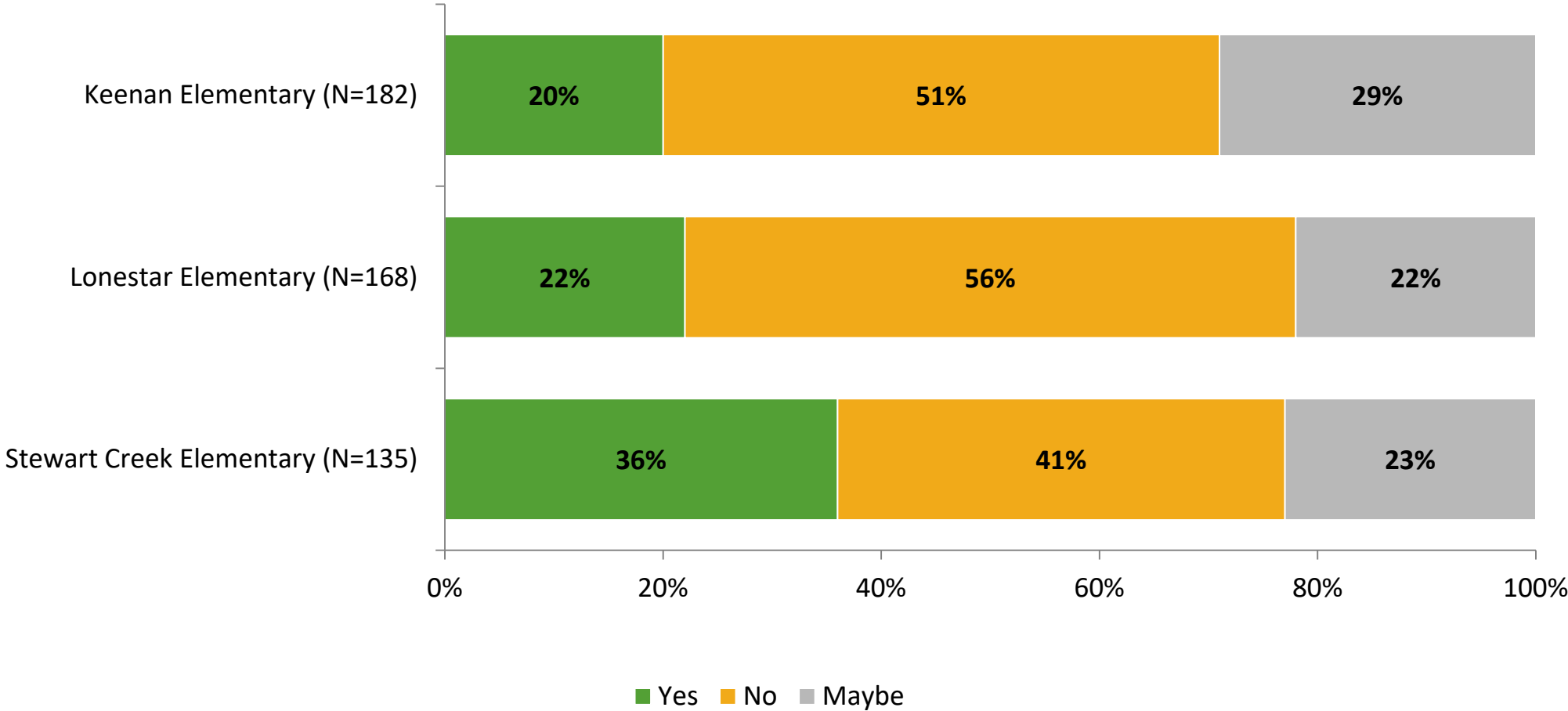■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Superintendent and District Leadership

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
The superintendent and district leadership effectively support campuses in meeting the needs of students. (N=522)	33%	47%	11%		7%
The superintendent and district leadership make decisions consistent with the goals, mission, and vision of the district. (N=521)	36%	50%	5%		8%
The superintendent and district leadership are responsive when suggestions or concerns are shared with them. (N=522)	31%	41%	12%		12%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know
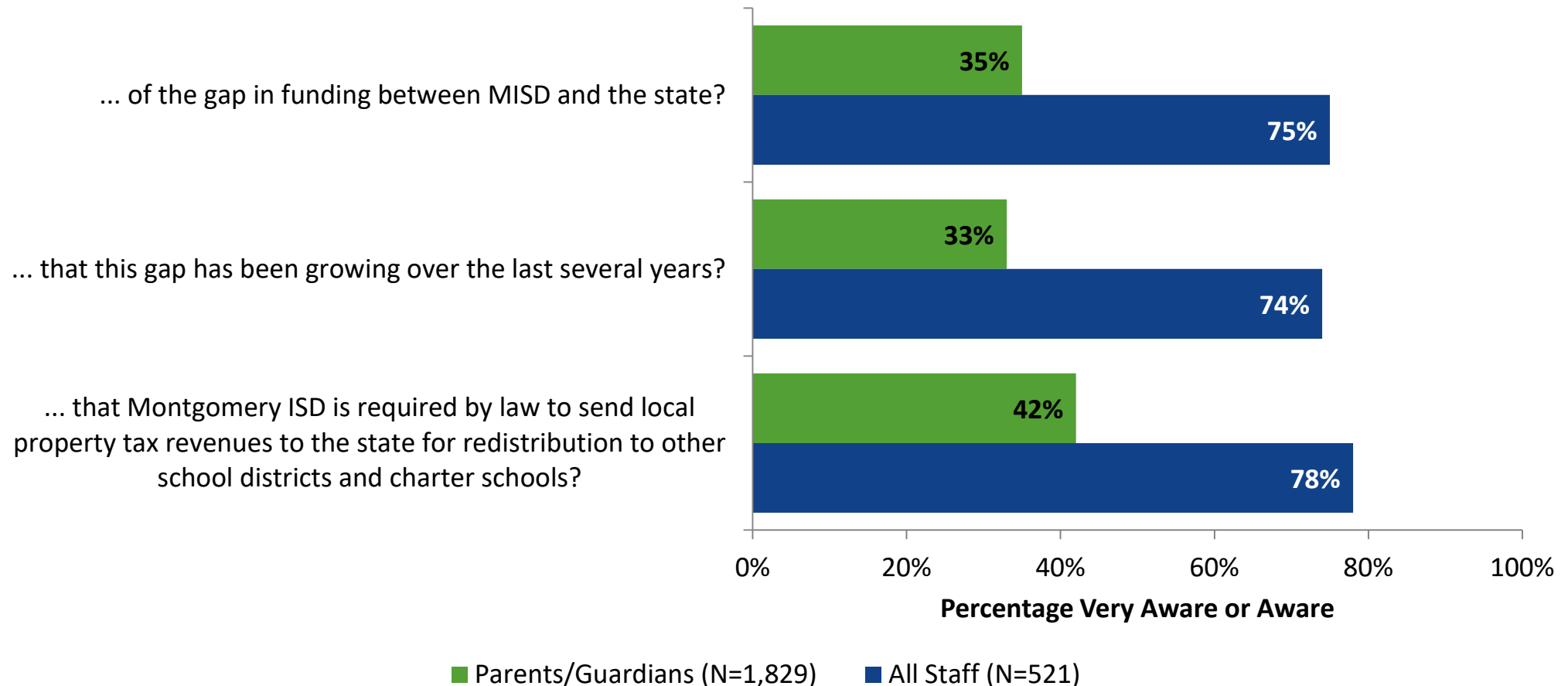
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Before- and After-school Care Program

If implemented at your campus, would you be interested in enrolling your student in this program?

School	Yes	No	Maybe
Keenan Elementary (N=182)	20%	51%	29%
Lonestar Elementary (N=168)	22%	56%	22%
Stewart Creek Elementary (N=135)	36%	41%	23%

■ Yes ■ No ■ Maybe

Note: Only parents/guardians from Keenan, Lone Star, or Stewart Creek Elementary Schools answered this question.

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School Funding: Comparison by Respondent Type

How aware are you ...

... of the gap in funding between MISD and the state?
- Parents/Guardians: 35%
- All Staff: 75%

... that this gap has been growing over the last several years?
- Parents/Guardians: 33%
- All Staff: 74%

... that Montgomery ISD is required by law to send local property tax revenues to the state for redistribution to other school districts and charter schools?
- Parents/Guardians: 42%
- All Staff: 78%

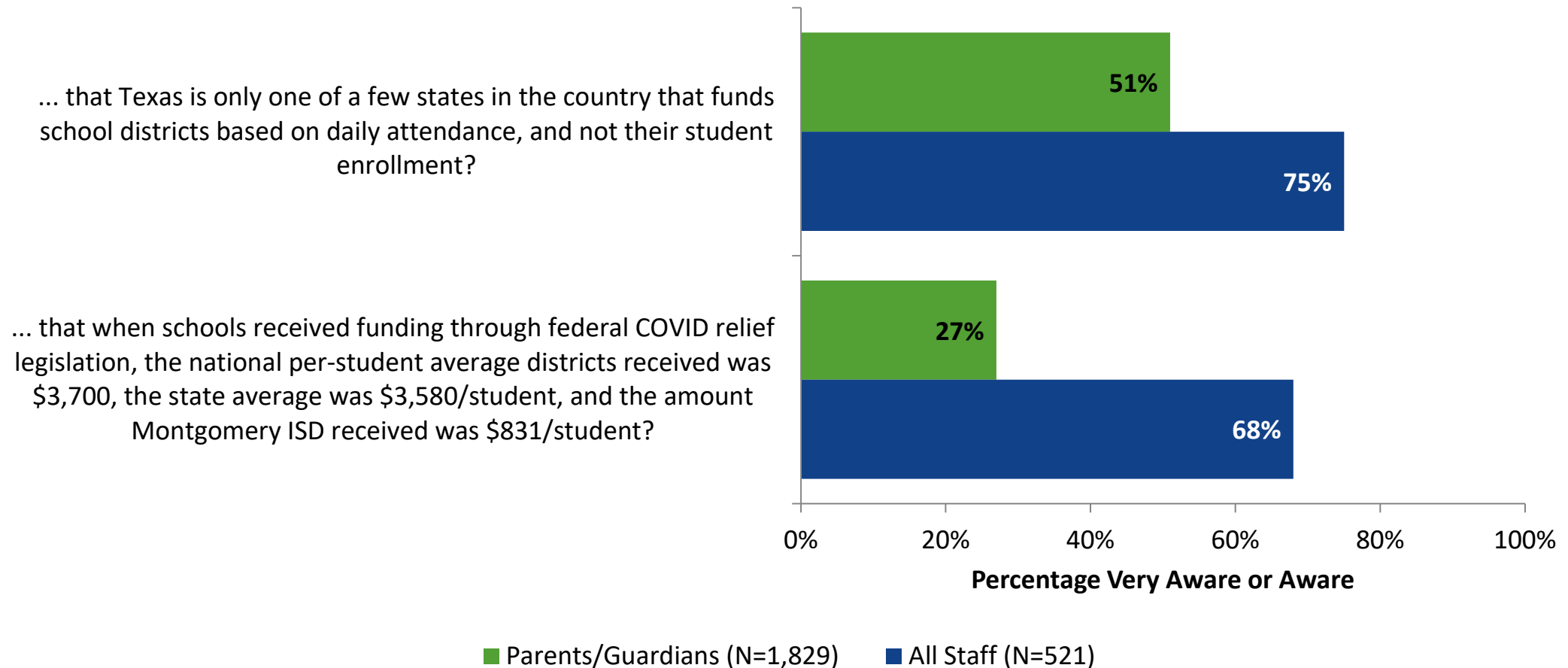*Percentage Very Aware or Aware*

■ Parents/Guardians (N=1,829) ■ All Staff (N=521)

Answer options: Very Aware, Aware, Somewhat Aware, Not Aware
Note: Only parents/guardians and staff members answered these questions.

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School Funding: Comparison by Respondent Type (Continued)

How aware are you ...

... that Texas is only one of a few states in the country that funds school districts based on daily attendance, and not their student enrollment?

51%
75%

... that when schools received funding through federal COVID relief legislation, the national per-student average districts received was $3,700, the state average was $3,580/student, and the amount Montgomery ISD received was $831/student?

27%
68%

Percentage Very Aware or Aware

■ Parents/Guardians (N=1,829)   ■ All Staff (N=521)

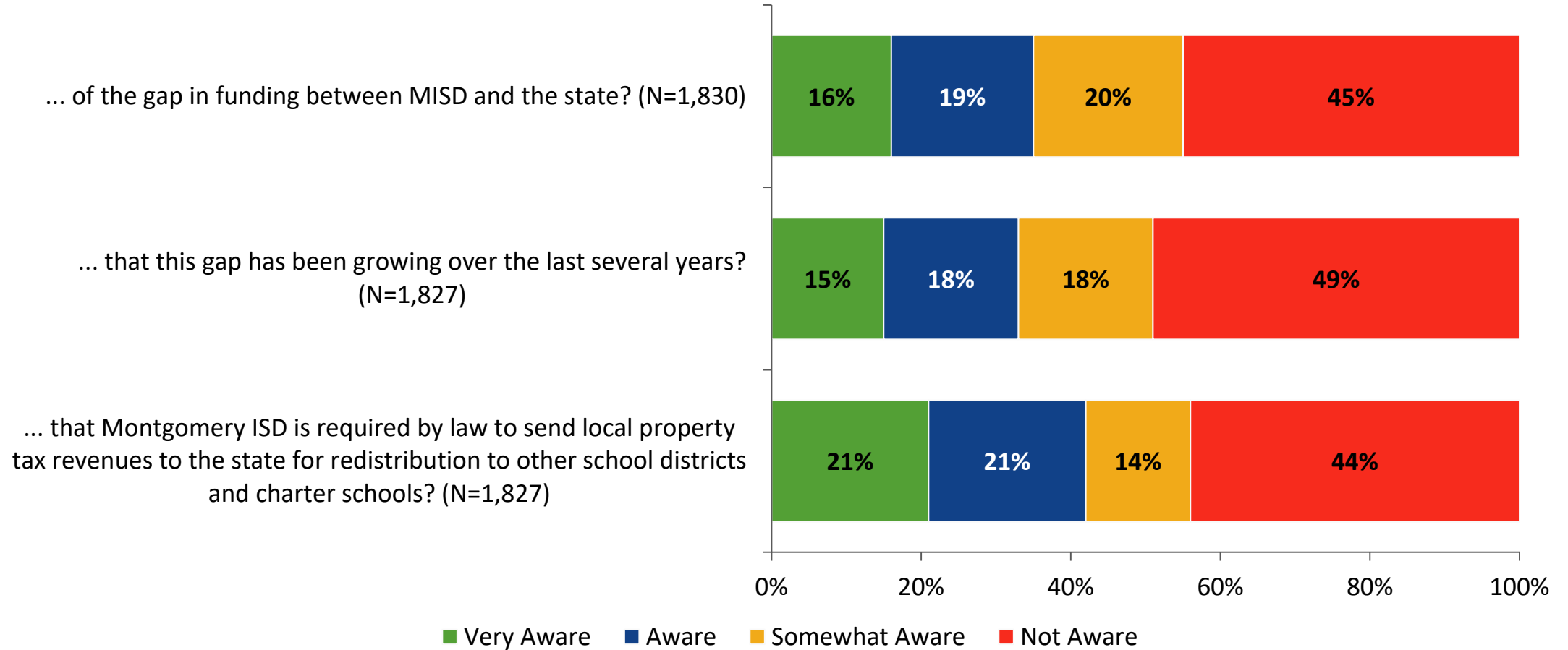*Answer options: Very Aware, Aware, Somewhat Aware, Not Aware*
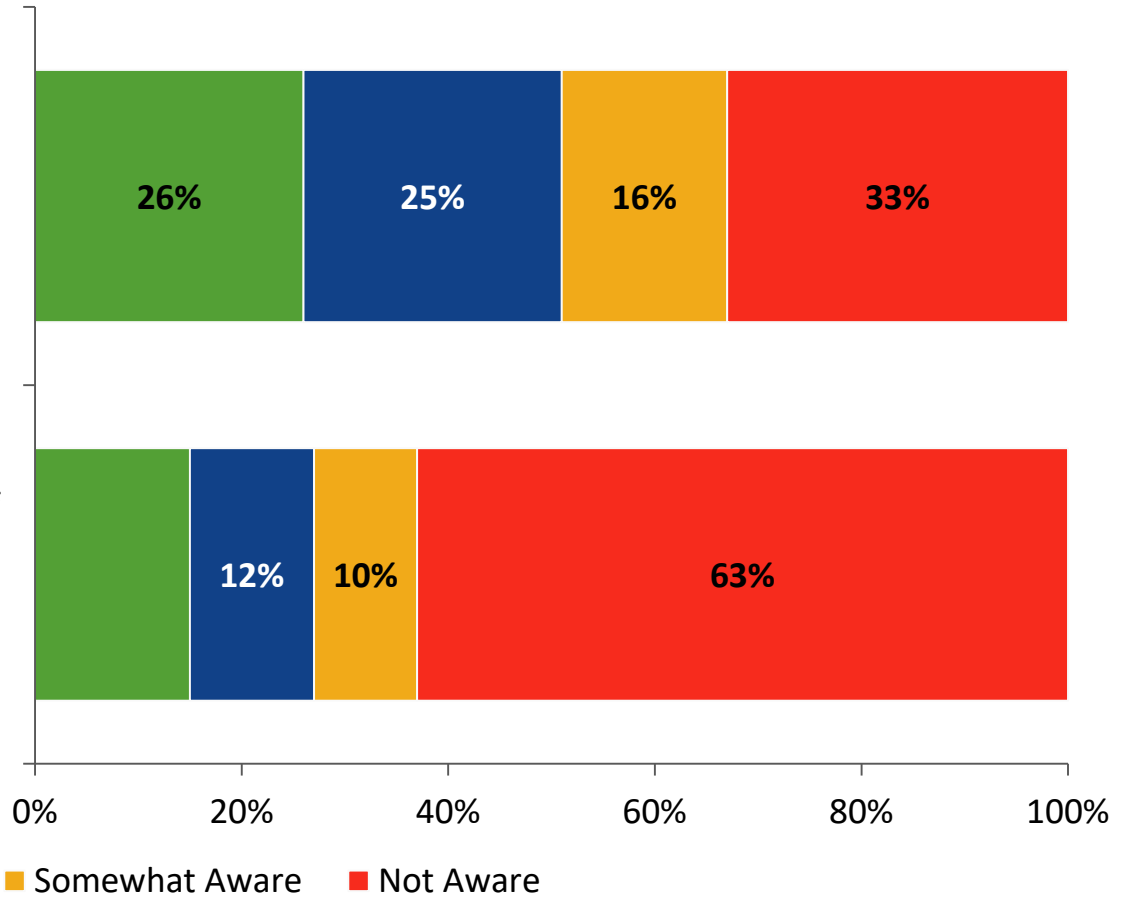*Note: Only parents/guardians and staff members answered these questions.*

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School Funding

How aware are you …

	Very Aware	Aware	Somewhat Aware	Not Aware
… of the gap in funding between MISD and the state? (N=1,830)	16%	19%	20%	45%
… that this gap has been growing over the last several years? (N=1,827)	15%	18%	18%	49%
… that Montgomery ISD is required by law to send local property tax revenues to the state for redistribution to other school districts and charter schools? (N=1,827)	21%	21%	14%	44%

■ Very Aware ■ Aware ■ Somewhat Aware ■ Not Aware

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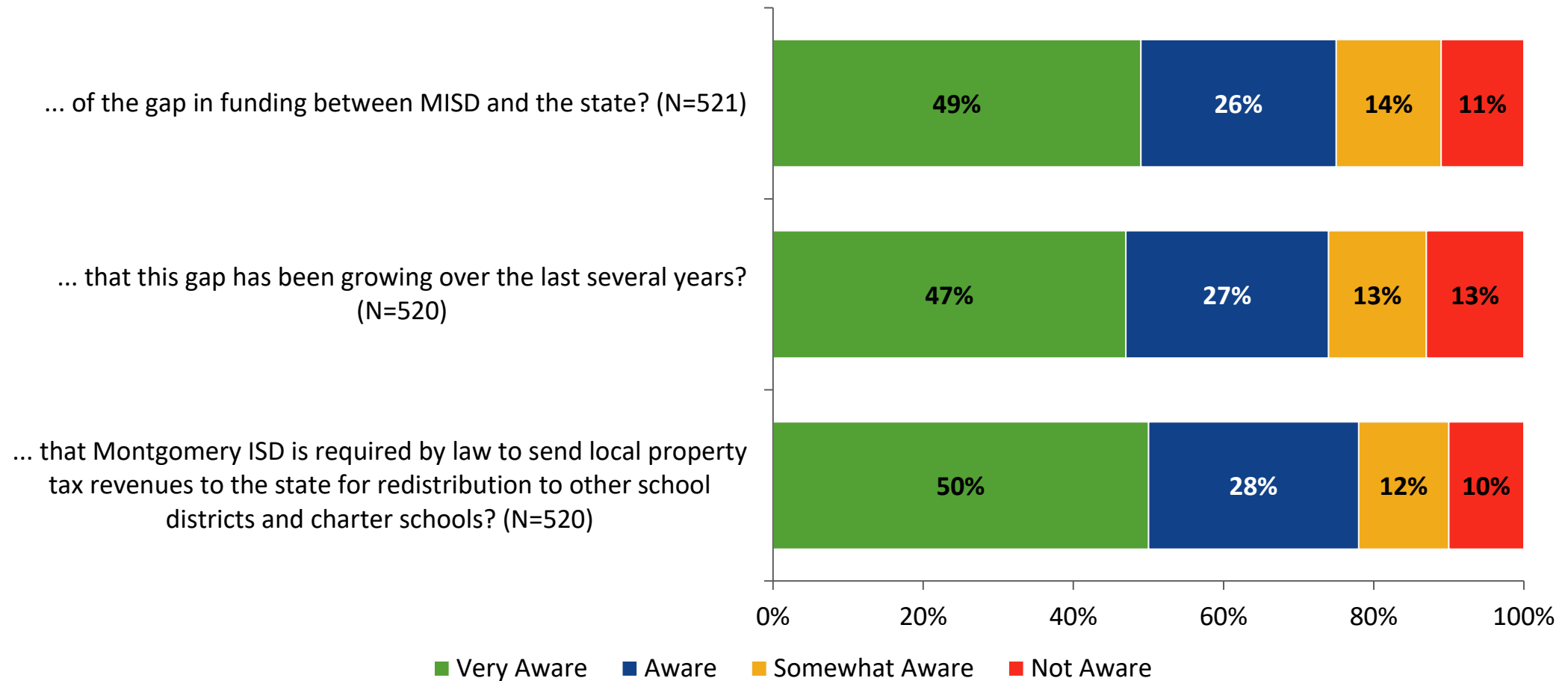© 2022

School Funding (Continued)

How aware are you …

... that Texas is only one of a few states in the country that funds school districts based on daily attendance, and not their student enrollment? (N=1,829)

Very Aware	Aware	Somewhat Aware	Not Aware
26%	25%	16%	33%

... that when schools received funding through federal COVID relief legislation, the national per-student average districts received was $3,700, the state average was $3,580/student, and the amount Montgomery ISD received was $831/student? (N=1,830)

Very Aware	Aware	Somewhat Aware	Not Aware
	12%	10%	63%

■ Very Aware   ■ Aware   ■ Somewhat Aware   ■ Not Aware

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School Funding

How aware are you ...

	Very Aware	Aware	Somewhat Aware	Not Aware
... of the gap in funding between MISD and the state? (N=521)	49%	26%	14%	11%
... that this gap has been growing over the last several years? (N=520)	47%	27%	13%	13%
... that Montgomery ISD is required by law to send local property tax revenues to the state for redistribution to other school districts and charter schools? (N=520)	50%	28%	12%	10%

■ Very Aware   ■ Aware   ■ Somewhat Aware   ■ Not Aware

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School Funding (Continued)

How aware are you ...

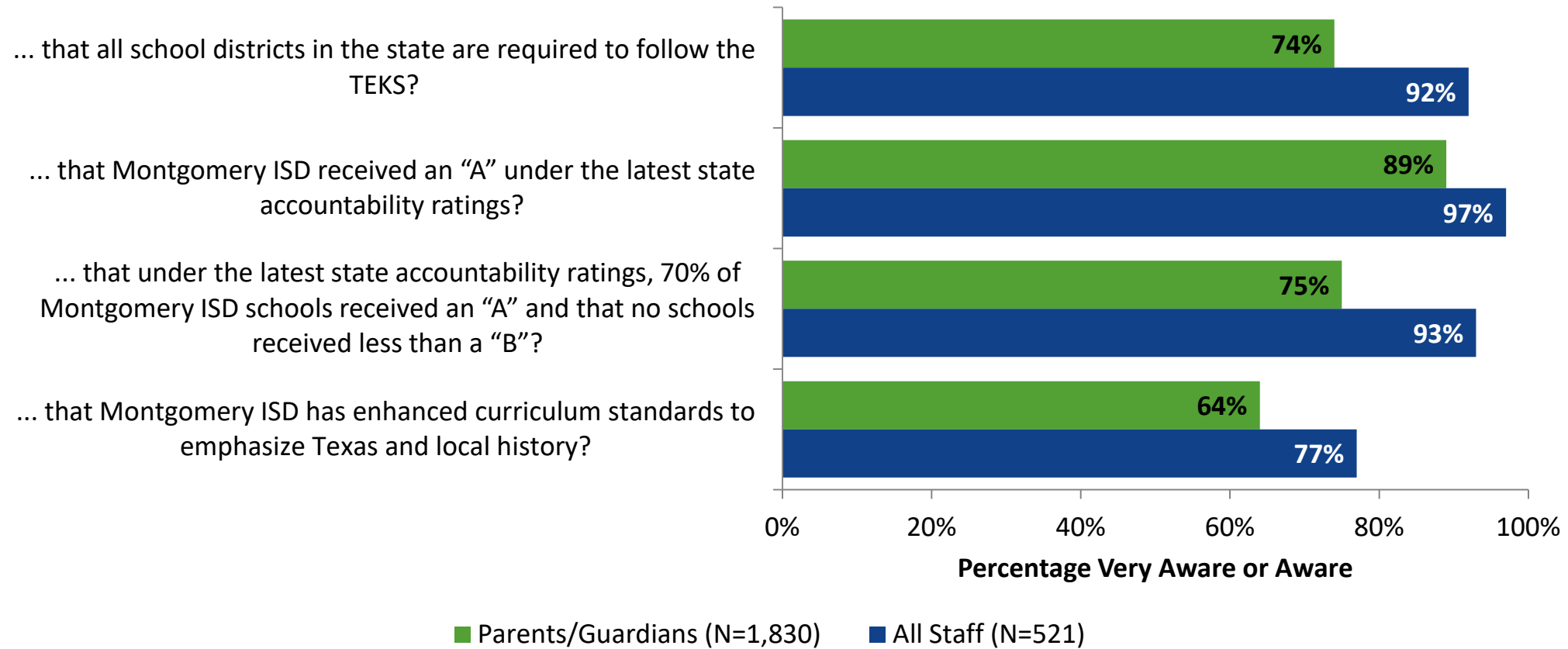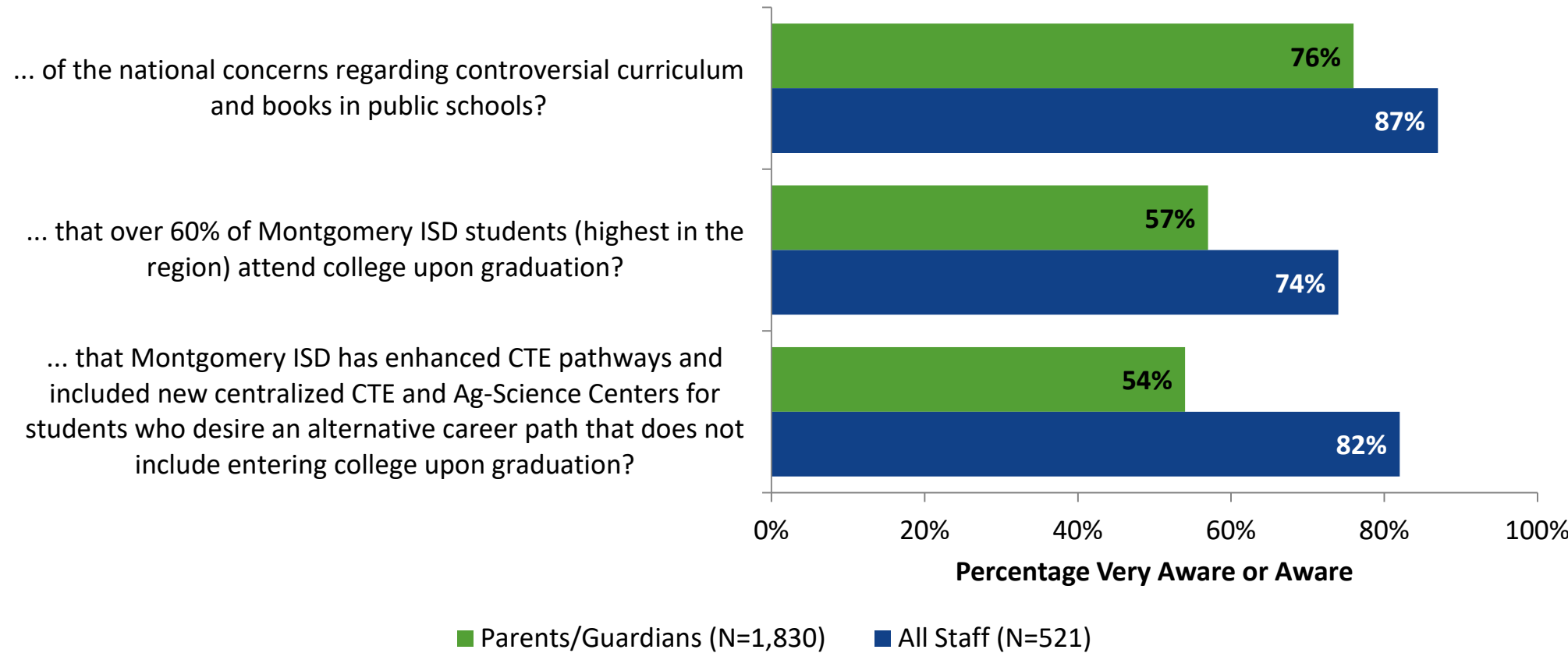|	Very Aware	Aware	Somewhat Aware	Not Aware
... that Texas is only one of a few states in the country that funds school districts based on daily attendance, and not their student enrollment? (N=521)	44%	31%	12%	12%
... that when schools received funding through federal COVID relief legislation, the national per-student average districts received was $3,700, the state average was $3,580/student, and the amount Montgomery ISD received was $831/student? (N=522)		25%	10%	22%

■ Very Aware ■ Aware ■ Somewhat Aware ■ Not Aware

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Texas Essential Knowledge and Skills (TEKS): Comparison by Respondent Type

How aware are you ...

... that all school districts in the state are required to follow the TEKS?
- Parents/Guardians: 74%
- All Staff: 92%

... that Montgomery ISD received an "A" under the latest state accountability ratings?
- Parents/Guardians: 89%
- All Staff: 97%

... that under the latest state accountability ratings, 70% of Montgomery ISD schools received an "A" and that no schools received less than a "B"?
- Parents/Guardians: 75%
- All Staff: 93%

... that Montgomery ISD has enhanced curriculum standards to emphasize Texas and local history?
- Parents/Guardians: 64%
- All Staff: 77%

Percentage Very Aware or Aware

■ Parents/Guardians (N=1,830)   ■ All Staff (N=521)

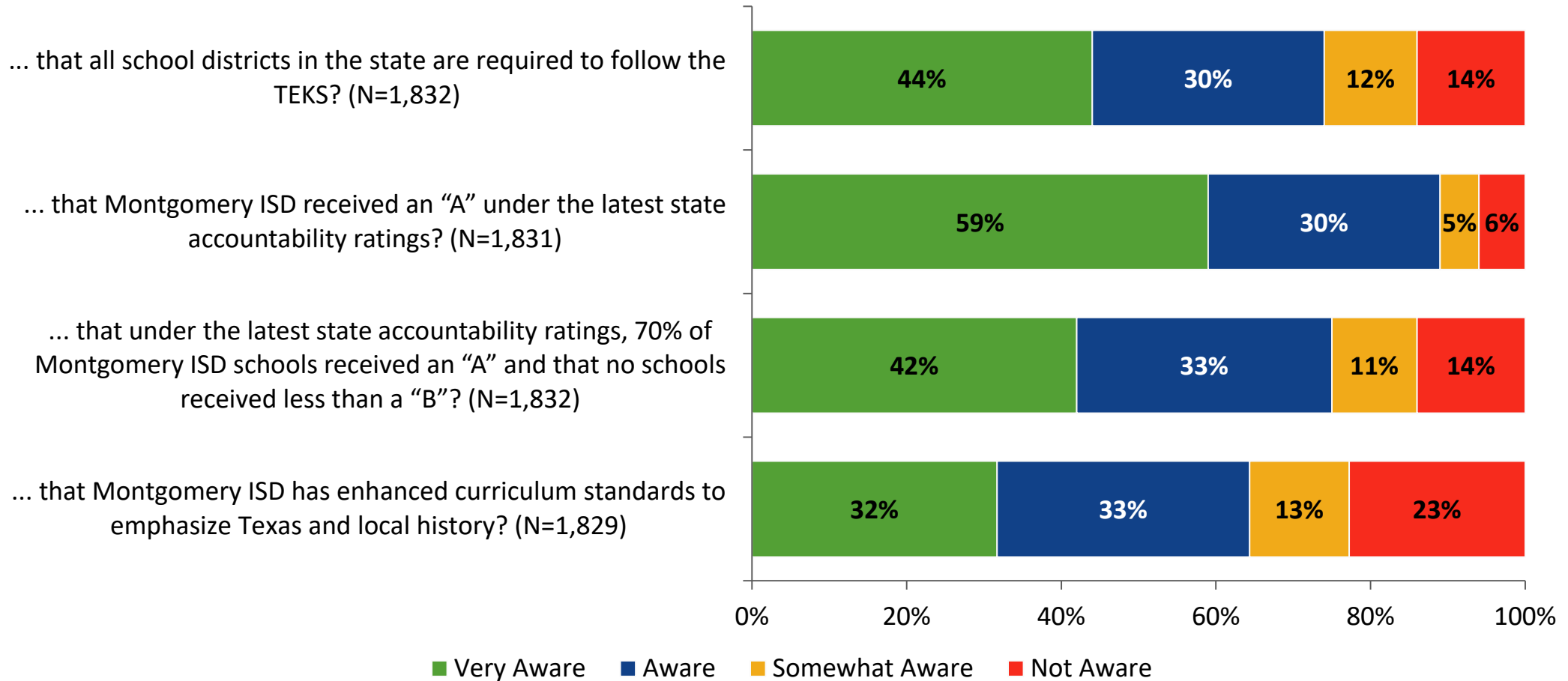*Answer options: Very Aware, Aware, Somewhat Aware, Not Aware*
Note: Only parents/guardians and staff members answered these questions.

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Texas Essential Knowledge and Skills (TEKS): Comparison by Respondent Type (Continued)

How aware are you ...

... of the national concerns regarding controversial curriculum and books in public schools?
- Parents/Guardians: 76%
- All Staff: 87%

... that over 60% of Montgomery ISD students (highest in the region) attend college upon graduation?
- Parents/Guardians: 57%
- All Staff: 74%

... that Montgomery ISD has enhanced CTE pathways and included new centralized CTE and Ag-Science Centers for students who desire an alternative career path that does not include entering college upon graduation?
- Parents/Guardians: 54%
- All Staff: 82%

Percentage Very Aware or Aware

■ Parents/Guardians (N=1,830) ■ All Staff (N=521)

Answer options: Very Aware, Aware, Somewhat Aware, Not Aware
Note: Only parents/guardians and staff members answered these questions.

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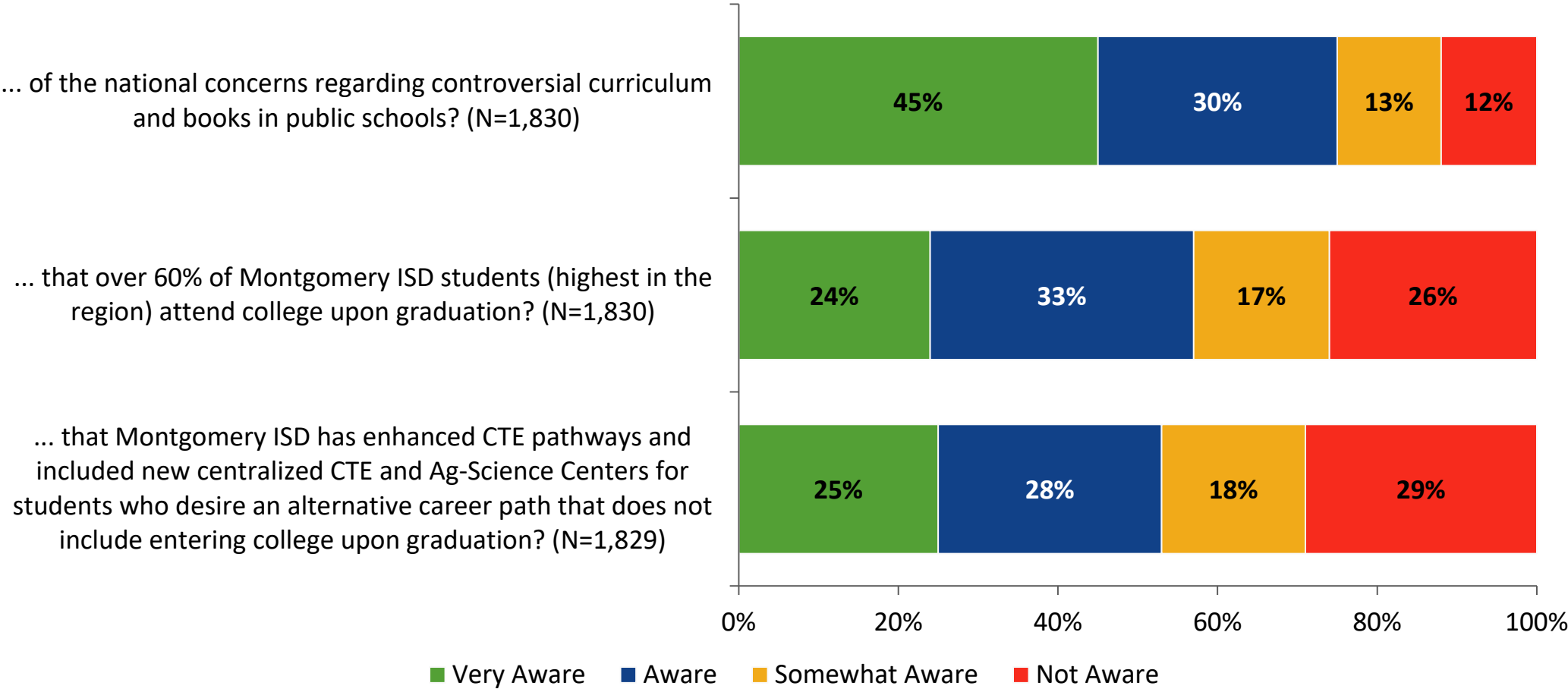© 2022

Texas Essential Knowledge and Skills (TEKS)

How aware are you ...

	Very Aware	Aware	Somewhat Aware	Not Aware
... that all school districts in the state are required to follow the TEKS? (N=1,832)	44%	30%	12%	14%
... that Montgomery ISD received an "A" under the latest state accountability ratings? (N=1,831)	59%	30%	5%	6%
... that under the latest state accountability ratings, 70% of Montgomery ISD schools received an "A" and that no schools received less than a "B"? (N=1,832)	42%	33%	11%	14%
... that Montgomery ISD has enhanced curriculum standards to emphasize Texas and local history? (N=1,829)	32%	33%	13%	23%

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Texas Essential Knowledge and Skills (TEKS) (Continued)

How aware are you ...

... of the national concerns regarding controversial curriculum and books in public schools? (N=1,830) — Very Aware 45%, Aware 30%, Somewhat Aware 13%, Not Aware 12%

... that over 60% of Montgomery ISD students (highest in the region) attend college upon graduation? (N=1,830) — Very Aware 24%, Aware 33%, Somewhat Aware 17%, Not Aware 26%

... that Montgomery ISD has enhanced CTE pathways and included new centralized CTE and Ag-Science Centers for students who desire an alternative career path that does not include entering college upon graduation? (N=1,829) — Very Aware 25%, Aware 28%, Somewhat Aware 18%, Not Aware 29%

■ Very Aware   ■ Aware   ■ Somewhat Aware   ■ Not Aware

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Texas Essential Knowledge and Skills (TEKS)

How aware are you ...

Chart data:

... that all school districts in the state are required to follow the TEKS? (N=521)
- Very Aware: 75%
- Aware: 17%

... that Montgomery ISD received an "A" under the latest state accountability ratings? (N=521)
- Very Aware: 78%
- Aware: 18%

... that under the latest state accountability ratings, 70% of Montgomery ISD schools received an "A" and that no schools received less than a "B"? (N=521)
- Very Aware: 71%
- Aware: 22%

... that Montgomery ISD has enhanced curriculum standards to emphasize Texas and local history? (N=522)
- Very Aware: 51%
- Aware: 26%
- Somewhat Aware: 11%
- Not Aware: 12%

Legend: ■ Very Aware ■ Aware ■ Somewhat Aware ■ Not Aware

Texas Essential Knowledge and Skills (TEKS) (Continued)

How aware are you ...

... of the national concerns regarding controversial curriculum and books in public schools? (N=519)
- Very Aware: 58%
- Aware: 29%
- Somewhat Aware: 7%
- Not Aware: 6%

... that over 60% of Montgomery ISD students (highest in the region) attend college upon graduation? (N=522)
- Very Aware: 40%
- Aware: 34%
- Somewhat Aware: 14%
- Not Aware: 12%

... that Montgomery ISD has enhanced CTE pathways and included new centralized CTE and Ag-Science Centers for students who desire an alternative career path that does not include entering college upon graduation? (N=521)
- Very Aware: 48%
- Aware: 34%
- Somewhat Aware: 11%
- Not Aware: 7%

Legend: ■ Very Aware ■ Aware ■ Somewhat Aware ■ Not Aware

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Curriculum and Books: Comparison by Respondent Type

How strongly do you agree or disagree with the following statement?

The national concerns around curriculum and books are not an issue in Montgomery ISD.

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

Respondent Type	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Parents/Guardians (N=1,613)	20%	39%	11%	5%	25%
All Staff (N=487)	29%	42%	12%		15%

Note: Only parents/guardians and staff members who said they were aware of the national concerns regarding controversial curriculum and books answered this question.

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MISD Curriculum: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?

Montgomery ISD strictly adheres to state requirements relating to content included in curriculum and books.
- 68%
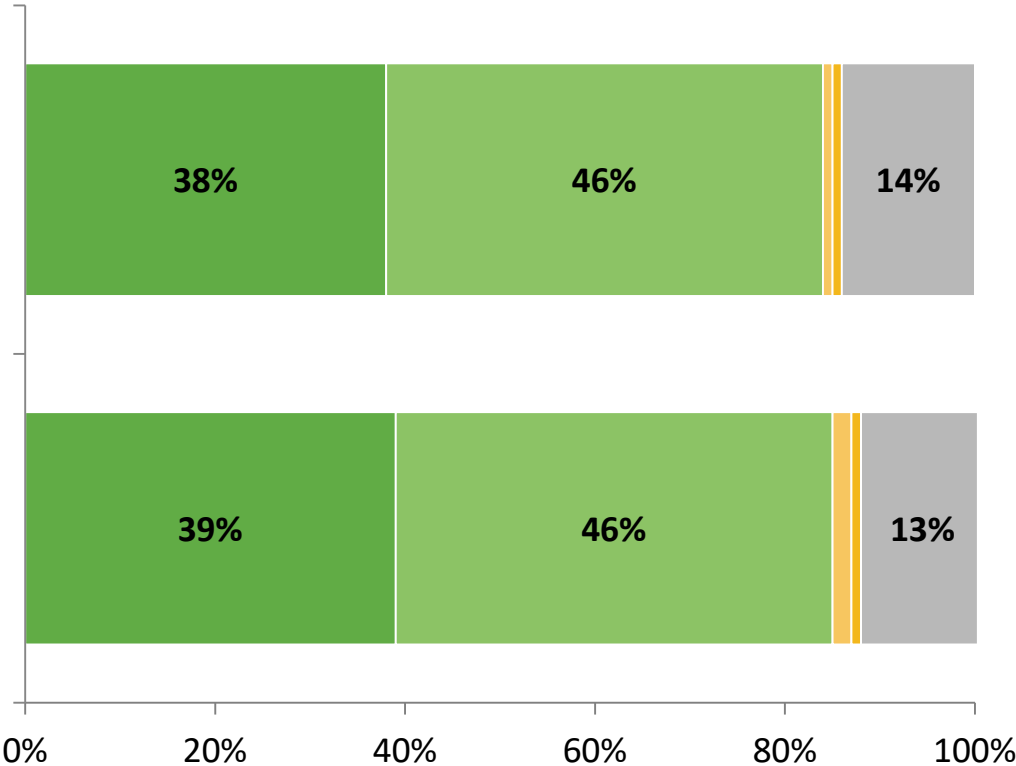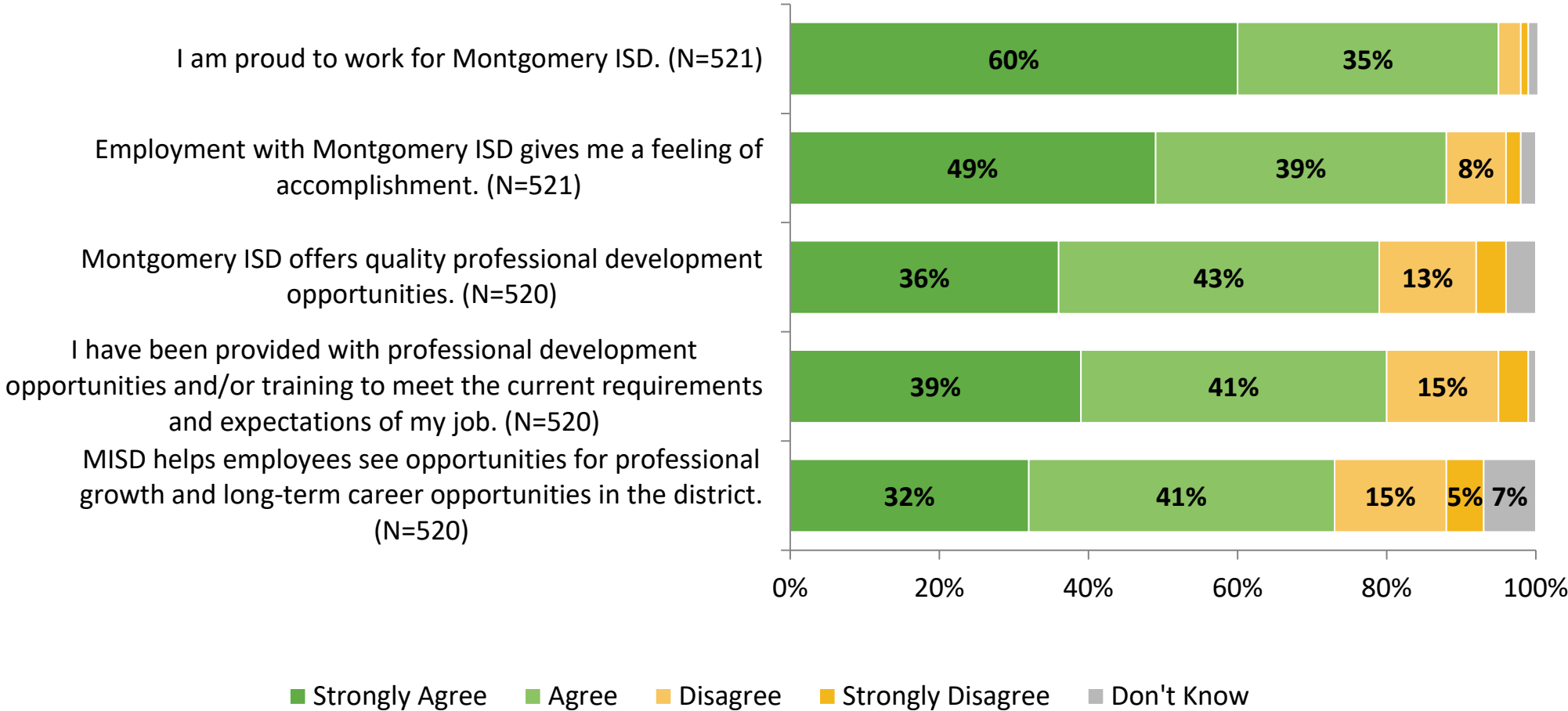- 84%

The district ensures all curriculum and books are in alignment with the TEKS and our community's standards and expectations.
- 70%
- 84%

Percentage Strongly Agree or Agree

■ Parents/Guardians (N=1,830) ■ All Staff (N=520)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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MISD Curriculum

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Don't Know
Montgomery ISD strictly adheres to state requirements relating to content included in curriculum and books. (N=1,829)	23%	45%	30%
The district ensures all curriculum and books are in alignment with the TEKS and our community's standards and expectations. (N=1,831)	26%	45%	28%

■ Strongly Agree   ■ Agree   ■ Disagree   ■ Strongly Disagree   ■ Don't Know

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MISD Curriculum

How strongly do you agree or disagree with the following statements?

Montgomery ISD strictly adheres to state requirements relating to content included in curriculum and books. (N=520)
- Strongly Agree: 38%
- Agree: 46%
- Don't Know: 14%

The district ensures all curriculum and books are in alignment with the TEKS and our community's standards and expectations. (N=520)
- Strongly Agree: 39%
- Agree: 46%
- Don't Know: 13%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Staff Questions

Employee Experience

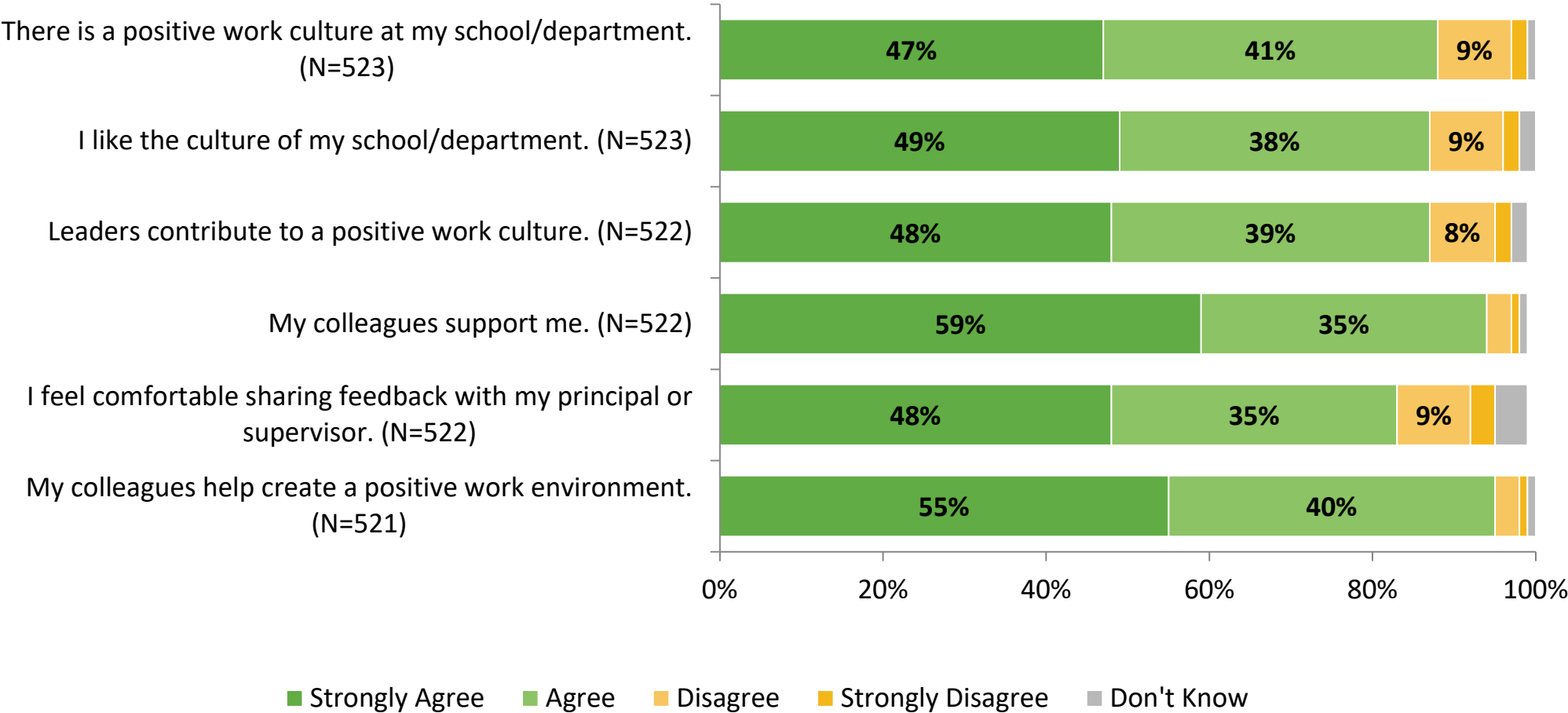**How strongly do you agree or disagree with the following statements?**

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
I am proud to work for Montgomery ISD. (N=521)	60%	35%			
Employment with Montgomery ISD gives me a feeling of accomplishment. (N=521)	49%	39%	8%		
Montgomery ISD offers quality professional development opportunities. (N=520)	36%	43%	13%		
I have been provided with professional development opportunities and/or training to meet the current requirements and expectations of my job. (N=520)	39%	41%	15%		
MISD helps employees see opportunities for professional growth and long-term career opportunities in the district. (N=520)	32%	41%	15%	5%	7%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

Note: Only staff members answered these questions.

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Employee Experience (Continued)

How strongly do you agree or disagree with the following statements?

Statement	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
MISD retains high-quality teachers. (N=522)	37%	45%	10%		5%
MISD offers competitive salaries for employees. (N=521)	14%	32%	37%	15%	
The district, as a whole, has a strong Culture of Respect where employees feel valued and respected in the work they perform. (N=523)	35%	42%	15%		5%

■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Note: Only staff members answered these questions.

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Work Environment

How strongly do you agree or disagree with the following statements?

There is a positive work culture at my school/department. (N=523)
- Strongly Agree: 47%
- Agree: 41%
- Disagree: 9%

I like the culture of my school/department. (N=523)
- Strongly Agree: 49%
- Agree: 38%
- Disagree: 9%

Leaders contribute to a positive work culture. (N=522)
- Strongly Agree: 48%
- Agree: 39%
- Disagree: 8%

My colleagues support me. (N=522)
- Strongly Agree: 59%
- Agree: 35%

I feel comfortable sharing feedback with my principal or supervisor. (N=522)
- Strongly Agree: 48%
- Agree: 35%
- Disagree: 9%

My colleagues help create a positive work environment. (N=521)
- Strongly Agree: 55%
- Agree: 40%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Work Environment (Continued)

How strongly do you agree or disagree with the following statements?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
I work in an atmosphere where there is mutual respect among staff. (N=522)	51%	41%	6%		
My colleagues are held to high professional standards. (N=517)	50%	40%	6%		
My colleagues are committed to their jobs. (N=522)	54%	39%			
Staff members are recognized for good performance at my work site. (N=523)	37%	41%	12%	5%	5%
My school/department has a strong Culture of Respect where employees feel valued and respected in the work they perform. (N=523)*	42%	40%	11%		

■ Strongly Agree   ■ Agree   ■ Disagree   ■ Strongly Disagree   ■ Don't Know

*New item in 2022-2023

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District Department Experience

How strongly do you agree or disagree with the following statements?

My department is efficient. (N=134)
- Strongly Agree: 46%
- Agree: 36%
- Disagree: 10%
- Don't Know: 5%

My department runs smoothly. (N=134)
- Strongly Agree: 41%
- Agree: 37%
- Disagree: 13%
- Don't Know: 5%

My department meets the needs of the district. (N=134)
- Strongly Agree: 49%
- Agree: 31%
- Disagree: 10%
- Don't Know: 7%

Legend: ■ Strongly Agree ■ Agree ■ Disagree ■ Strongly Disagree ■ Don't Know

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Open-ended Response Summary

Please share any other thoughts you have about your experiences with Montgomery ISD. (N=715)
Praise: Participating parents expressed satisfaction with the school district and/or their child's school. They stated they were pleased both with the quality of education their students receive as well as with the administrators, teachers, and staff. In some cases, participants said they specifically sought out Montgomery ISD for their children and were very happy the district lived up to its reputation.
Transportation: Participating parents said they were concerned about transportation provided by the district. They said they were dissatisfied with the timing of the buses, including how long their student is on the bus and the inconsistency of pickup and arrival times. They said buses are overcrowded and lack air conditioning. Furthermore, participating parents said more supervision is needed on buses because of bullying and harassment. Lastly, they said the Ride 360 app does not work well.
Communication: Participating parents requested increased communication from teachers and administrators. They said they would like more notice and additional communication about upcoming events. They also said they would like more information from teachers regarding the curriculum and what is being taught in the classroom. In some cases, participating parents reported reaching out to administrators and never receiving a response. It was also noted that district emails are too long and should be more concise.
Food: Participating parents stated they would like more nutritious and diverse food options, including vegetarian meals, offered in schools. They said they would like the junk food options to be reduced or restricted. Participants also mentioned the length of the lunch period is too short and the food options often run out, especially for those with a later lunch period.
Safety: Participating parents said safety should be a priority. They said they would like funding dedicated to increased safety measures in schools. They said they were concerned with student behavior, especially bullying and aggression. They said they were also concerned with the traffic lights and parking lots and they requested more police presence and assistance with the traffic before and after school.

Note: Themes are presented from most to least recurrent. Only parents of current MISD students answered this question.

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Open-ended Response Summary

Please share any other thoughts you have about your experiences with Montgomery ISD. (N=191)
Praise: Participating staff members expressed praise for Montgomery ISD and said it is a great place to work. They stated they enjoyed working for the district and loved their jobs. Some stated their colleagues feel like a second family.
Workload: Participating staff members said workloads were becoming overwhelming, with the number of tasks increasing and interfering with their work/life balance. In some cases, they attributed the feeling of being overwhelmed to insufficient staffing and increased class sizes.
Pay and Benefits: Participating staff members asked that the district increase pay for all staff members, not just teachers. Some mentioned that they had taken a pay cut to work in MISD and they encouraged district leaders to prioritize pay raises. Additionally, they said they were concerned about rising insurance premiums and the lack of flexibility in adjusting insurance selections.
Technology and Resources: Participating staff members stated that better technology equipment is needed for both staff and students, because problems with technology inhibit them from accessing necessary programs. Furthermore, some said other classroom resources such as textbooks were lacking.
Support in District Growth: Participating staff members said they want more support as the district and student enrollment continues to grow. They highlighted the need for additional staffing, training, and programs, as well as new policies and procedures. Some said they feel the district has become top heavy at the district level without enough staffing at the campus/classroom level. On the other hand, some suggested expansion of departments such as HR to support the growth of the district.

Note: Themes are presented from most to least recurrent.

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Open-ended Response Summary

Please share any other thoughts you have about your experiences with Montgomery ISD. (N=643)
Praise: Participating students stated they have had positive experiences with Montgomery ISD. They said the schools and the district are high quality and they praised specific teachers. They said they felt cared for and expressed appreciation for the help and work that goes into creating a good experience.
Dress Code: Participating students said they were frustrated with the dress code, claiming it is too strict and unfairly enforced. They said it is sexist and discriminates against female students.
Bathrooms: Participating students said school bathrooms need maintenance, citing broken sinks, doors, and stalls. They also said bathrooms are unsanitary and requested that they be cleaned more thoroughly. Furthermore, they said students are often vaping in the bathrooms. Some said they felt they might get in trouble if found near those who are vaping.
Food: Participating students said they would like more variety and higher quality foods provided in the cafeteria. They also said they would like the option to have outside food delivered.
Transportation: Participating students said buses are overcrowded and take too long to complete their routes. They reported there are instances of vaping on buses. Additionally, they requested that buses be equipped with air conditioning because they are hot.

Note: Themes are presented from most to least recurrent.

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Trending

Overall School Quality: Comparison Over Time

How would you rate the overall quality of this school?

2022-2023 (N=2,051)
- 66% Excellent
- 29% Good
- 5% Fair
- Excellent/Good = 95%

2021-2022 (N=3,305)
- 62% Excellent
- 31% Good
- 6% Fair
- Excellent/Good = 93%

Legend: ■ Excellent ■ Good ■ Fair ■ Poor

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Overall School Quality: Comparison Over Time

How would you rate the overall quality of your school?

Year	Excellent	Good	Fair	Excellent/Good
2022-2023 (N=408)	54%	40%	5%	Excellent/Good = 94%
2021-2022 (N=542)	54%	34%	10%	Excellent/Good = 88%

■ Excellent ■ Good ■ Fair ■ Poor

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Overall School Quality: Comparison Over Time

How would you rate the overall quality of your school?

2022-2023 (N=1,622): Excellent 33%, Good 44%, Fair 19% — Excellent/Good = 77%

2021-2022 (N=2,991): Excellent 33%, Good 42%, Fair 20%, Poor 5% — Excellent/Good = 75%

Legend: Excellent | Good | Fair | Poor

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Dimension Scores: Comparison Over Time

Academic Support — 82% (2022-2023), 82% (2021-2022)
Student Support — 81% (2022-2023), 79% (2021-2022)
School Leadership — 82% (2022-2023), 82% (2021-2022)
Family Involvement — 82% (2022-2023), 78% (2021-2022)
Safety and Behavior — 78% (2022-2023), 73% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=2,043) ■ 2021-2022 (N=3,296)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: This graph shows Strongly Agree or Agree responses for all items within each dimension.

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Dimension Scores: Comparison Over Time

Percentage Strongly Agree or Agree

Dimension	2022-2023 (N=407)	2021-2022 (N=541)
Academic Support	89%	86%
Student Support	90%	89%
School Leadership	89%	87%
Family Involvement	93%	88%
Safety and Behavior	90%	89%

■ 2022-2023 (N=407) ■ 2021-2022 (N=541)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: This graph shows Strongly Agree or Agree responses for all items within each dimension.

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Dimension Scores: Comparison Over Time

Percentage Strongly Agree or Agree

- ■ 2022-2023 (N=1,620)
- ■ 2021-2022 (N=2,984)

Dimension	2022-2023	2021-2022
Academic Support	68%	68%
Student Support	71%	71%
School Leadership	63%	59%
Safety and Behavior	65%	65%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: This graph shows Strongly Agree or Agree responses for all items within each dimension.

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Academic Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Horizontal bar chart showing "Percentage Strongly Agree or Agree" by statement for two years:

Statement	2022-2023 (N=2,045)	2021-2022 (N=3,296)
This school has high learning standards for all students.	94%	91%
This school's learning standards and expectations are clearly explained to students.	90%	85%
Students are academically challenged by their schoolwork.	92%	89%
Teachers give timely feedback about student work.	82%	79%

■ 2022-2023 (N=2,045)   ■ 2021-2022 (N=3,296)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Academic Support: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

Teachers give helpful feedback about student work.
- 78% (2022-2023)
- 76% (2021-2022)

Teachers successfully show students how lessons relate to life outside of school.
- 63% (2022-2023)
- 60% (2021-2022)

This school provides students with appropriate access to technology.
- 80% (2022-2023)
- 84% (2021-2022)

This school prepares students for success in postsecondary education.
- 79% (2022-2023)
- 77% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=2,045)   ■ 2021-2022 (N=3,296)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Academic Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Statement	2022-2023 (N=407)	2021-2022 (N=541)
This school has high learning standards for all students.	93%	90%
This school's learning standards and expectations are clearly explained to students.	92%	87%
Students are academically challenged by their schoolwork.	90%	85%
Teachers give timely feedback about student work.	89%	85%
Teachers give helpful feedback about student work.	87%	85%
Teachers successfully show students how lessons relate to life outside of school.	84%	82%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=407)   ■ 2021-2022 (N=541)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Academic Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. — 85% (2022-2023), 82% (2021-2022)
- This school's learning standards and expectations are clearly explained to students. — 77% (2022-2023), 69% (2021-2022)
- Students are academically challenged by their schoolwork. — 80% (2022-2023), 82% (2021-2022)
- Teachers give timely feedback about student work. — 56% (2022-2023), 54% (2021-2022)
- Teachers give helpful feedback about student work. — 62% (2022-2023), 63% (2021-2022)
- Teachers successfully show students how lessons relate to life outside of school. — 34% (2022-2023), 35% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,620)   ■ 2021-2022 (N=2,981)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Student Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Statement	2022-2023	2021-2022
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.	91%	88%
There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem.	81%	79%
There is a teacher, counselor, or other staff member to whom a student can go for help with a technology problem.	74%	74%
This school offers students a variety of extracurricular activities.	80%	77%
Students receive the support they need to prepare for the future.	84%	80%
Students in this school receive support that addresses their individual needs.	76%	75%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=2,044)　■ 2021-2022 (N=3,296)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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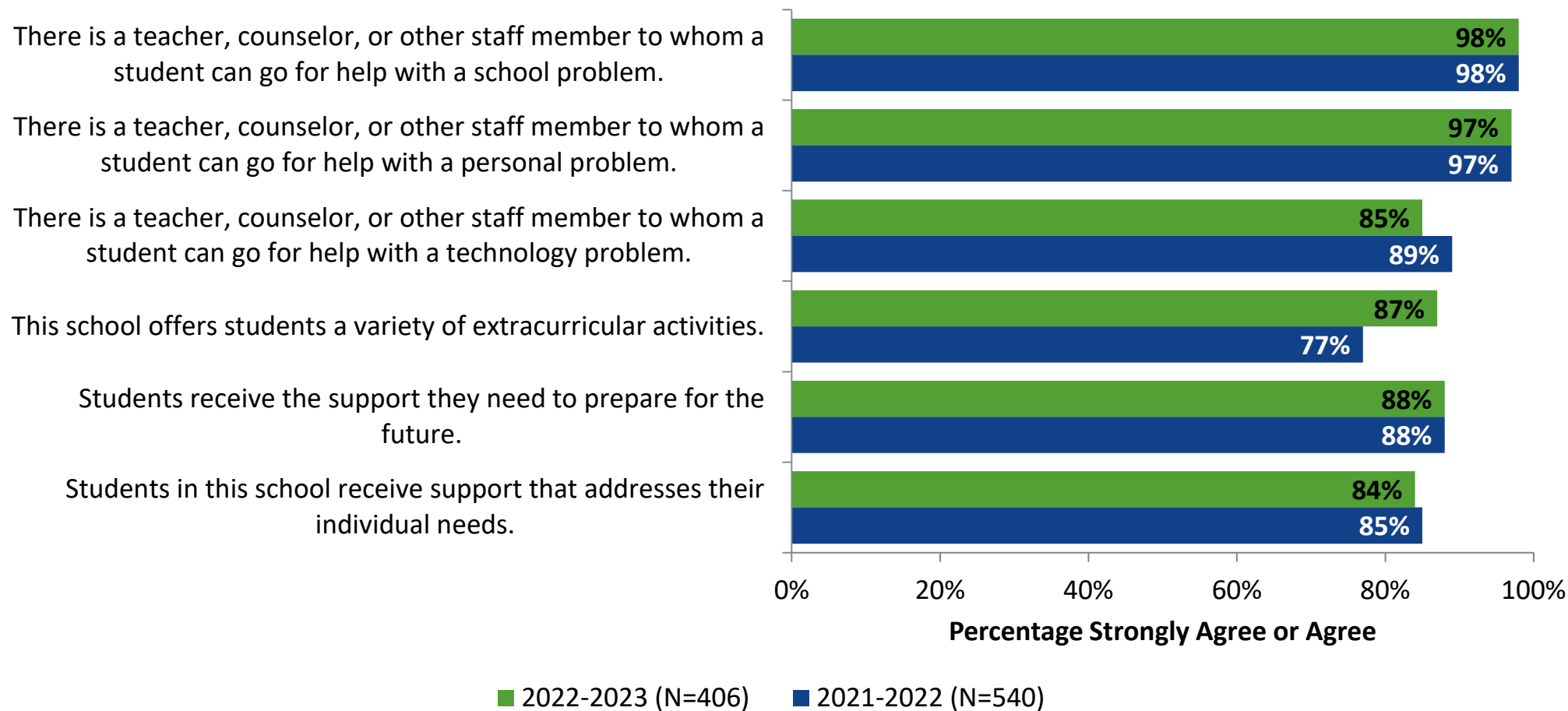# Student Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Statement	2022-2023 (N=406)	2021-2022 (N=540)
There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.	98%	98%
There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem.	97%	97%
There is a teacher, counselor, or other staff member to whom a student can go for help with a technology problem.	85%	89%
This school offers students a variety of extracurricular activities.	87%	77%
Students receive the support they need to prepare for the future.	88%	88%
Students in this school receive support that addresses their individual needs.	84%	85%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=406) ■ 2021-2022 (N=540)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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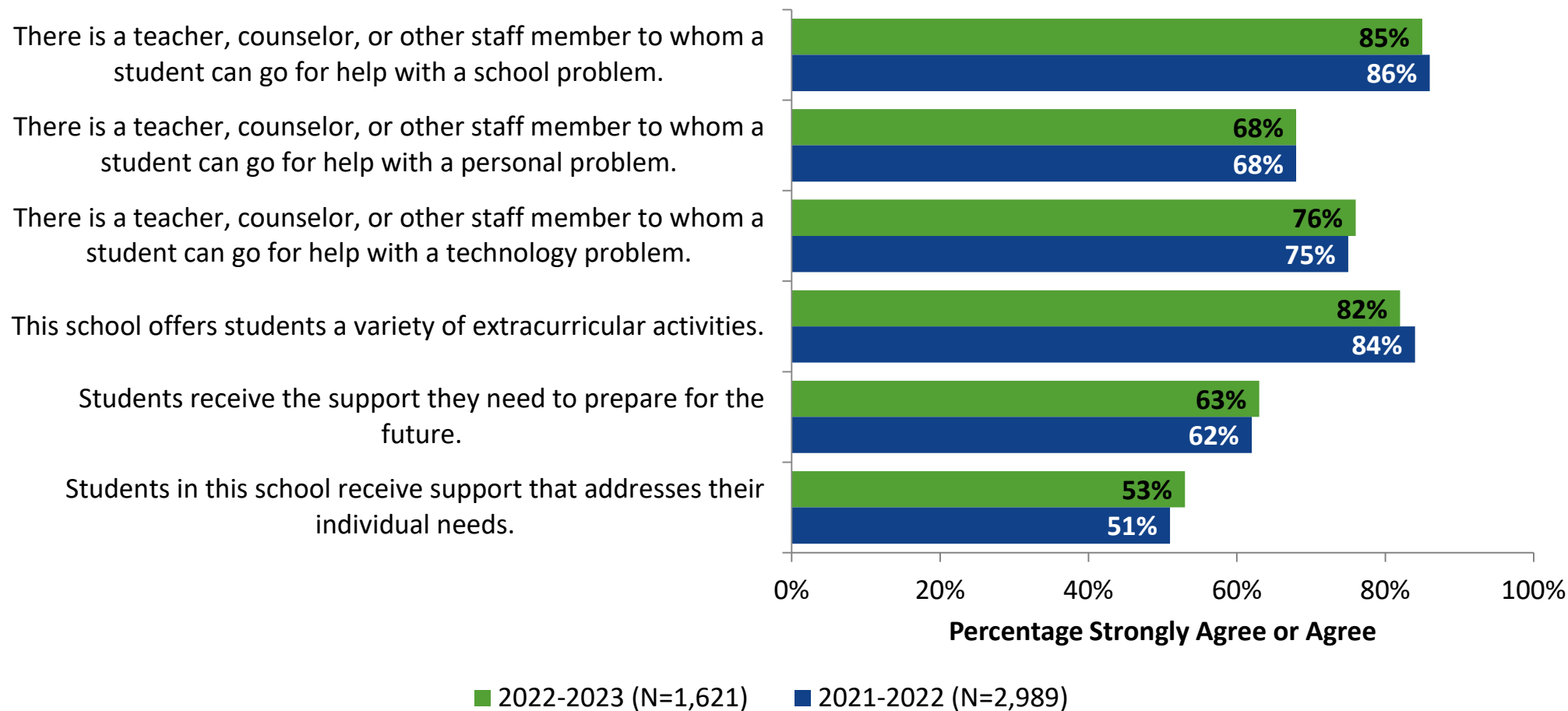
Student Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. — 85% / 86%

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. — 68% / 68%

There is a teacher, counselor, or other staff member to whom a student can go for help with a technology problem. — 76% / 75%

This school offers students a variety of extracurricular activities. — 82% / 84%

Students receive the support they need to prepare for the future. — 63% / 62%

Students in this school receive support that addresses their individual needs. — 53% / 51%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,621)   ■ 2021-2022 (N=2,989)

133

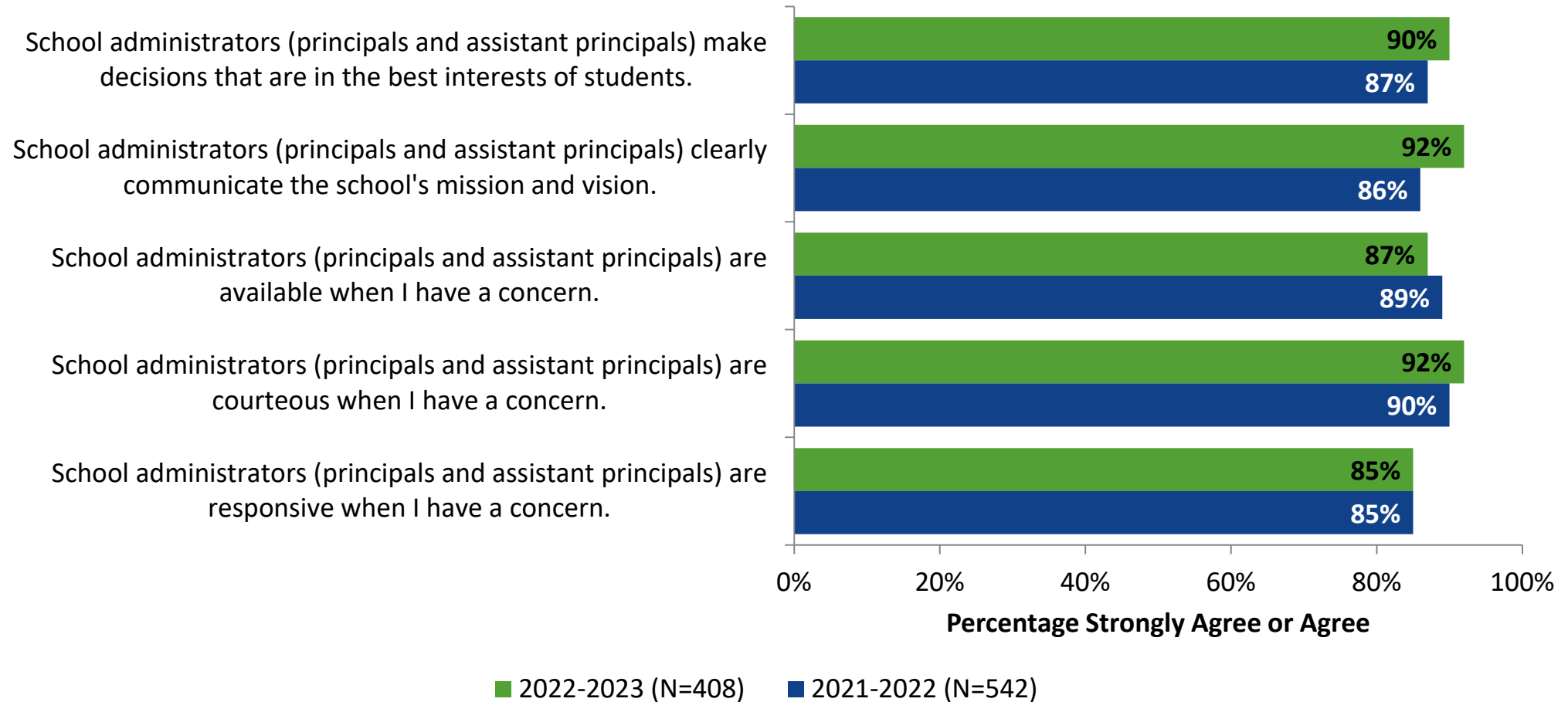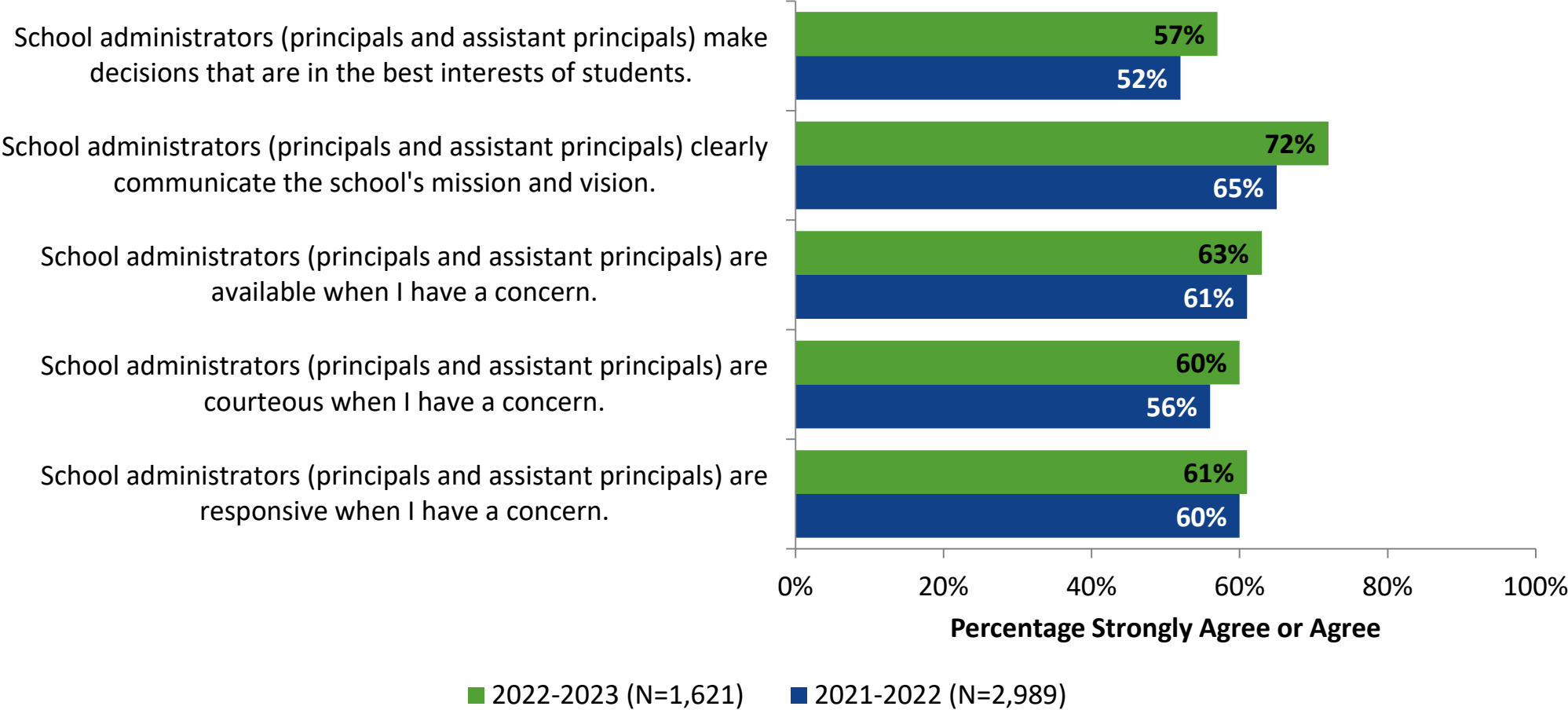*Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know*

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School Leadership: Comparison Over Time

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students.
- 2022-2023: 86%
- 2021-2022: 84%

School administrators (principals and assistant principals) clearly communicate the school's mission and vision.
- 2022-2023: 91%
- 2021-2022: 89%

School administrators (principals and assistant principals) are available when I have a concern.
- 2022-2023: 78%
- 2021-2022: 79%

School administrators (principals and assistant principals) are courteous when I have a concern.
- 2022-2023: 80%
- 2021-2022: 81%

School administrators (principals and assistant principals) are responsive when I have a concern.
- 2022-2023: 76%
- 2021-2022: 77%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=2,044) ■ 2021-2022 (N=3,296)

134

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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School Leadership: Comparison Over Time

How strongly do you agree or disagree with the following statements?

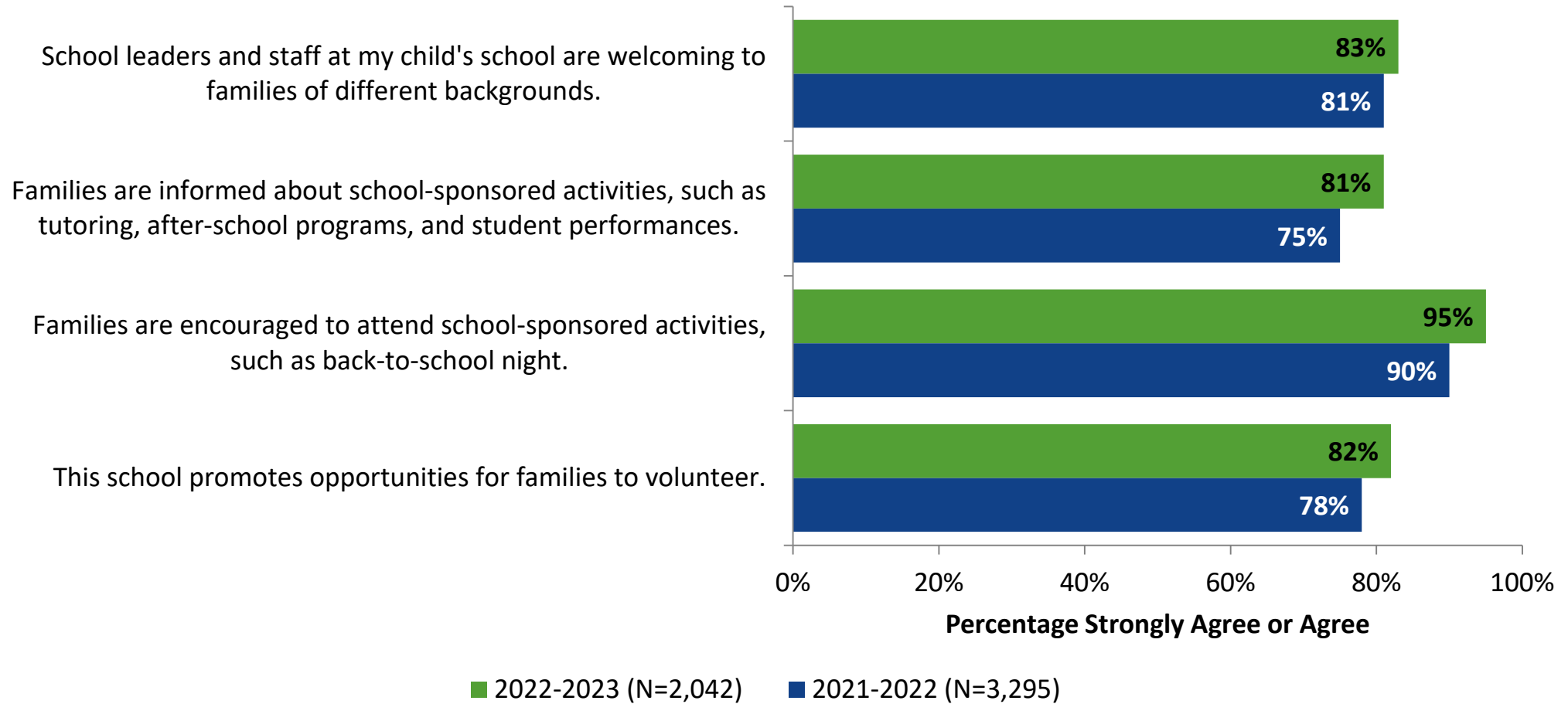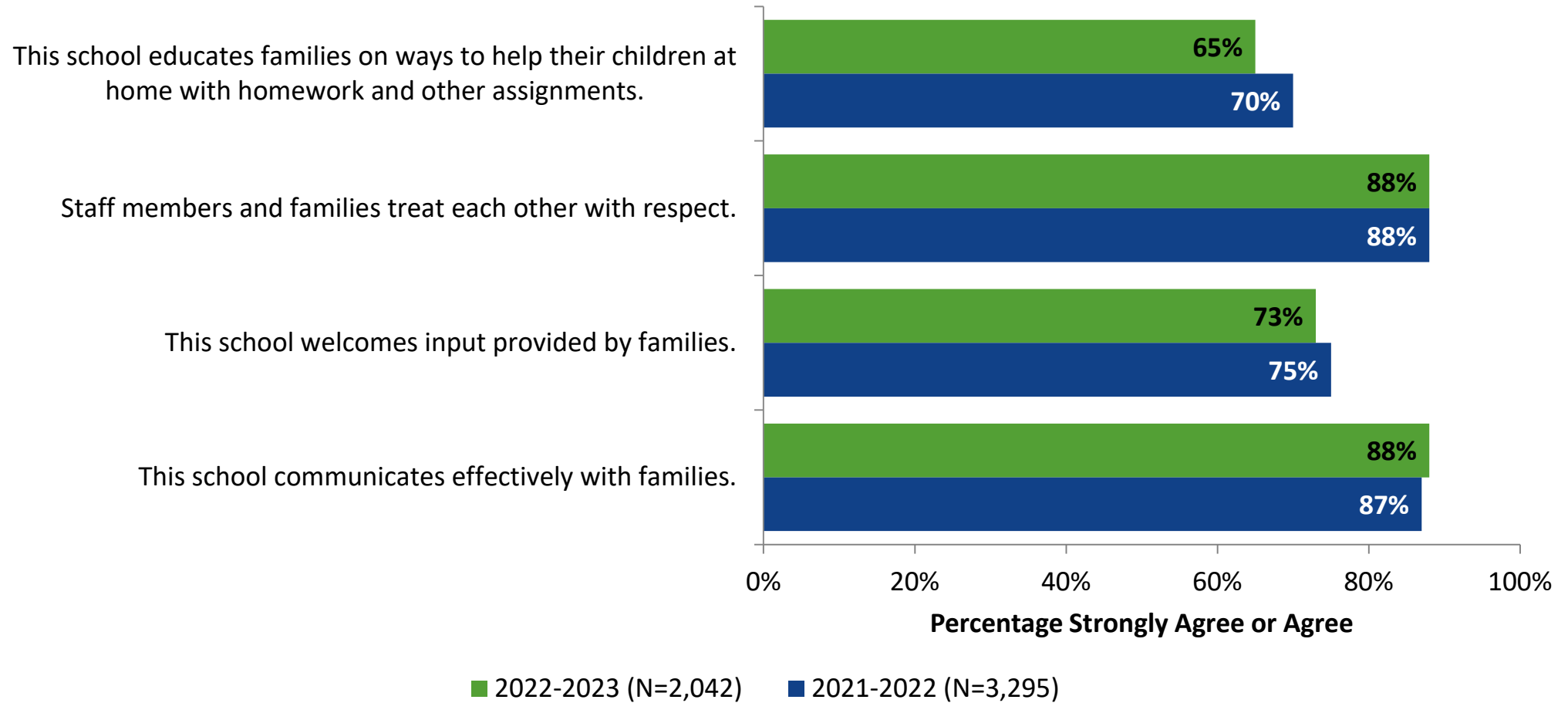School administrators (principals and assistant principals) make decisions that are in the best interests of students.
- 2022-2023: 90%
- 2021-2022: 87%

School administrators (principals and assistant principals) clearly communicate the school's mission and vision.
- 2022-2023: 92%
- 2021-2022: 86%

School administrators (principals and assistant principals) are available when I have a concern.
- 2022-2023: 87%
- 2021-2022: 89%

School administrators (principals and assistant principals) are courteous when I have a concern.
- 2022-2023: 92%
- 2021-2022: 90%

School administrators (principals and assistant principals) are responsive when I have a concern.
- 2022-2023: 85%
- 2021-2022: 85%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=408)   ■ 2021-2022 (N=542)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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School Leadership: Comparison Over Time

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students.
- 2022-2023: 57%
- 2021-2022: 52%

School administrators (principals and assistant principals) clearly communicate the school's mission and vision.
- 2022-2023: 72%
- 2021-2022: 65%

School administrators (principals and assistant principals) are available when I have a concern.
- 2022-2023: 63%
- 2021-2022: 61%

School administrators (principals and assistant principals) are courteous when I have a concern.
- 2022-2023: 60%
- 2021-2022: 56%

School administrators (principals and assistant principals) are responsive when I have a concern.
- 2022-2023: 61%
- 2021-2022: 60%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,621) ■ 2021-2022 (N=2,989)

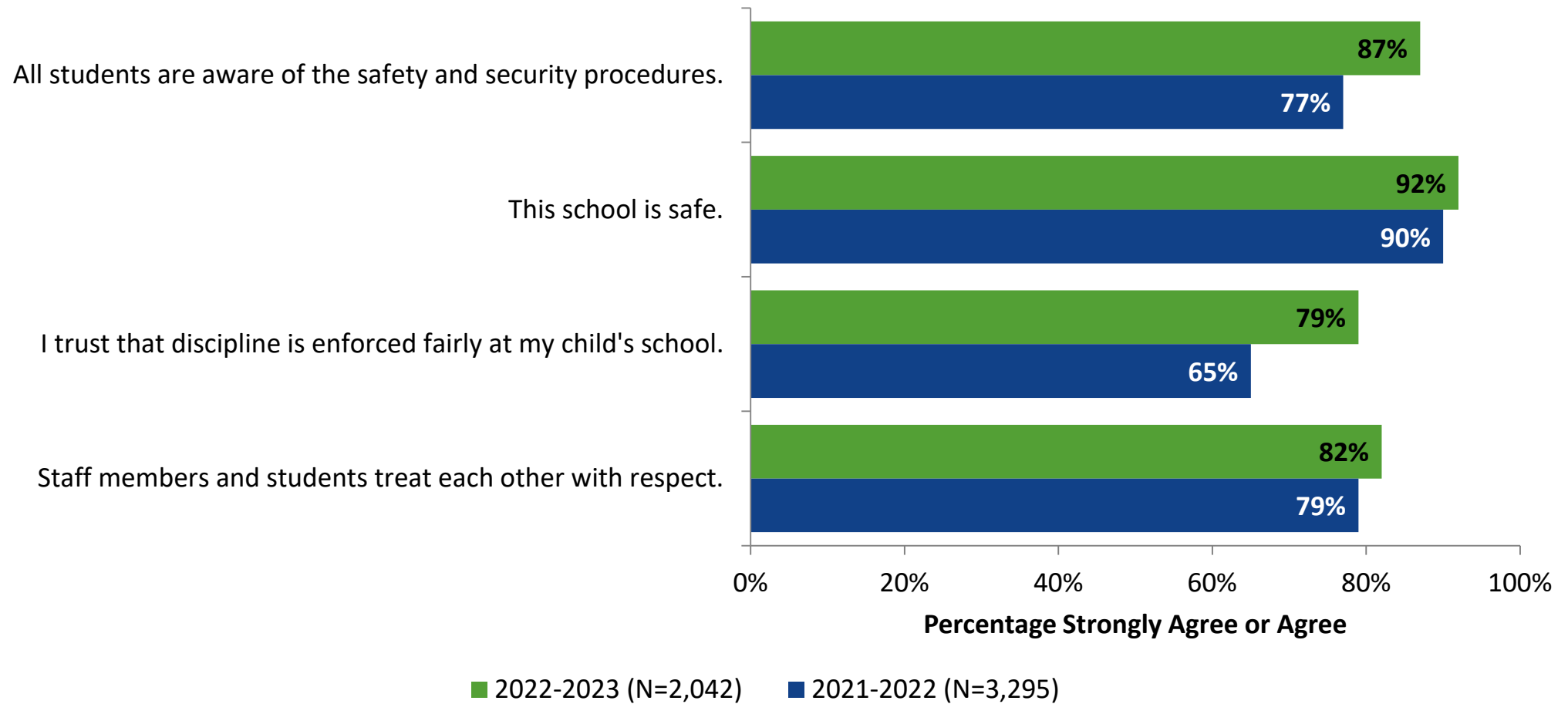*Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know*

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Family Involvement: Comparison Over Time

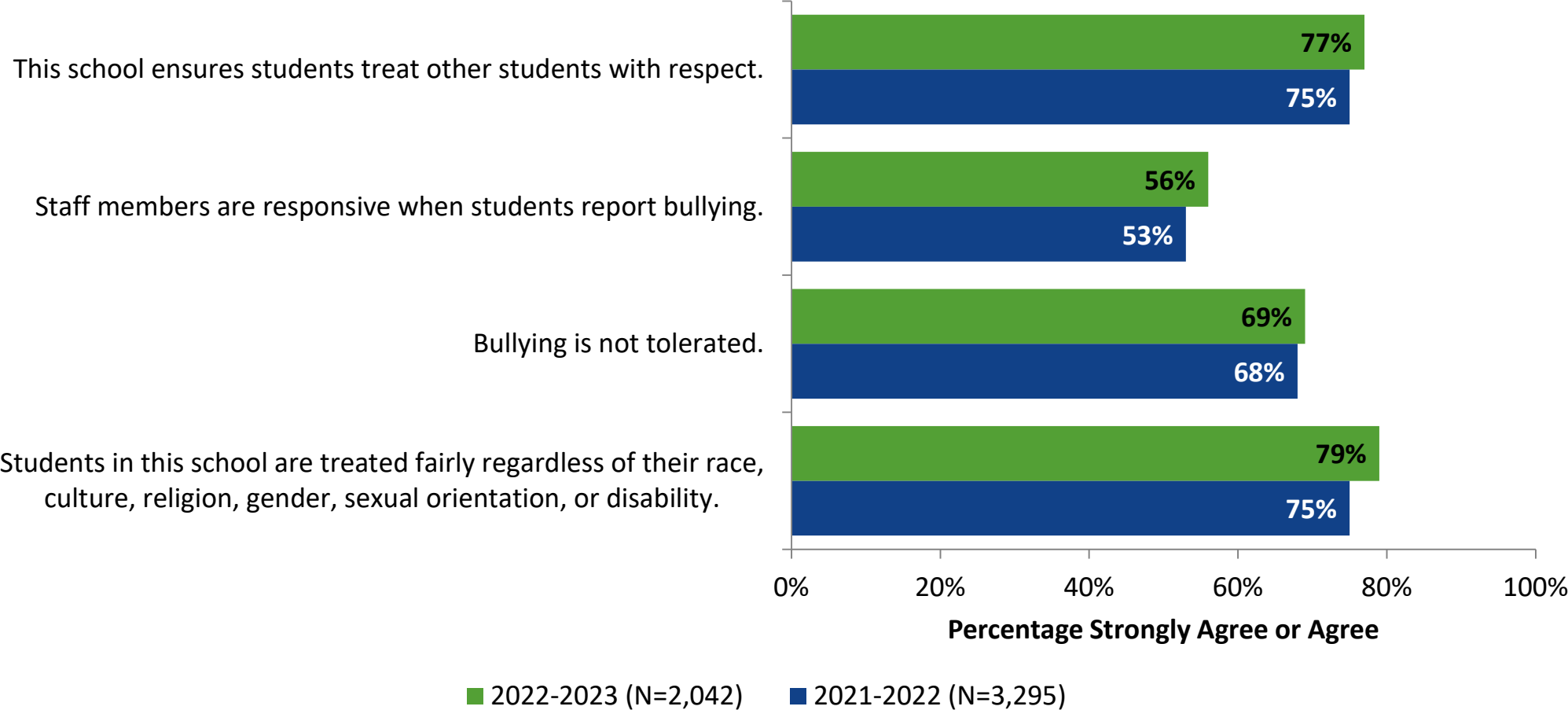**How strongly do you agree or disagree with the following statements?**

Chart — Percentage Strongly Agree or Agree

- School leaders and staff at my child's school are welcoming to families of different backgrounds.
  - 2022-2023: 83%
  - 2021-2022: 81%
- Families are informed about school-sponsored activities, such as tutoring, after-school programs, and student performances.
  - 2022-2023: 81%
  - 2021-2022: 75%
- Families are encouraged to attend school-sponsored activities, such as back-to-school night.
  - 2022-2023: 95%
  - 2021-2022: 90%
- This school promotes opportunities for families to volunteer.
  - 2022-2023: 82%
  - 2021-2022: 78%

Legend: ■ 2022-2023 (N=2,042) ■ 2021-2022 (N=3,295)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Family Involvement: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

This school educates families on ways to help their children at home with homework and other assignments. — 65%, 70%

Staff members and families treat each other with respect. — 88%, 88%

This school welcomes input provided by families. — 73%, 75%

This school communicates effectively with families. — 88%, 87%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=2,042)   ■ 2021-2022 (N=3,295)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Family Involvement: Comparison Over Time

How strongly do you agree or disagree with the following statements?

School leaders and staff at my school are welcoming to families of different backgrounds. — 96% (2022-2023), 95% (2021-2022)

Families are informed about school-sponsored activities, such as tutoring, after-school programs, and student performances. — 93% (2022-2023), 91% (2021-2022)

Families are encouraged to attend school-sponsored activities, such as back-to-school night. — 96% (2022-2023), 95% (2021-2022)

This school promotes opportunities for families to volunteer. — 87% (2022-2023), 83% (2021-2022)

Staff members and families treat each other with respect. — 95% (2022-2023), 92% (2021-2022)

This school welcomes input provided by families. — 89% (2022-2023), 89% (2021-2022)

This school communicates effectively with families. — 94% (2022-2023), 92% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=407)   ■ 2021-2022 (N=540)

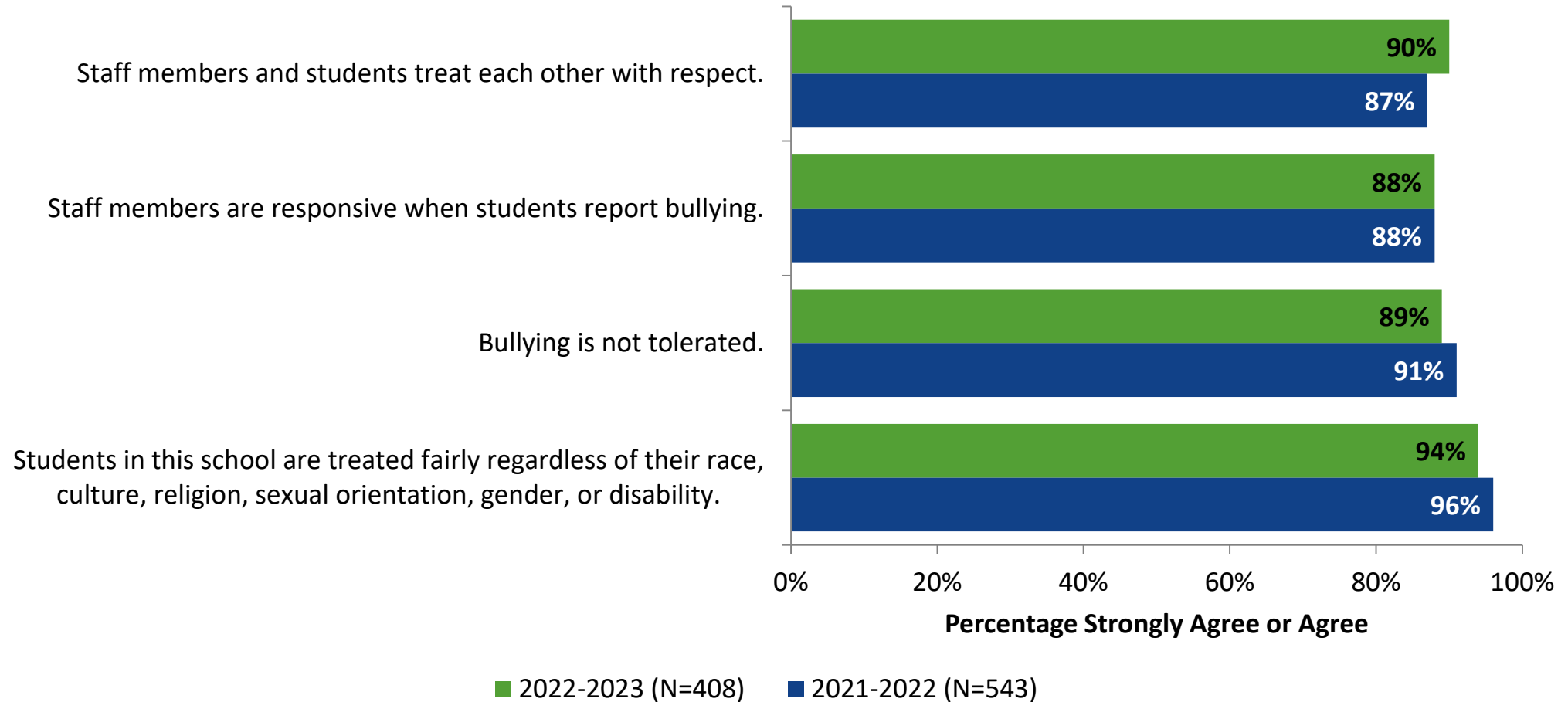*Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know*

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Safety and Behavior: Comparison Over Time

How strongly do you agree or disagree with the following statements?

All students are aware of the safety and security procedures. — 87% (2022-2023), 77% (2021-2022)

This school is safe. — 92% (2022-2023), 90% (2021-2022)

I trust that discipline is enforced fairly at my child's school. — 79% (2022-2023), 65% (2021-2022)

Staff members and students treat each other with respect. — 82% (2022-2023), 79% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=2,042)   ■ 2021-2022 (N=3,295)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Safety and Behavior: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

This school ensures students treat other students with respect.
- 2022-2023: 77%
- 2021-2022: 75%

Staff members are responsive when students report bullying.
- 2022-2023: 56%
- 2021-2022: 53%

Bullying is not tolerated.
- 2022-2023: 69%
- 2021-2022: 68%

Students in this school are treated fairly regardless of their race, culture, religion, gender, sexual orientation, or disability.
- 2022-2023: 79%
- 2021-2022: 75%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=2,042) ■ 2021-2022 (N=3,295)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Unfair Treatment: Comparison Over Time

For which of the following are students treated unfairly?

Category	2022-2023 (N=95)	2021-2022 (N=149)
Gender	42%	27%
Race/Ethnicity	64%	58%
Culture	33%	39%
Religion	25%	26%
Disability	31%	43%
Sexual Orientation	34%	43%

■ 2022-2023 (N=95)   ■ 2021-2022 (N=149)

Notes: Only participants who disagreed or strongly disagreed that students are treated fairly regardless of their race, culture, religion, gender, sexual orientation, or disability answered this question. Percentage totals may exceed 100 since participants could select more than one answer.
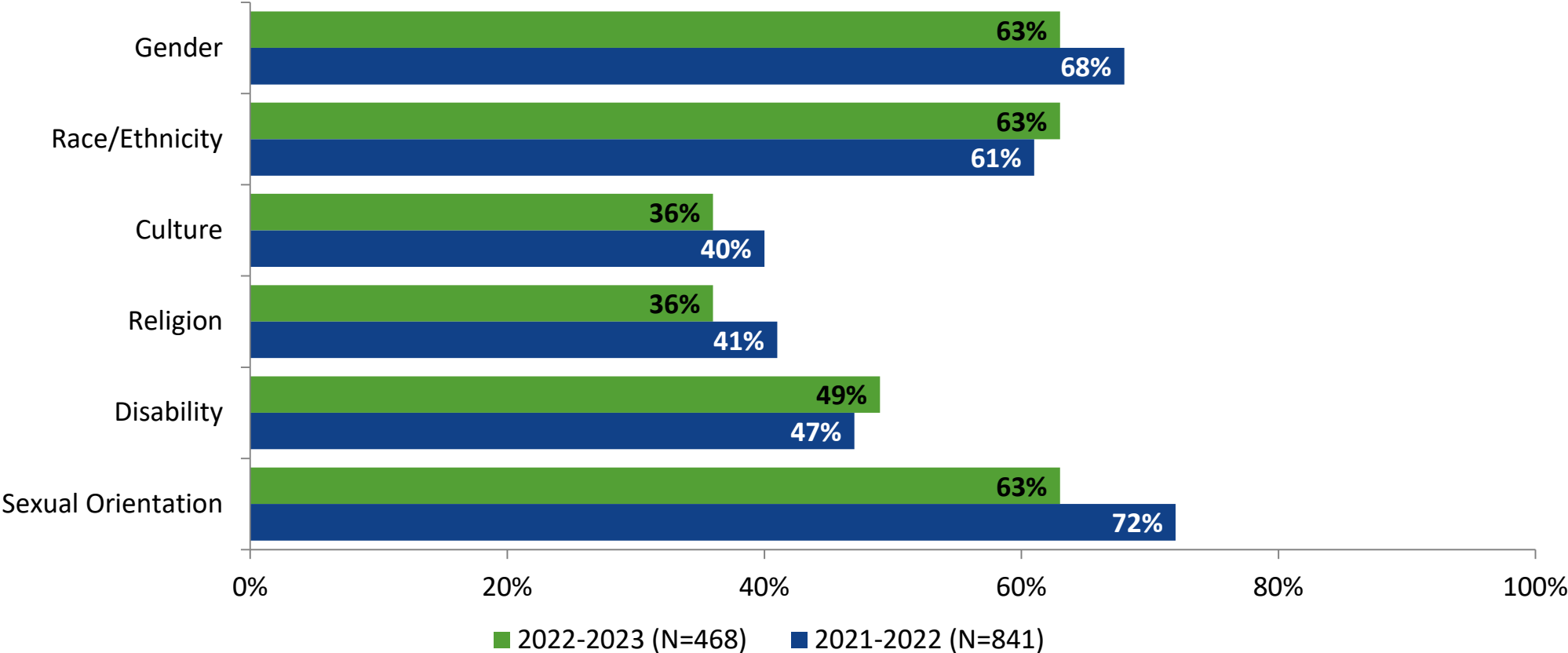
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Safety and Behavior: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Statement	2022-2023 (N=408)	2021-2022 (N=543)
All school staff members are aware of the safety and security procedures.	99%	96%
All students are aware of the safety and security procedures.	95%	91%
This school is safe.	95%	94%
Discipline is enforced fairly.	75%	73%
This school ensures students treat other students with respect.	86%	87%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=408) ■ 2021-2022 (N=543)

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Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Safety and Behavior: Comparison Over Time (Continued)

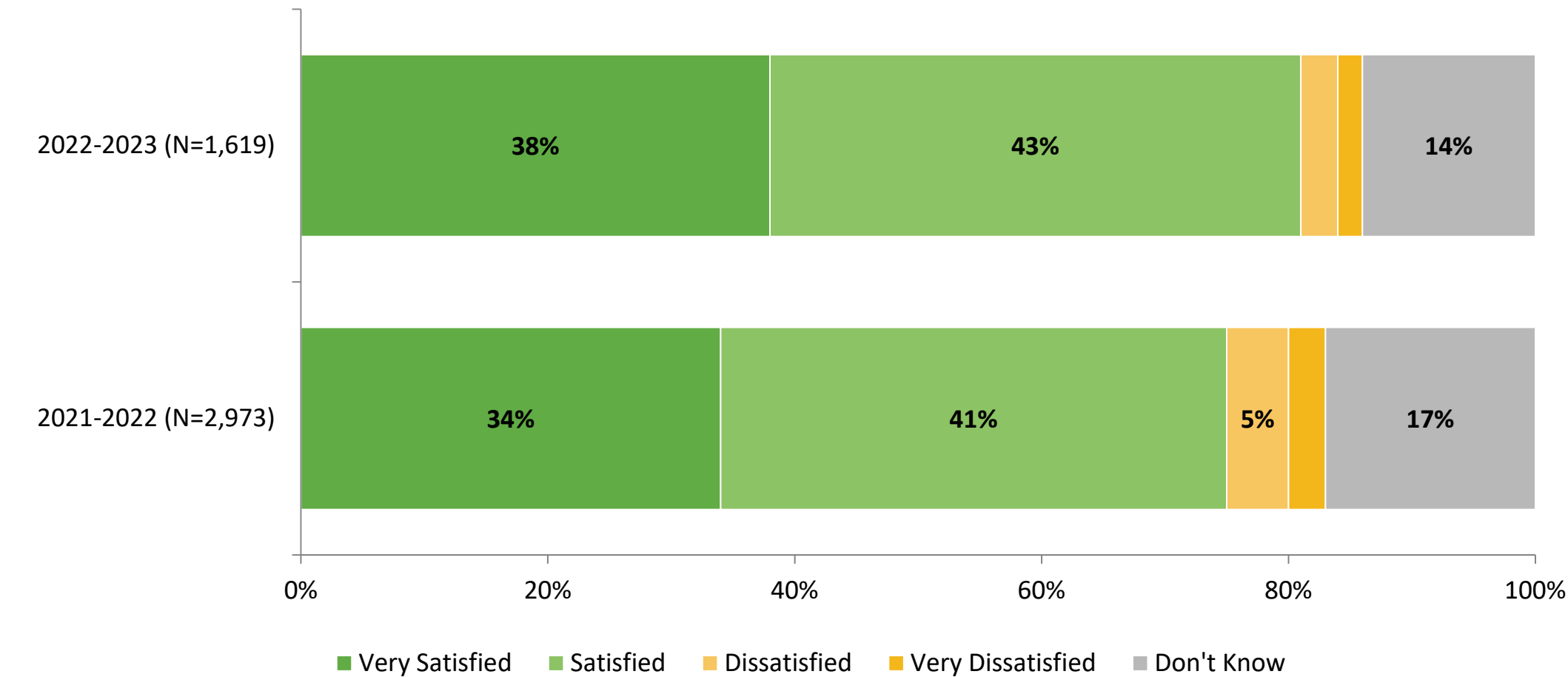**How strongly do you agree or disagree with the following statements?**

Staff members and students treat each other with respect. — 90% (2022-2023), 87% (2021-2022)

Staff members are responsive when students report bullying. — 88% (2022-2023), 88% (2021-2022)

Bullying is not tolerated. — 89% (2022-2023), 91% (2021-2022)

Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disability. — 94% (2022-2023), 96% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=408) ■ 2021-2022 (N=543)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Unfair Treatment: Comparison Over Time

For which of the following are students treated unfairly?

Gender
- 2022-2023: 11%
- 2021-2022: 33%

Race/Ethnicity
- 2022-2023: 67%
- 2021-2022: 60%

Culture
- 2022-2023: 33%
- 2021-2022: 33%

Religion
- 2022-2023: 39%
- 2021-2022: 33%

Disability
- 2022-2023: 39%
- 2021-2022: 27%

Sexual Orientation
- 2022-2023: 72%
- 2021-2022: 67%

■ 2022-2023 (N=18)   ■ 2021-2022 (N=15)

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Notes: Only participants who disagreed or strongly disagreed that students are treated fairly regardless of their race, culture, religion, gender, sexual orientation, or disability answered this question. Percentage totals may exceed 100 since participants could select more than one answer.

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Safety and Behavior: Comparison Over Time

How strongly do you agree or disagree with the following statements?

All school staff members are aware of the safety and security procedures.
- 2022-2023: 86%
- 2021-2022: 82%

All students are aware of the safety and security procedures.
- 2022-2023: 70%
- 2021-2022: 69%

This school is safe.
- 2022-2023: 75%
- 2021-2022: 73%

Discipline is enforced fairly.
- 2022-2023: 54%
- 2021-2022: 53%

This school ensures students treat other students with respect.
- 2022-2023: 56%
- 2021-2022: N/A

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,617)   ■ 2021-2022 (N=2,974)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: N/A indicates a question was not asked during that survey administration.

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Safety and Behavior: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

	2022-2023 (N=1,617)	2021-2022 (N=2,974)
Staff members and students treat each other with respect.	56%	56%
Staff members are responsive when students report bullying.	51%	52%
Bullying is not tolerated.	72%	72%
Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disability.	60%	60%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,617) ■ 2021-2022 (N=2,974)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Unfair Treatment: Comparison Over Time

For which of the following are students treated unfairly?

Category	2022-2023 (N=468)	2021-2022 (N=841)
Gender	63%	68%
Race/Ethnicity	63%	61%
Culture	36%	40%
Religion	36%	41%
Disability	49%	47%
Sexual Orientation	63%	72%

■ 2022-2023 (N=468)   ■ 2021-2022 (N=841)

Notes: Only participants who disagreed or strongly disagreed that students are treated fairly regardless of their race, culture, religion, gender, sexual orientation, or disability answered this question. Percentage totals may exceed 100 since participants could select more than one answer.

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Satisfaction With MISD Police Department: Comparison Over Time

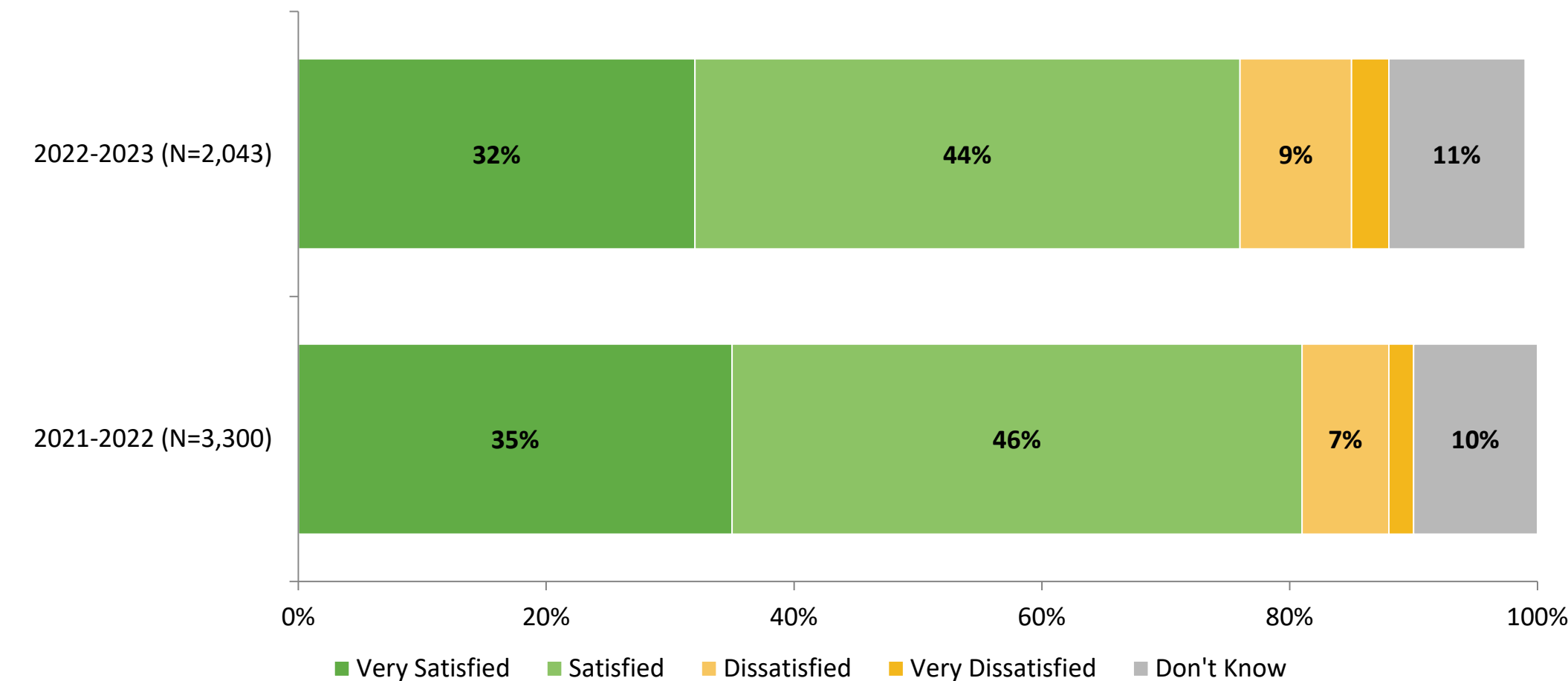**Overall, how satisfied or dissatisfied are you with the MISD Police Department?**

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

2022-2023 (N=1,619): Very Satisfied 38%, Satisfied 43%, Don't Know 14%

2021-2022 (N=2,973): Very Satisfied 34%, Satisfied 41%, Dissatisfied 5%, Don't Know 17%

Note: Only students answered this question.

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School Cleanliness: Comparison Over Time

How satisfied or dissatisfied are you with each of the following aspects below?

Percentage Very Satisfied or Satisfied

■ 2022-2023 (N=2,043)   ■ 2021-2022 (N=3,298)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Don't Know

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School Cleanliness: Comparison Over Time

How satisfied or dissatisfied are you with each of the following aspects below?

Percentage Very Satisfied or Satisfied

Aspect	2022-2023 (N=405)	2021-2022 (N=542)
School grounds	88%	86%
School classrooms	81%	73%
School cafeteria	92%	91%
School bathrooms	83%	71%
Overall cleanliness of your school	88%	76%

■ 2022-2023 (N=405)   ■ 2021-2022 (N=542)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Don't Know

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School Cleanliness: Comparison Over Time

How satisfied or dissatisfied are you with each of the following aspects below?

Aspect	2022-2023	2021-2022
School grounds	85%	82%
School classrooms	86%	86%
School cafeteria	74%	76%
School bathrooms	44%	44%
Overall cleanliness of your school	77%	76%

Percentage Very Satisfied or Satisfied

■ 2022-2023 (N=1,619)   ■ 2021-2022 (N=2,980)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Don't Know

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Satisfaction With School Meals: Comparison Over Time

Overall, how satisfied or dissatisfied are you with the meals provided at your student's school?

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

2022-2023 (N=2,041): 23% Very Satisfied, 45% Satisfied, 12% Dissatisfied, 15% Don't Know

2021-2022 (N=3,299): 30% Very Satisfied, 45% Satisfied, 9% Dissatisfied, 13% Don't Know

Satisfaction With School Meals: Comparison Over Time

Overall, how satisfied or dissatisfied are you with meals at your school?

2022-2023 (N=1,619)
- Very Satisfied: 12%
- Satisfied: 37%
- Dissatisfied: 20%
- Very Dissatisfied: 18%
- Don't Know: 12%

2021-2022 (N=2,979)
- Very Satisfied: 15%
- Satisfied: 38%
- Dissatisfied: 19%
- Very Dissatisfied: 17%
- Don't Know: 11%

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

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Satisfaction With Child Nutrition Department: Comparison Over Time

Overall, how satisfied or dissatisfied are you with the Child Nutrition Department?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
2022-2023 (N=406)	32%	46%	8%		13%
2021-2022 (N=542)	45%	39%	5%		10%

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Parents/Guardians

Satisfaction With Technology: Comparison Over Time

Overall, how satisfied or dissatisfied are you with technology at your student's school?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
2022-2023 (N=2,043)	32%	44%	9%		11%
2021-2022 (N=3,300)	35%	46%	7%		10%

Legend: ■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

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Satisfaction With Technology: Comparison Over Time

Overall, how satisfied or dissatisfied are you with technology in your school?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
2022-2023 (N=1,619)	18%	55%	15%	6%	6%
2021-2022 (N=2,982)	20%	55%	13%	6%	6%

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Campus Technology: Comparison Over Time

How strongly do you agree or disagree with the following statements?

This school provides teachers with appropriate access to technology.
- 2022-2023: 56%
- 2021-2022: 68%

This school encourages teachers to integrate technology into their daily instruction.
- 2022-2023: 84%
- 2021-2022: 85%

This school prepares students for success in postsecondary education.
- 2022-2023: 85%
- 2021-2022: 78%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=217)   ■ 2021-2022 (N=375)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only teachers answered these questions.

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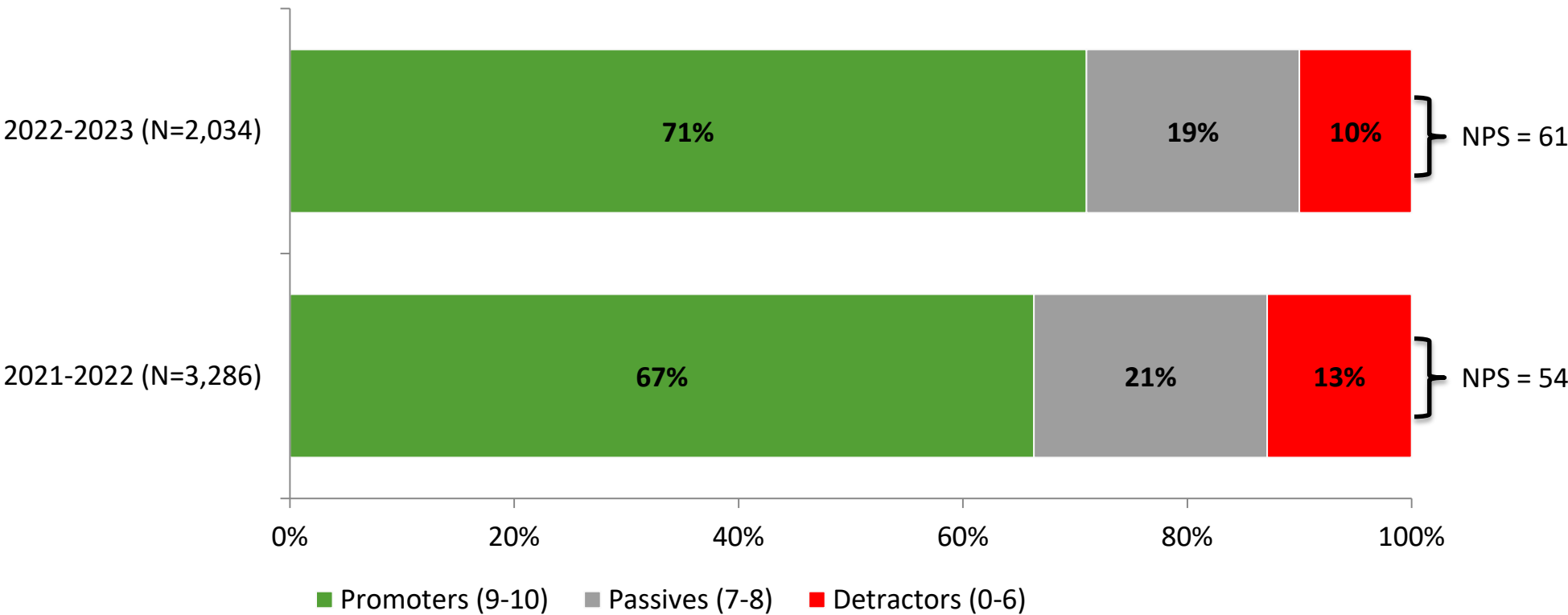
Transportation: Comparison Over Time

How strongly do you agree or disagree with the following statements?

My student is safe when riding the school bus.
- 88%
- 89%

My student's school bus is on time most days.
- 90%
- 91%

My student is comfortable on the school bus.
- 80%
- 84%

My student's time on the bus is not too long.
- 78%
- 82%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=996) ■ 2021-2022 (N=1,632)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only parents/guardians with students who ride a school bus answered these questions.

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Transportation: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Percentage Strongly Agree or Agree

■ 2022-2023 (N=893)   ■ 2021-2022 (N=1,490)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only students who ride a school bus answered these questions.

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Satisfaction With Transportation Department: Comparison Over Time

Overall, how satisfied or dissatisfied are you with the Transportation Department?

	Very Satisfied	Satisfied	Dissatisfied
2022-2023 (N=996)	30%	51%	13%
2021-2022 (N=1,633)	38%	49%	9%

■ Very Satisfied   ■ Satisfied   ■ Dissatisfied   ■ Very Dissatisfied   ■ Don't Know

Note: Only parents/guardians with students who ride a school bus answered this question.

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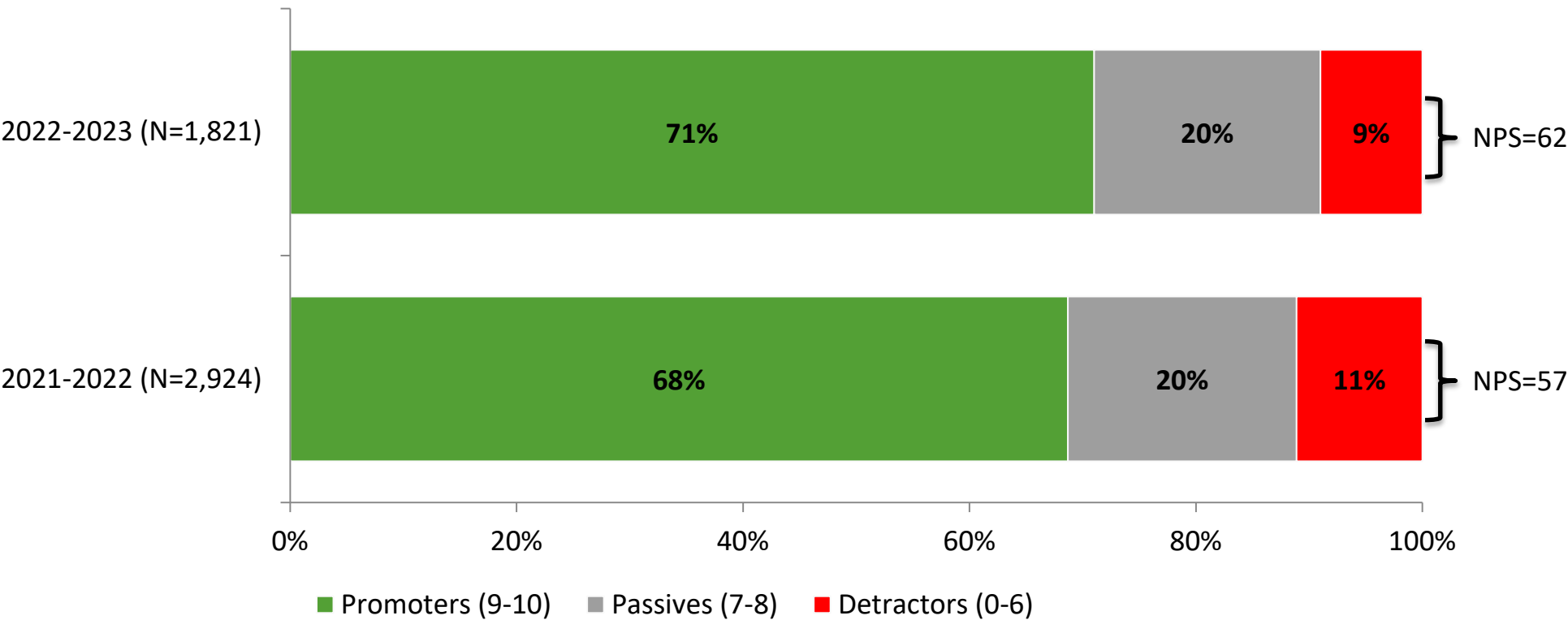# Net Promoter Score — School: Comparison Over Time

If you had a family member or friend moving to the area, how likely are you to recommend they send their child to this school?

Notes: The Net Promoter Score® (NPS) serves as a proxy for public confidence in a school/the district and can potentially be connected to district growth. It is calculated by subtracting the percentage of detractors from the percentage of promoters, which gives a value between -100 and 100. A positive score means there are more people promoting a school/the district than detracting from it. Passives represent individuals who do not have an unequivocal opinion about their school or the district. The Net Promoter Score has been rounded to a whole number.

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Net Promoter Score — School: Comparison Over Time

If you had a family member or friend moving to the area, how likely are you to recommend they send their child to this school?

■ Promoters (9-10)   ■ Passives (7-8)   ■ Detractors (0-6)

Notes: The Net Promoter Score® (NPS) serves as a proxy for public confidence in a school/the district and can potentially be connected to district growth. It is calculated by subtracting the percentage of detractors from the percentage of promoters, which gives a value between -100 and 100. A positive score means there are more people promoting a school/the district than detracting from it. Passives represent individuals who do not have an unequivocal opinion about their school or the district. The Net Promoter Score has been rounded to a whole number.

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Net Promoter Score — District: Comparison Over Time

If you had a family member or friend moving to the area, how likely are you to recommend Montgomery ISD?

2022-2023 (N=1,821) — 71% (Promoters), 20% (Passives), 9% (Detractors) — NPS=62

2021-2022 (N=2,924) — 68% (Promoters), 20% (Passives), 11% (Detractors) — NPS=57

Promoters (9-10) ■ Passives (7-8) ■ Detractors (0-6)

Notes: The Net Promoter Score® (NPS) serves as a proxy for public confidence in a school/the district and can potentially be connected to district growth. It is calculated by subtracting the percentage of detractors from the percentage of promoters, which gives a value between -100 and 100. A positive score means there are more people promoting a school/the district than detracting from it. Passives represent individuals who do not have an unequivocal opinion about their school or the district. The Net Promoter Score has been rounded to a whole number.

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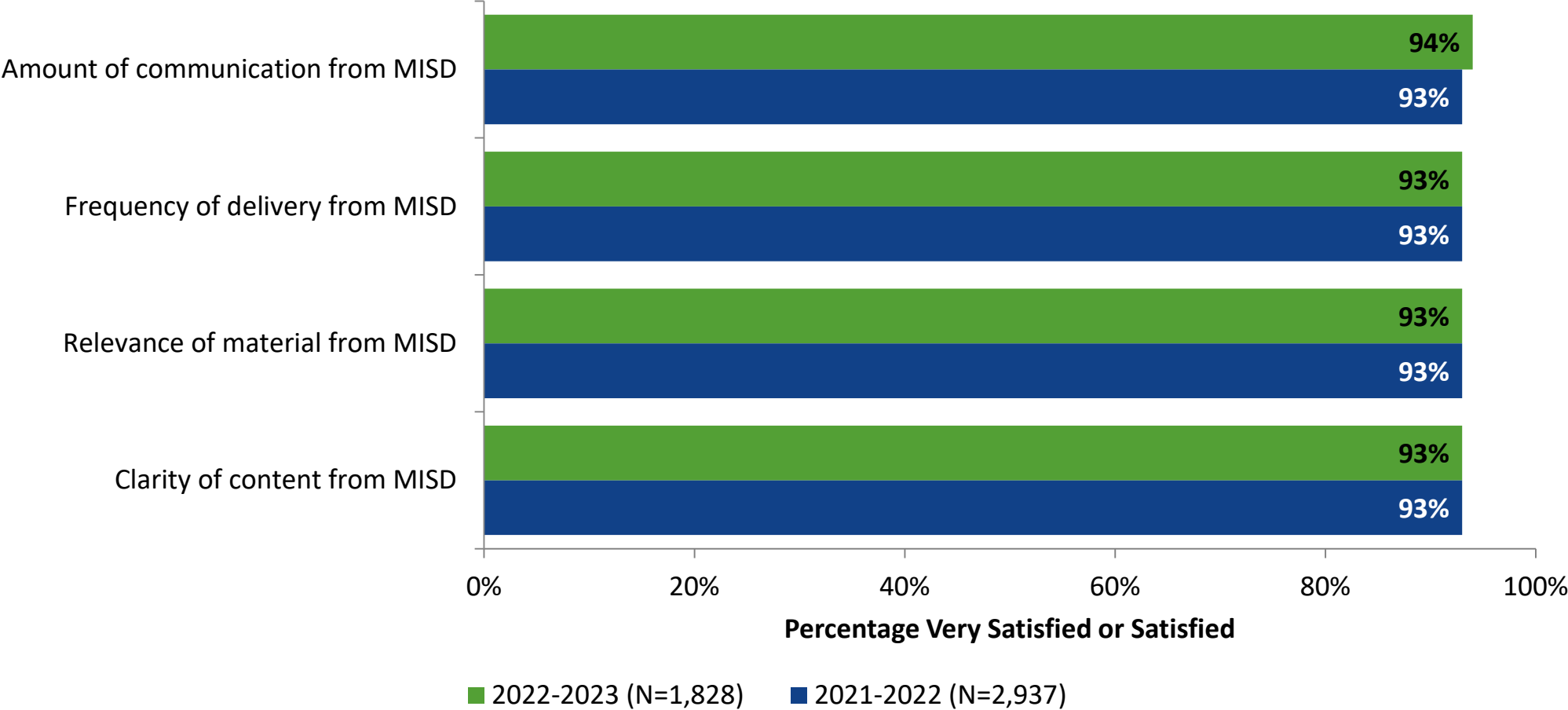© 2022

Net Promoter Score — District: Comparison Over Time

If you had a family member or friend moving to the area, how likely are you to recommend Montgomery ISD?

2022-2023 (N=517): Promoters 69%, Passives 21%, Detractors 10% — NPS = 59
2021-2022 (N=659): Promoters 62%, Passives 23%, Detractors 14% — NPS = 48

■ Promoters (9-10)   ■ Passives (7-8)   ■ Detractors (0-6)

Notes: The Net Promoter Score® (NPS) serves as a proxy for public confidence in a school/the district and can potentially be connected to district growth. It is calculated by subtracting the percentage of detractors from the percentage of promoters, which gives a value between -100 and 100. A positive score means there are more people promoting a school/the district than detracting from it. Passives represent individuals who do not have an unequivocal opinion about their school or the district. The Net Promoter Score has been rounded to a whole number.

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Satisfaction With MISD Communication: Comparison Over Time

Rate your level of satisfaction with each aspect below.

Percentage Very Satisfied or Satisfied

- 2022-2023 (N=1,828)
- 2021-2022 (N=2,937)

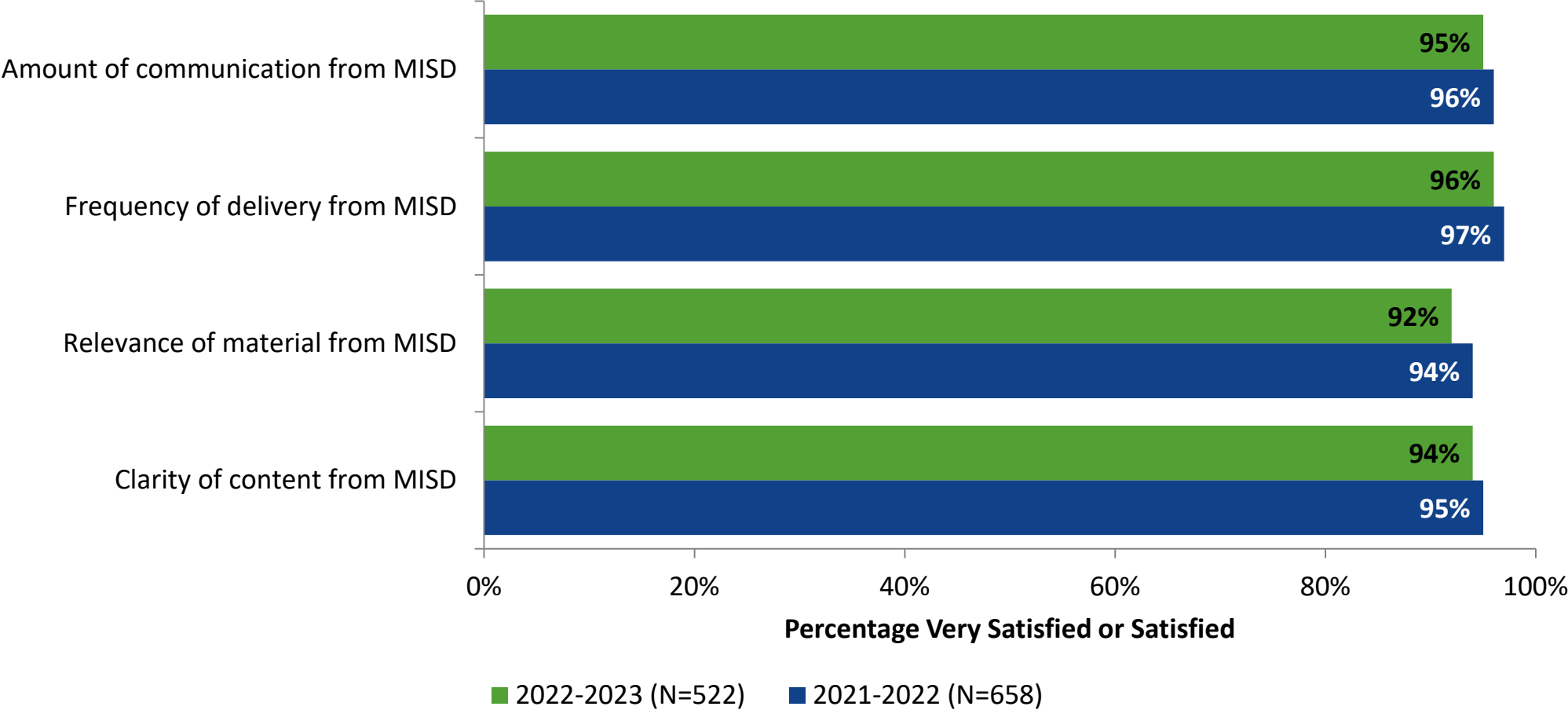*Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Don't Know*

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Satisfaction With MISD Communication: Comparison Over Time

Rate your level of satisfaction with each aspect below.

Percentage Very Satisfied or Satisfied

■ 2022-2023 (N=522)   ■ 2021-2022 (N=658)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Don't Know

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MISD Communication and Customer Service: Comparison Over Time

How strongly do you agree or disagree with the following statements?

MISD communicates effectively with families.
- 93% (2022-2023)
- 92% (2021-2022)

The information shared by MISD is clear and easy to understand.
- 95% (2022-2023)
- 95% (2021-2022)

District leaders are transparent in their communication efforts with the community.
- 85% (2022-2023)
- 84% (2021-2022)

District leaders have built trust with the community.
- 79% (2022-2023)
- 77% (2021-2022)

MISD provides multiple ways for community members to contact staff members, such as email, phone, in person, and social media.
- 92% (2022-2023)
- 92% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,824) ■ 2021-2022 (N=2,939)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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MISD Communication and Customer Service: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

Communication is consistent between all channels (for example, school/district website, robocalls, district social media, etc.).
- 2022-2023: 89%
- 2021-2022: 91%

It is easy to find the information I need about the district.
- 2022-2023: 82%
- 2021-2022: 85%

The school/district web pages are easy to use.
- 2022-2023: 79%
- 2021-2022: 81%

District staff are responsive when I have a concern.
- 2022-2023: 73%
- 2021-2022: 74%

The district has the best interests of my student(s)/our family in mind.
- 2022-2023: 84%
- 2021-2022: 84%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,824)   ■ 2021-2022 (N=2,939)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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MISD Communication and Customer Service: Comparison Over Time

How strongly do you agree or disagree with the following statements?

MISD communicates well with stakeholders.
- 2022-2023: 84%
- 2021-2022: 80%

The information shared by MISD is clear and easy to understand.
- 2022-2023: 94%
- 2021-2022: 93%

District leaders are transparent in their communication efforts with the community.
- 2022-2023: 86%
- 2021-2022: 85%

District leaders have built trust with the community.
- 2022-2023: 81%
- 2021-2022: 76%

MISD provides multiple ways for community members to contact staff members, such as email, phone, in person, and social media.
- 2022-2023: 97%
- 2021-2022: 97%

Communication is consistent between all channels (for example, school/district website, robocalls, district social media, etc.).
- 2022-2023: 91%
- 2021-2022: 95%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=520) ■ 2021-2022 (N=660)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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MISD Communication and Customer Service: Comparison Over Time (Continued)

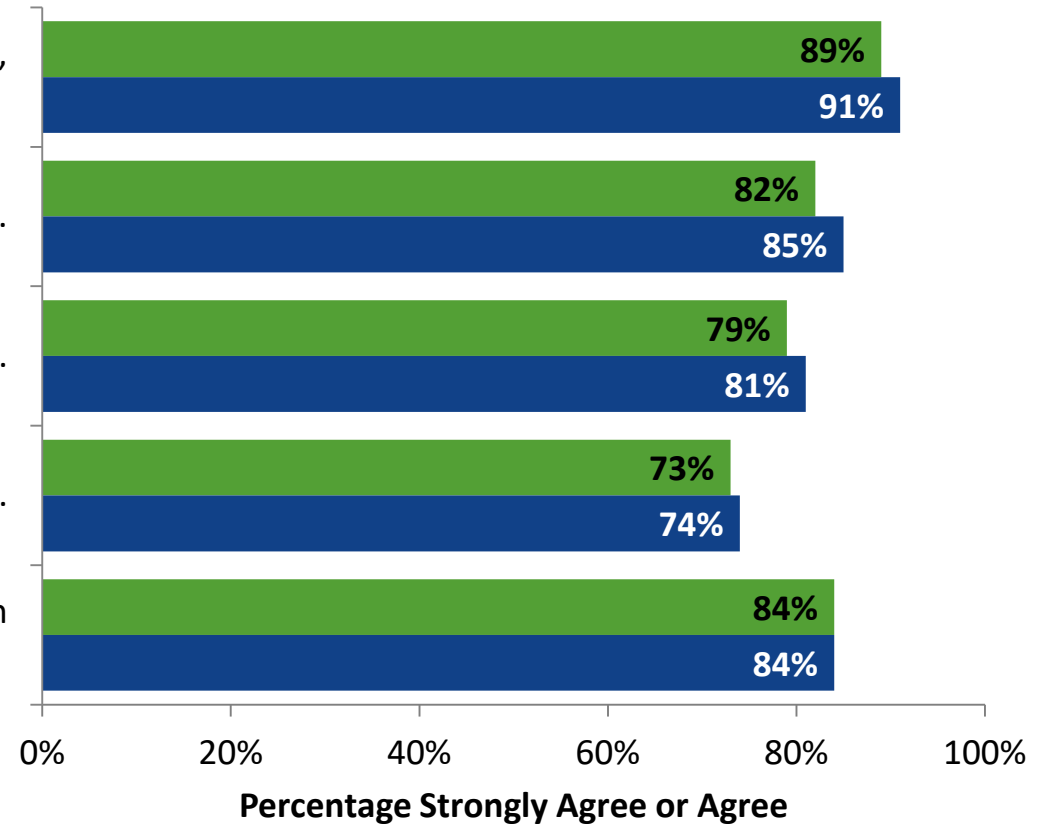**How strongly do you agree or disagree with the following statements?**

It is easy to find the information I need about the district.
- 2022-2023: 84%
- 2021-2022: 91%
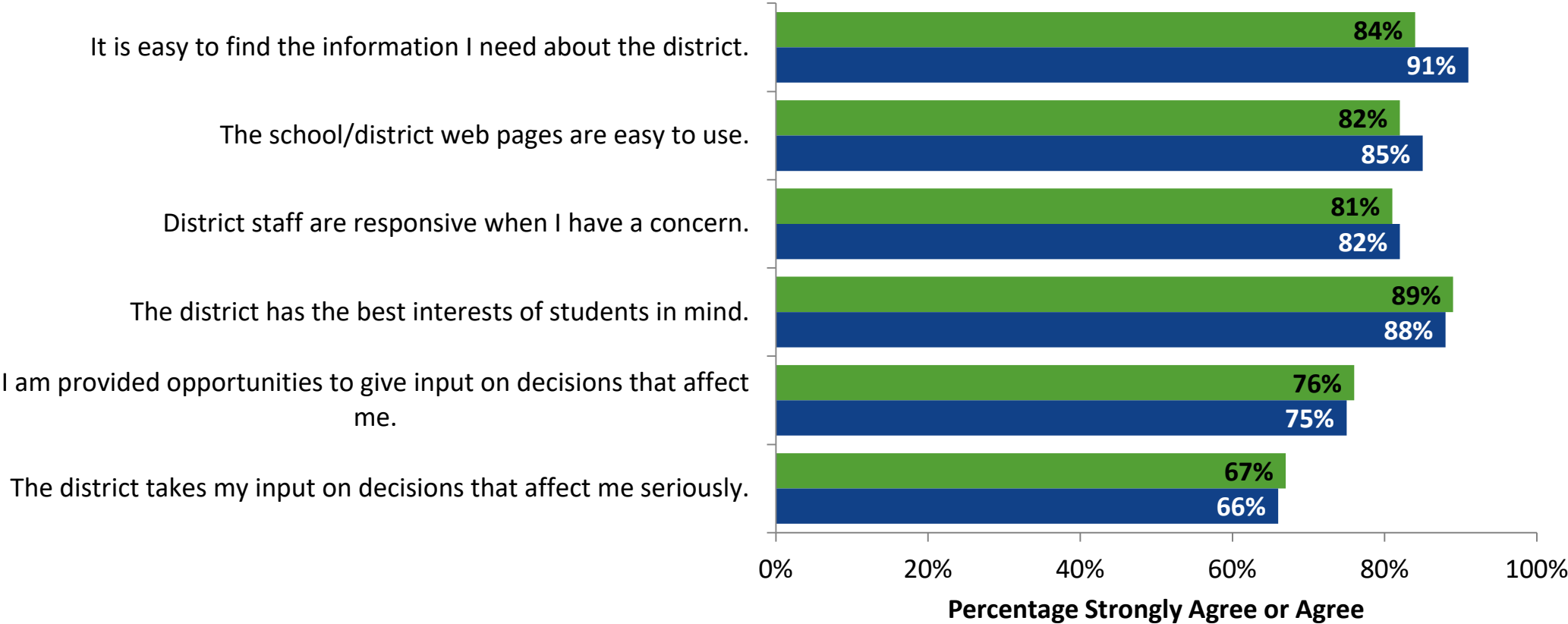
The school/district web pages are easy to use.
- 2022-2023: 82%
- 2021-2022: 85%

District staff are responsive when I have a concern.
- 2022-2023: 81%
- 2021-2022: 82%

The district has the best interests of students in mind.
- 2022-2023: 89%
- 2021-2022: 88%

I am provided opportunities to give input on decisions that affect me.
- 2022-2023: 76%
- 2021-2022: 75%

The district takes my input on decisions that affect me seriously.
- 2022-2023: 67%
- 2021-2022: 66%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=520) ■ 2021-2022 (N=660)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Satisfaction With MISD Customer Service: Comparison Over Time

Overall, how satisfied or dissatisfied are you with the quality of customer service Montgomery ISD provides to you and your family?

2022-2023 (N=1,825): Very Satisfied 42%, Satisfied 48%, Dissatisfied 5%

2021-2022 (N=2,945): Very Satisfied 41%, Satisfied 50%

Legend: Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know

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Satisfaction With MISD Customer Service: Comparison Over Time

Overall, how satisfied or dissatisfied are you with the quality of customer service Montgomery ISD provides to you?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
2022-2023 (N=523)	34%	55%	6%		
2021-2022 (N=661)	37%	52%	7%		

■ Very Satisfied ■ Satisfied ■ Dissatisfied ■ Very Dissatisfied ■ Don't Know

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MISD Finances and Operations: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Montgomery ISD is financially responsible.
- 71% (2022-2023)
- 63% (2021-2022)

Montgomery ISD provides modern and up-to-date resources such as technology and student learning materials.
- 77% (2022-2023)
- 78% (2021-2022)

Montgomery ISD is planning to accommodate future growth.
- 82% (2022-2023)
- 66% (2021-2022)

Montgomery ISD provides reliable transportation for students before and after school, including for students who wish to participate in district activities outside of the regular school day.
- 73% (2022-2023)
- 66% (2021-2022)

Montgomery ISD ensures that all school buildings are clean and well maintained.
- 89% (2022-2023)
- 86% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,822)   ■ 2021-2022 (N=2,936)

174

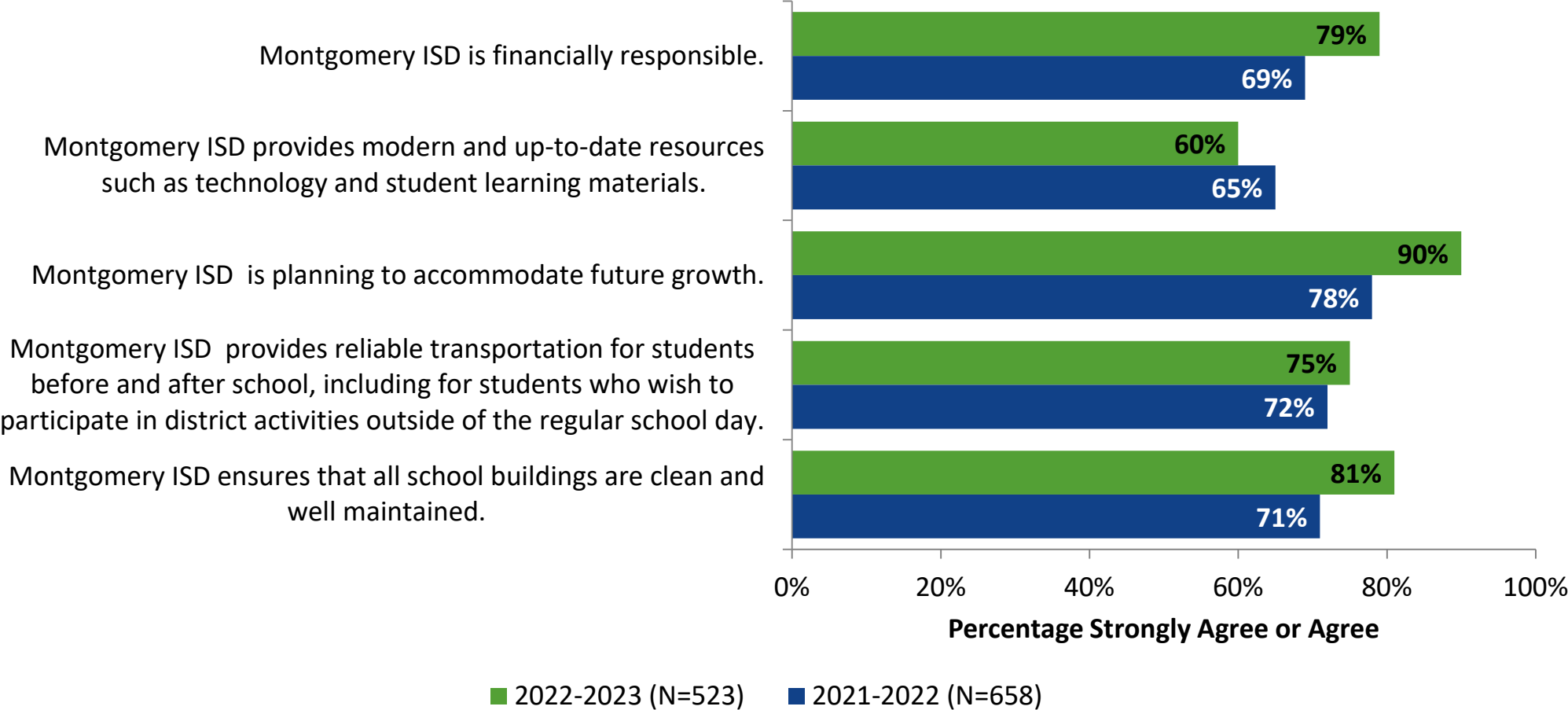*Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know*

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MISD Finances and Operations: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Montgomery ISD is financially responsible.
- 79%
- 69%

Montgomery ISD provides modern and up-to-date resources such as technology and student learning materials.
- 60%
- 65%

Montgomery ISD is planning to accommodate future growth.
- 90%
- 78%

Montgomery ISD provides reliable transportation for students before and after school, including for students who wish to participate in district activities outside of the regular school day.
- 75%
- 72%

Montgomery ISD ensures that all school buildings are clean and well maintained.
- 81%
- 71%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=523) ■ 2021-2022 (N=658)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Parents/Guardians

District Departments: Comparison Over Time

Overall, how satisfied or dissatisfied are you with each of the following departments below?

Department	2022-2023 (N=1,602)	2021-2022 (N=2,527)
Child Nutrition	84%	88%
Communications	93%	93%
Curriculum and Instruction	92%	89%
Finance	92%	92%
Human Resources	95%	94%
Maintenance	97%	96%
Police Department	97%	96%
Specialized Learning	88%	87%
Technology	87%	90%
Transportation	88%	88%

Percentage Very Satisfied or Satisfied
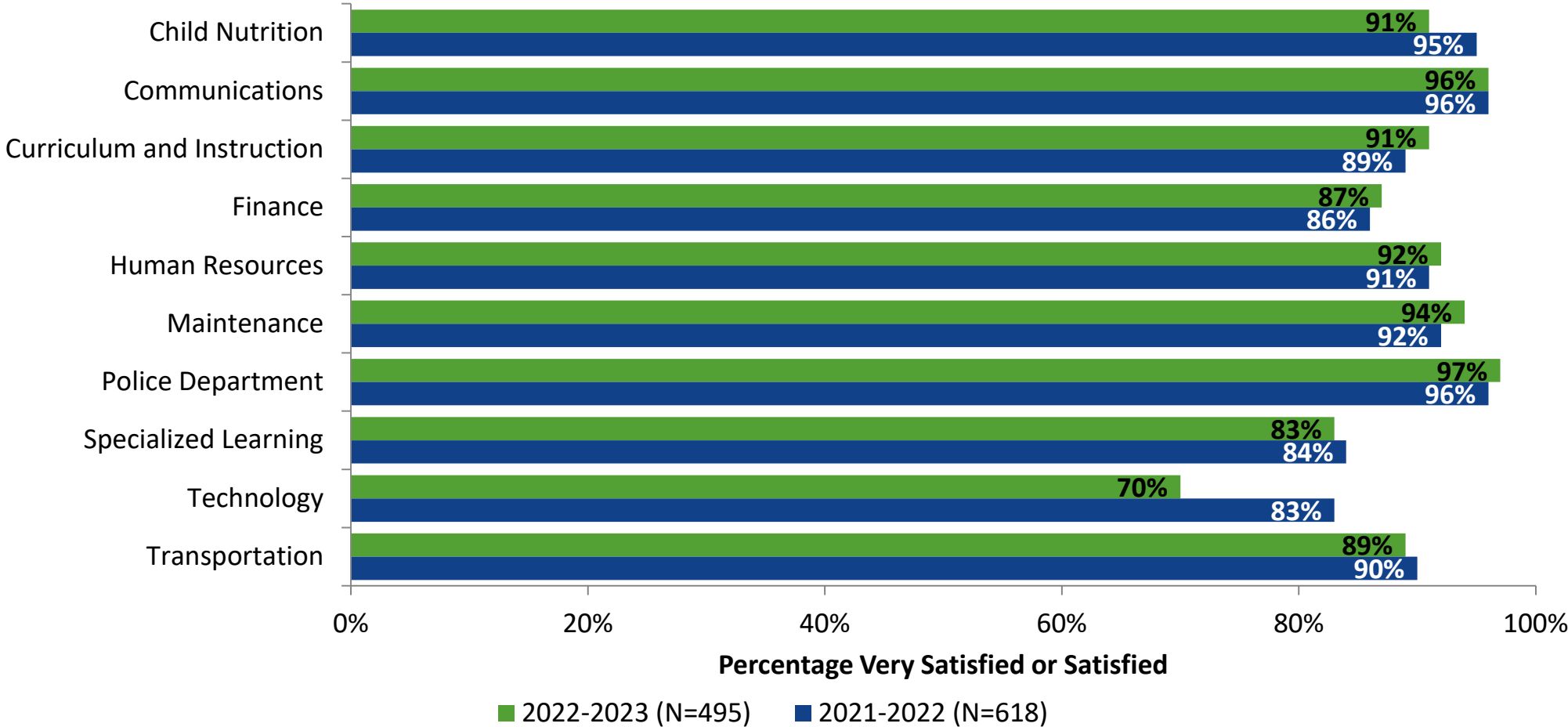
■ 2022-2023 (N=1,602)　　■ 2021-2022 (N=2,527)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Not Applicable
Note: Not Applicable responses have been excluded from calculations.

176

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District Departments: Comparison Over Time

Overall, how satisfied or dissatisfied are you with each of the following departments below?

Department	2022-2023 (N=495)	2021-2022 (N=618)
Child Nutrition	91%	95%
Communications	96%	96%
Curriculum and Instruction	91%	89%
Finance	87%	86%
Human Resources	92%	91%
Maintenance	94%	92%
Police Department	97%	96%
Specialized Learning	83%	84%
Technology	70%	83%
Transportation	89%	90%

Percentage Very Satisfied or Satisfied

■ 2022-2023 (N=495)   ■ 2021-2022 (N=618)

Answer options: Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, Not Applicable
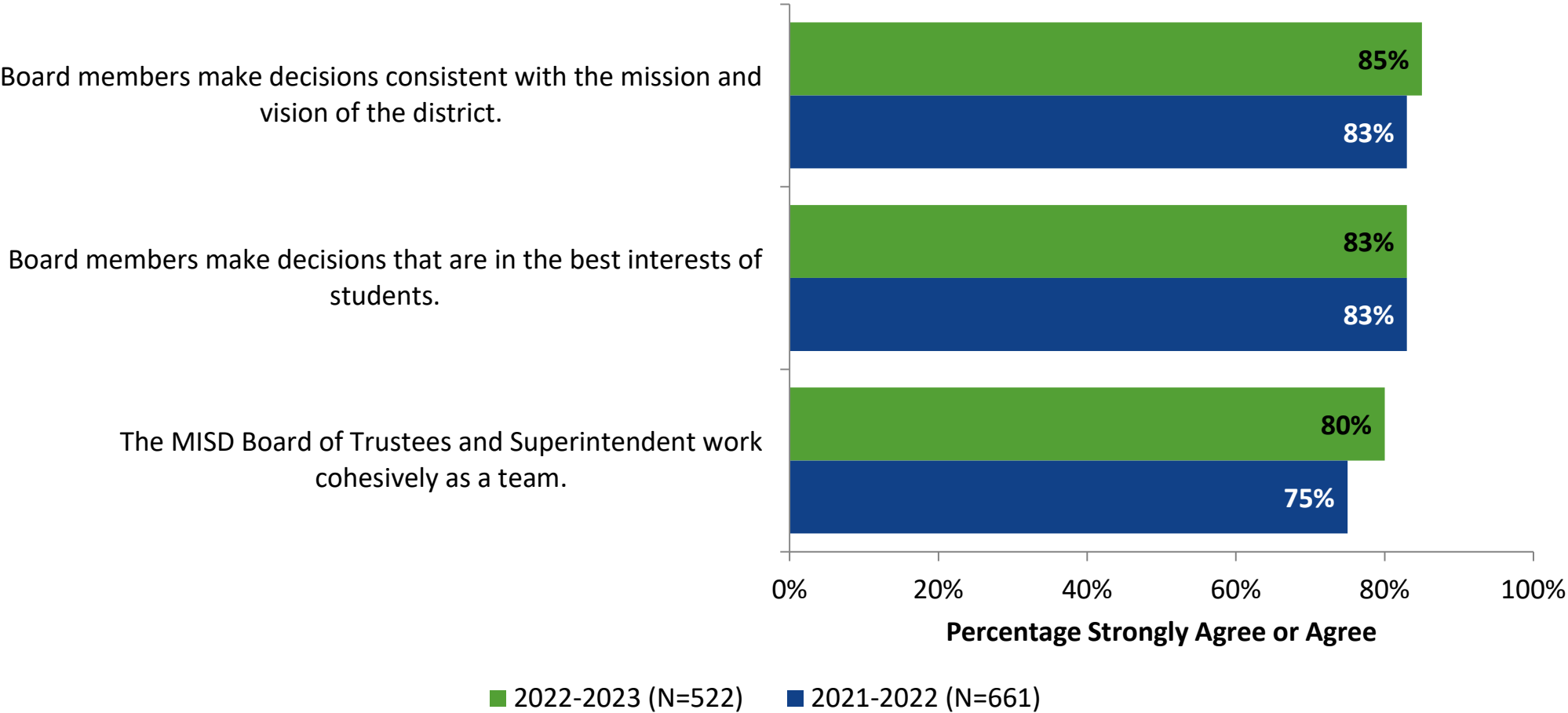*Note: Not Applicable responses have been excluded from calculations.*

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Board of Education: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Board members make decisions consistent with the mission and vision of the district.
- 70% (2022-2023)
- 65% (2021-2022)

Board members make decisions that are in the best interests of students.
- 69% (2022-2023)
- 65% (2021-2022)

The MISD Board of Trustees and Superintendent work cohesively as a team.
- 61% (2022-2023)
- 55% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,824)   ■ 2021-2022 (N=2,924)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Board of Education: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Board members make decisions consistent with the mission and vision of the district.
- 2022-2023: 85%
- 2021-2022: 83%

Board members make decisions that are in the best interests of students.
- 2022-2023: 83%
- 2021-2022: 83%

The MISD Board of Trustees and Superintendent work cohesively as a team.
- 2022-2023: 80%
- 2021-2022: 75%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=522) ■ 2021-2022 (N=661)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Superintendent and District Leadership: Comparison Over Time
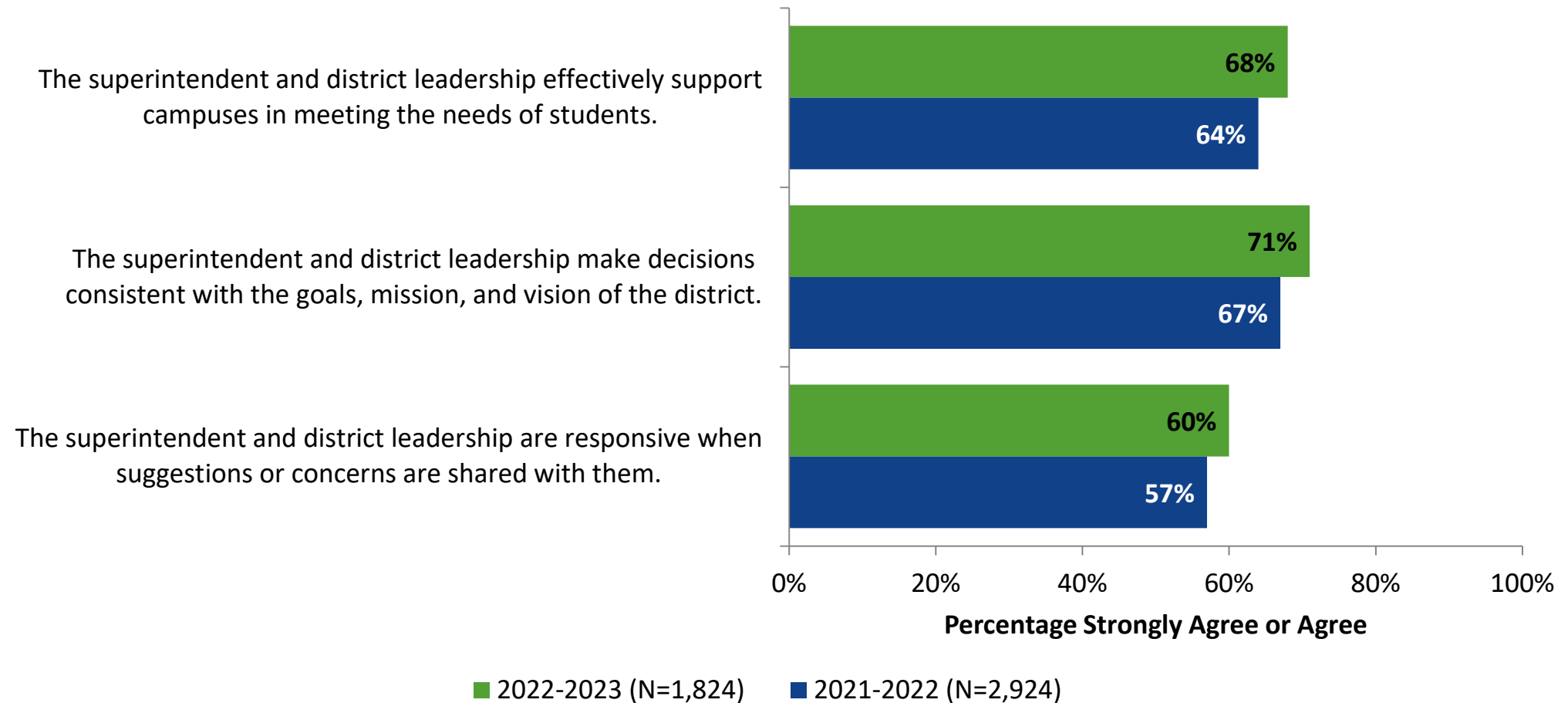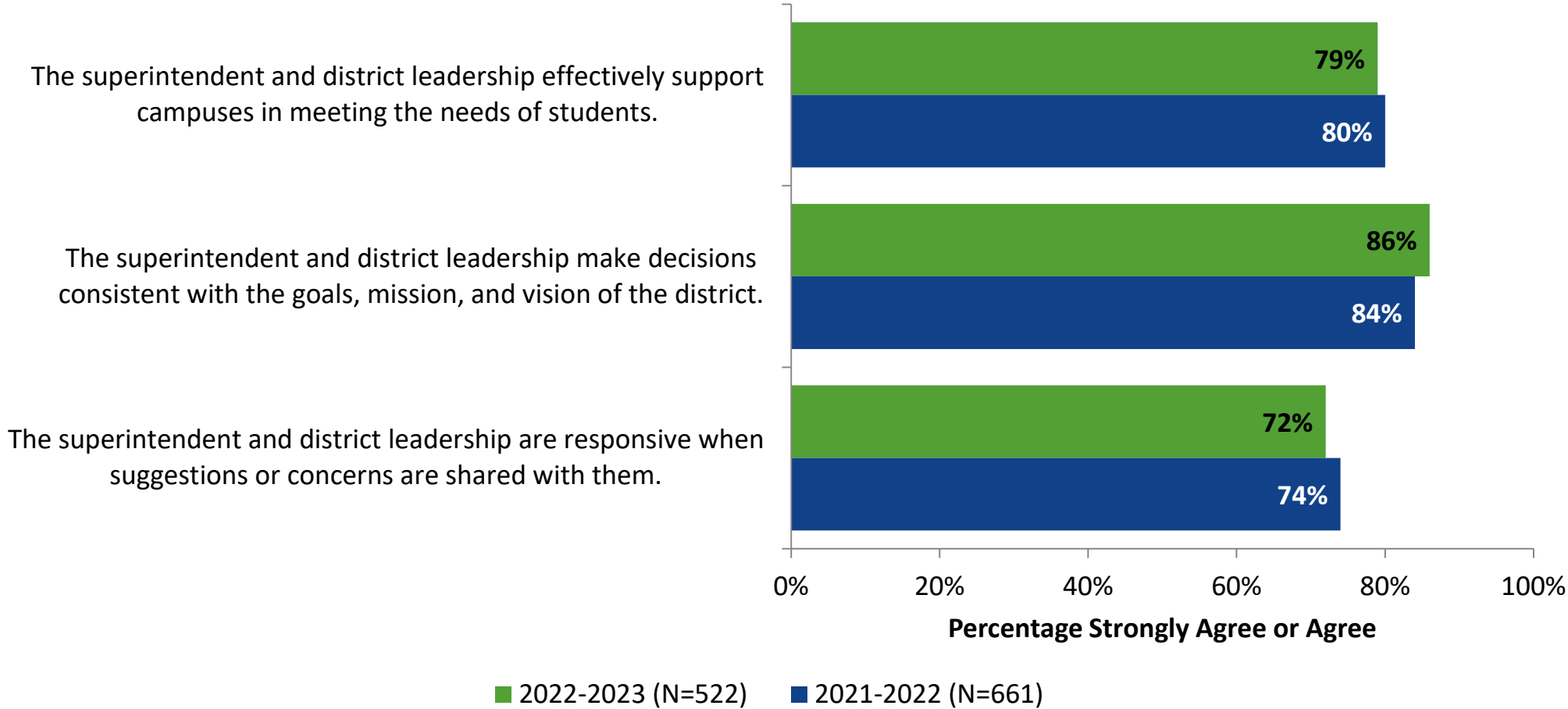
How strongly do you agree or disagree with the following statements?

The superintendent and district leadership effectively support campuses in meeting the needs of students.
- 68% (2022-2023)
- 64% (2021-2022)

The superintendent and district leadership make decisions consistent with the goals, mission, and vision of the district.
- 71% (2022-2023)
- 67% (2021-2022)

The superintendent and district leadership are responsive when suggestions or concerns are shared with them.
- 60% (2022-2023)
- 57% (2021-2022)

Percentage Strongly Agree or Agree

■ 2022-2023 (N=1,824)   ■ 2021-2022 (N=2,924)

180

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
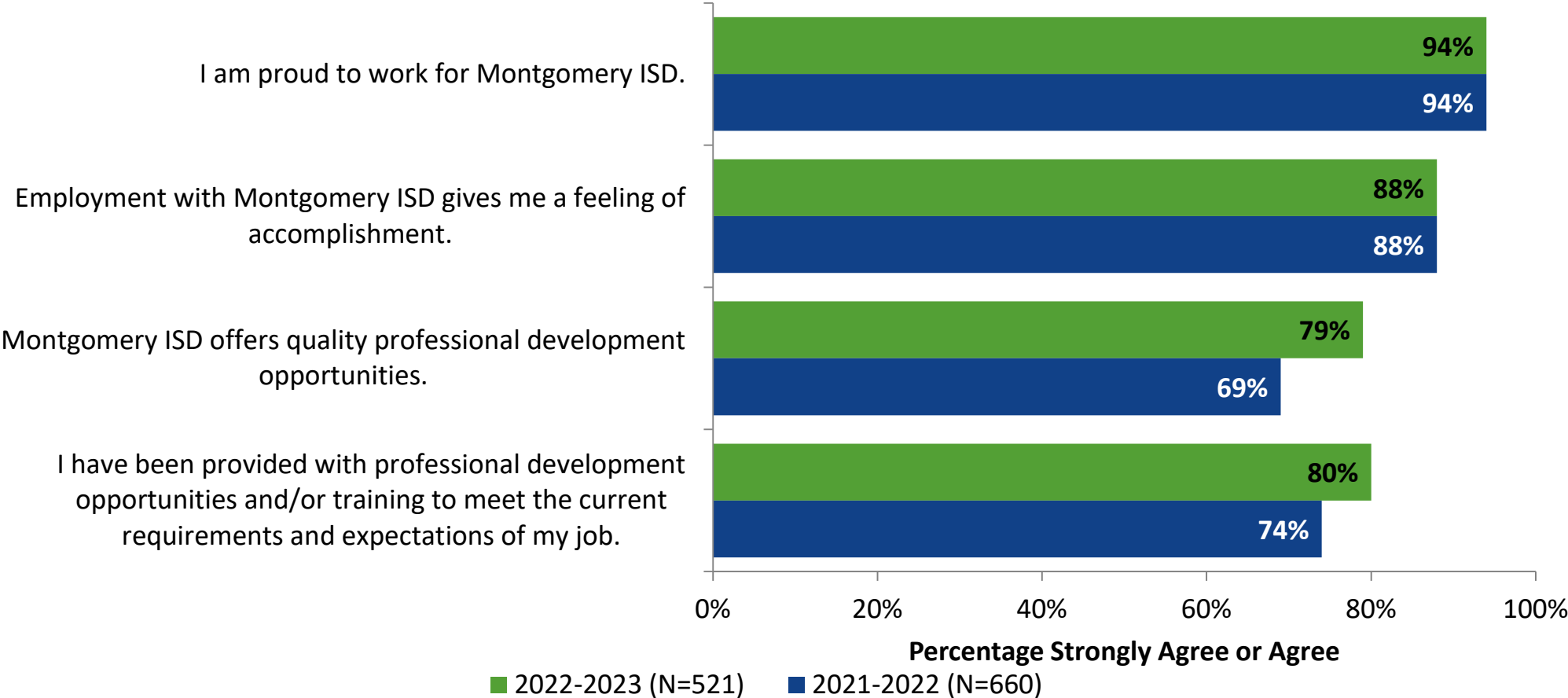
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Superintendent and District Leadership: Comparison Over Time

How strongly do you agree or disagree with the following statements?

The superintendent and district leadership effectively support campuses in meeting the needs of students.
- 79%
- 80%

The superintendent and district leadership make decisions consistent with the goals, mission, and vision of the district.
- 86%
- 84%

The superintendent and district leadership are responsive when suggestions or concerns are shared with them.
- 72%
- 74%

0%   20%   40%   60%   80%   100%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=522)   ■ 2021-2022 (N=661)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Employee Experience: Comparison Over Time

How strongly do you agree or disagree with the following statements?

Statement	2022-2023	2021-2022
I am proud to work for Montgomery ISD.	94%	94%
Employment with Montgomery ISD gives me a feeling of accomplishment.	88%	88%
Montgomery ISD offers quality professional development opportunities.	79%	69%
I have been provided with professional development opportunities and/or training to meet the current requirements and expectations of my job.	80%	74%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=521)   ■ 2021-2022 (N=660)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only staff members answered these questions.
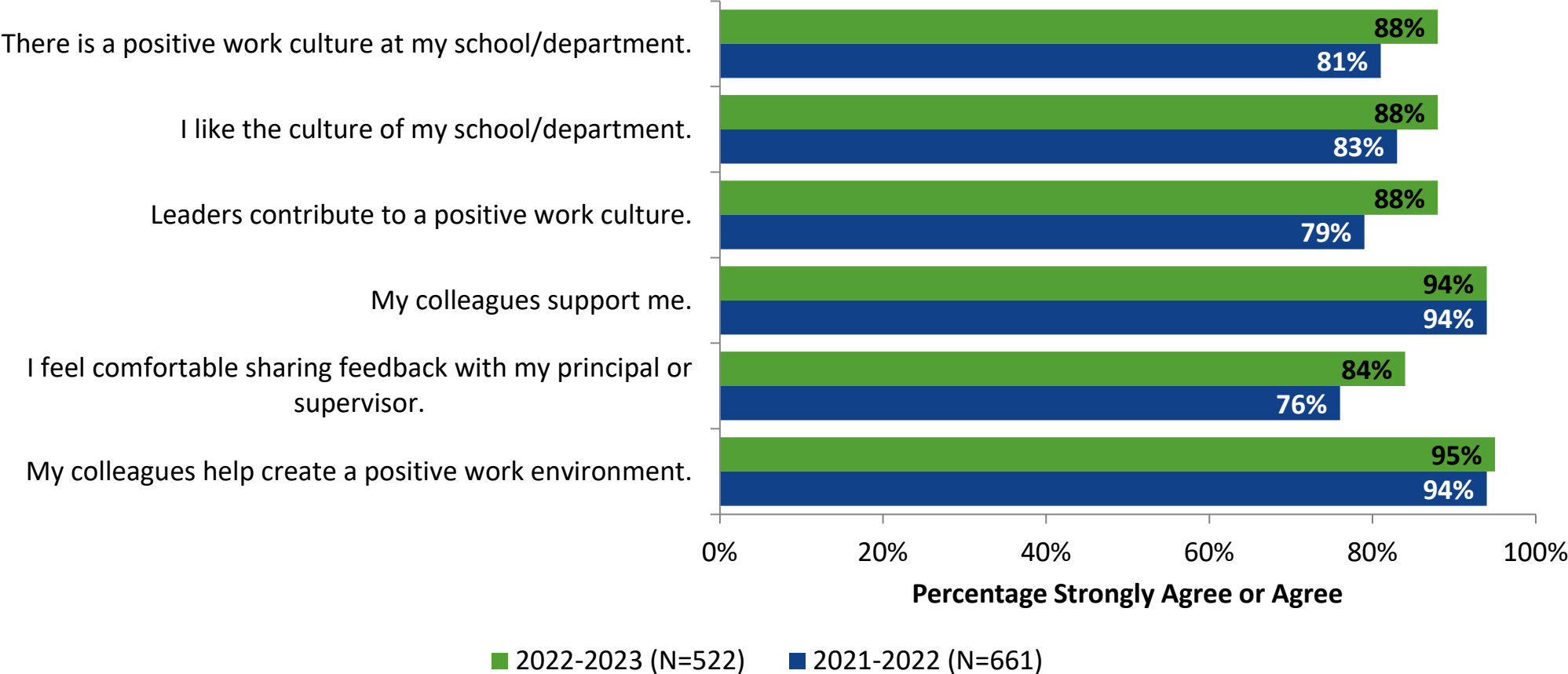
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Employee Experience: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

Chart: Percentage Strongly Agree or Agree

- **MISD helps employees see opportunities for professional growth and long-term career opportunities in the district.**
  - 2022-2023: 73%
  - 2021-2022: 66%
- **MISD retains high-quality teachers.**
  - 2022-2023: 82%
  - 2021-2022: 78%
- **MISD offers competitive salaries for employees.**
  - 2022-2023: 46%
  - 2021-2022: 49%
- **The district, as a whole, has a strong Culture of Respect where employees feel valued and respected in the work they perform.**
  - 2022-2023: 77%
  - 2021-2022: N/A

Legend: ■ 2022-2023 (N=521)   ■ 2021-2022 (N=660)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Notes: Only staff members answered these questions. N/A indicates a question was not asked during that survey administration.

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Work Environment: Comparison Over Time

How strongly do you agree or disagree with the following statements?

There is a positive work culture at my school/department.
- 2022-2023: 88%
- 2021-2022: 81%

I like the culture of my school/department.
- 2022-2023: 88%
- 2021-2022: 83%

Leaders contribute to a positive work culture.
- 2022-2023: 88%
- 2021-2022: 79%

My colleagues support me.
- 2022-2023: 94%
- 2021-2022: 94%

I feel comfortable sharing feedback with my principal or supervisor.
- 2022-2023: 84%
- 2021-2022: 76%

My colleagues help create a positive work environment.
- 2022-2023: 95%
- 2021-2022: 94%

Percentage Strongly Agree or Agree

■ 2022-2023 (N=522) ■ 2021-2022 (N=661)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only staff members answered these questions.

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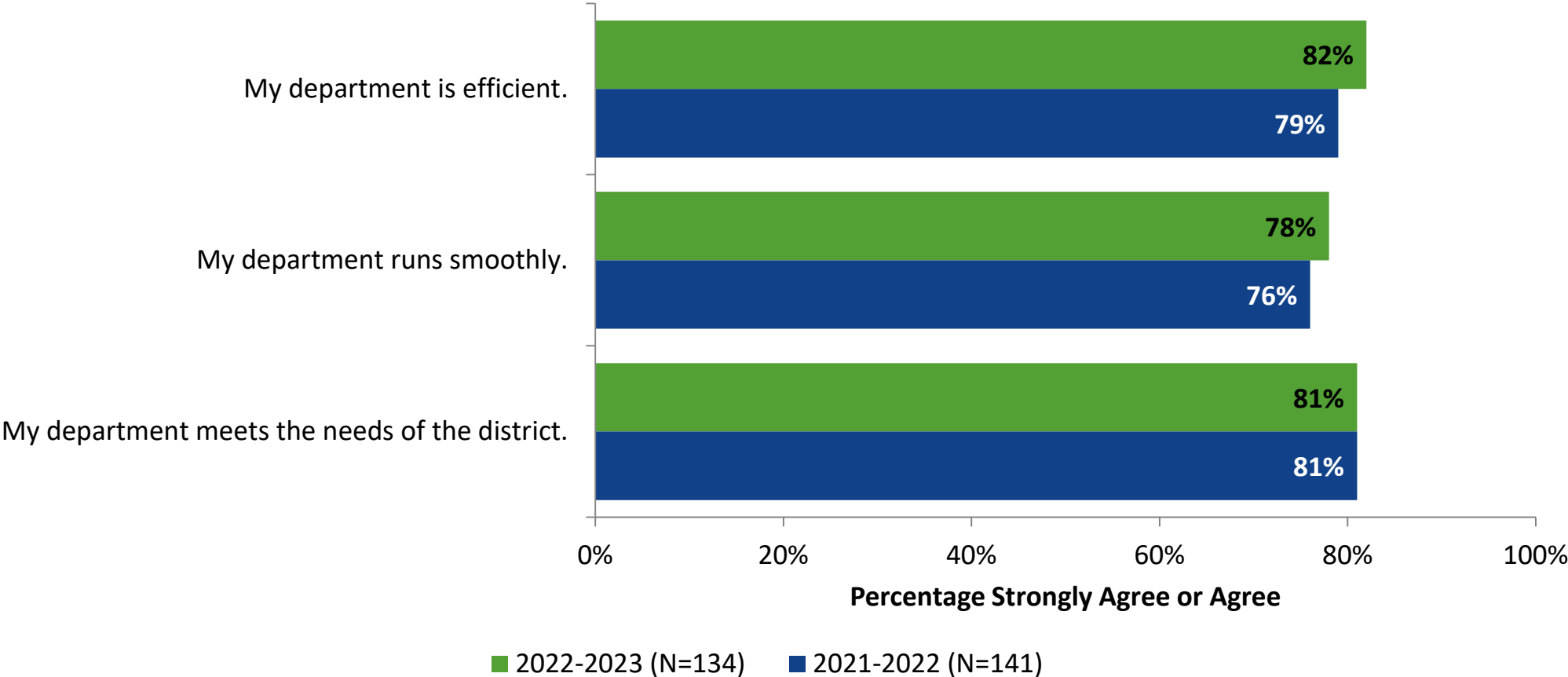
Work Environment: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

I work in an atmosphere where there is mutual respect among staff.
- 2022-2023: 91%
- 2021-2022: 89%

My colleagues are held to high professional standards.
- 2022-2023: 90%
- 2021-2022: 90%

My colleagues are committed to their jobs.
- 2022-2023: 93%
- 2021-2022: 93%

Staff members are recognized for good performance at my work site.
- 2022-2023: 78%
- 2021-2022: 74%

My school/department has a strong Culture of Respect where employees feel valued and respected in the work they perform.
- 2022-2023: 82%
- 2021-2022: N/A

Percentage Strongly Agree or Agree

■ 2022-2023 (N=522)   ■ 2021-2022 (N=661)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: Only staff members answered these questions.

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